



JUVY ANN MONIS LIGASAN

Captain Waitress

PROFILE

Seven years' experience in F & B in banquet department. Searching for an opportunity that will allow the use and development of my professional skills and abilities. I have extraordinary knowledge and background in the restaurant that would be beneficial to the position offered.

CONTACT

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EDUCATION

Our Lady of Fatima University Philippines

2002- 2003

Undergraduate of
BS Hotel and Restaurant Management

Asia Pacific Caregiver and Healthcare Training Center, Inc.

February 10, 2020 – December 17, 2021

WORK EXPERIENCE

Room Service

Dar Al Shifa Hospital

Tarig Alghanim Support and Catering Services

July 2022 – till date

- Assisting the dietician preparing meals for patients in accordance with set menus and portion standards.
- Delivering trays and dishes at designated rooms and times.
- Setting, clearing, and sanitizing over bed tables.
- Following established safety for all food and equipment.

Captain Waitress in Emirates Palace

August 2019 – August 2020

December 2011- April 2018

- Supervise and assist the smooth operation and running of the service.
- Direct and supervise the service staff during the service and to ensure all duties are performed to the required standards.
- Extend prompt service to all guests.
- Ensure proper organization, planning and control of china, silver, linen, glassware, menus, and other supplies.

Food Attendant

Al Diar Capital Hotel in Abu Dhabi

June 2008 – May 2010

- Greet and welcome the guest.
- Assisting the guests for their inquiries and needs.
- Take order and serving them carefully
- Settling the bill of the guest with customer care.
- Maintaining the cleanliness of the store.

CERTIFICATES & ACHIEVEMENTS

- AWARDED AS EMPLOYEE OF THE MONTH.
 - EMIRATES PALACE HOTEL
 - AL DIAR CAPITAL HOTEL (YEAR 2009)
 - SUCCESSFULLY COMPLETED THE EFST PROGRAM (ESSENTIAL FOOD SAFETY TRAINING)
 - COMPLAINT HANDLING PROGRAM
 - TELEPHONE ETIQUETTE
 - GUEST SERVICE
 - GROOMING STANDARD
 - F&B UP-SELLING
 - FIRE AND SAFETY TRAINING FIRST AID TRAINING.
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