

Rickzel Guan

Trained Caregiver

@ rickzelmaxwell@gmail.com 📍 Kuala Lumpur, Malaysia ☆ Married



SUMMARY

Experienced in providing superior home care to older customers through on-the-job training. I am committed to improve the quality of life for individuals under my care. Proficient at handling emergencies with elegance and effectiveness. Seeking full-time jobs in Finland.

EXPERIENCE

Account Specialist

TDCX SDN BHD 📅 10/2021 - Present 📍 Kuala Lumpur, Malaysia

Responsible enhancing the customer experience for e-Payment Gateway Account. Dedicated to personalized attention, thorough research of user issues, and collaboration with the team will be essential in providing effective solutions to our customers.

Caregiver (Practicum)

ST. MARY'S AGED HOME SDN BHD 📍 Kuala Lumpur, Malaysia

Provided domestic and personal care to elderly clients.

- Managed dietary needs for patients
- Participated in the planning and scheduling of activities for clients
- Assisted patients with light housekeeping tasks, improving their living conditions and enhancing their comfort.

EDUCATION

*Certificate in BASIC NURSING HOME CARE CAREGIVER Distance Learning (2021)

Filipino Malaysian Cultural Sports & Welfare Society-Basic Skills Workforce Training Program

📍 Kuala Lumpur, Malaysia



*BS-Biology (2017)

Divine Word College of Legazpi 📍 Legazpi, Philippines

LANGUAGES

English Advanced ●●●●● Tagalog Native ●●●●●

STRENGTHS

-  **Compassionate Caregiver**
Provided companionship to elderly individuals experiencing loneliness, resulting in improved mental wellness.
-  **Exceptional Organizer**
Systematically managed medication schedules for patients daily, maintaining accuracy and punctuality.
-  **Responsible and Reliable**
Maintained consistent punctuality and reliability, leading to a patient satisfaction rate during tenure.

SKILLS



Patient Care Companionship

Meal Preparation

Medication Management

Home Health Software

PASSIONS

-  **Health and Wellness**
Passionate about maintaining health and wellness among the elderly community.
-  **Community Service**
Committed to giving back to the community via volunteering at local senior care establishments.