ZTL ARTCC TeamSpeak
Procedures

Foreword

The ZTL ARTCC TeamSpeak Server is provided by the ZHU ARTCC as a service to the members of ZTL ARTCC. The purpose of the TeamSpeak server is to allow for an environment where members can communicate with each other, primarily via voice, for various purposes including but not limited to controller position briefing and coordination, training, staff meetings, as well as general chat and socialization. This document provides internal direction and guidance of user conduct on ZTL TeamSpeak server. In addition this document serves as a supplement to the requirements prescribed by VATSIM, VATUSA and ZTL ARTCC. All TeamSpeak users, regardless of affiliation, shall familiarize themselves with the provisions of this document and perform in accordance. Failure to adhere to the provisions of this document will result in disciplinary action as per the provisions laid out by VATSIM, VATUSA and ZTL. This document is a directive, not policy, by the Air Traffic Manager and is subject to change at any time.

/Signed/
Luke Kakert
Air Traffic Manager

Server Access

The ZTL TeamSpeak Server address is "ts.ztlartcc.org". There is no current password. The connection address and/or password are subject to change with or without notice.

Members of VATSIM can access ZTL ARTCC TeamSpeak 3 server using the TeamSpeak 3 client on their personal computer as well as iOS or Android mobile devices using the TeamSpeak 3 app available on the Apple App Store or the Google Play store. Please note, the mobile apps for TeamSpeak 3 are not free and therefore members of ZTL are not required to use the mobile versions of TeamSpeak 3.

Server permissions are necessary to communicate and move channels. Users may make a request for permissions from any senior staff member located in the ZTL TeamSpeak.

The ZTL ARTCC Executive, Administrative, Support, and Training Staff reserve the right to revoke a user's access to the server at any time with our without reason, cause, or prejudice.

User Login

All users of the ZTL TeamSpeak Server must have their nickname display as their VATSIM recognized identity; that is, his or her first and last name (i.e. "John Doe").

Users may append information to their nickname, such as controlling position, twitch name if streaming, or away message.

No user, under any circumstances, shall use a false or assumed identity on the TeamSpeak server, including the use of another member's personal credentials to log in.

Anonymous users are not allowed on the TeamSpeak Server. Anonymous users that connect to the server will be kicked and banned indefinitely.

Controllers

Home and visiting controllers should utilize TeamSpeak for all coordination between positions within ZTL.

All members MUST be actively connected to the TeamSpeak while controlling, unless their access has been revoked.

All members in good standing of the VATSIM network are welcome in the TeamSpeak.

All members must refrain from interfering with controllers who are actively controlling on the VATSIM network.

All members should not be present in a Control Room while not controlling.

Follow The Golden Rule - https://en.wikipedia.org/wiki/Golden_Rule

Streaming

Streaming while controlling is allowed and encouraged.

Streaming the audio from the TeamSpeak is not allowed for the privacy of other controllers.

Streaming TeamSpeak audio requires the written permission of the ATM. Streaming audio without his/her permission may result in loss of TeamSpeak privileges.

File Uploads

The TeamSpeak has available file browsers in each of the channels for members (home and visiting controllers) to upload documents, images, etc. A limit has been placed on the maximum file size available to be uploaded into these rooms. Content should be limited to documents related to ZTL airspace, facilities, or controlling.

Illicit, Adult, or Pirated Content

All illicit, adult and/or pirated content is banned from the ZTL TeamSpeak Server. If any user of the ZTL TeamSpeak Server is caught sharing any of the aforementioned content, said user will be subject to immediate and permanent **BAN** from the ZTL ARTCC, including a possible ban from VATSIM itself. In the event a user is banned from the ZTL ARTCC for any of the aforementioned offenses their discretion shall be reported through the appropriate channels as per the VATSIM code of conduct.

Permissions

Unregistered users shall have the following permissions:

    a. User is confined to the general lobby.

    b. Send messages only for the purpose of requesting permissions.

VATSIM Pilots shall have the following permissions:

    a. All permissions available to unregistered users.

    b. Ability to change channel to any public channel.

Home, visiting, and all other VATSIM Controllers shall have the following permissions:

    a. All permissions available to pilots and unregistered users.

    b. Ability to change channels to any controlling channel.

Home Network Supervisors shall have the following permissions:

    a. All permissions available to pilots and unregistered users.

    b. Ability to change channels to any controlling channel.

    c. Ability to kick members from the server.

    d. Ability to ban disruptive users from the server for 48 hours.

Training Staff (Instructors, Mentors, and Assistant Training Administrator)

    a. All permissions available to controllers.

    b. Ability to access the training rooms.

    c. Ability to grant Talk Power in the training rooms.

    d. Ability to move other users to/from designated training rooms.

    e. Ability to kick disruptive users from channels and/or server.

Support Staff (Asst. TA, Asst. FE, Asst. EC, Asst. Webmaster)

    a. All permissions available to Controllers.

    b. Ability to kick disruptive users from channels and/or server.

    c. Ability to ban disruptive users from the server for 48 hours.

Administrative Staff (TA, EC, FE, WM)

    a. All permissions available to Support Staff.

    b. Ability to access the Admin and Executive Staff Channels

    c. Ability to move other users to/from all channels.

Executive Staff (ATM, DATM)

    a. All permissions available to Administrative Staff.

    b. Ability to ban disruptive users for an indefinite amount of time.

Server Administrator

    a. All permissions available Administrative Staff.

    b. Server Administrator Power