

Describe a good service you received (New)

You should say:

What the service was

When you received it

Who you were with

How you felt about it

I would like to talk about a good service I received from Apple, which is an unforgettable experience for me.

I bought a new iPhone this summer and I have been using it since then.

However, my phone had shut down for no reason several times since last month. Therefore, I went to the Apple Store with my friend Tom, who knows about technology better than I do. The technicians at the store asked me what happened with my phone and then ran some tests on my phone.

He told me that it was the battery and he promised to give me a new one for my phone.

I was surprised that I could get a new phone for nothing and I think the service at the Apple store is very good because the staff is very patient and kind. I would definitely choose Apple in the future if I need to buy other electronic devices.