3.

```
vboxuser@debi:~$ su -
Password:
root@debi:~#
```

4.

```
root@debi:~# sudo apt-get upgrade
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
Calculating upgrade... Done
0 upgraded, 0 newly installed, 0 to remove and 0 not upgraded.
```

5.

```
root@debi:~# sudo apt install apache2
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  apache2-data apache2-utils
Suggested packages:
  apache2-doc apache2-suexec-pristine | apache2-suexec-custom
The following NEW packages will be installed:
  apache2 apache2-data apache2-utils
0 upgraded, 3 newly installed, 0 to remove and 0 not upgraded.
Need to get 695 kB of archives.
After this operation, 2,004 kB of additional disk space will be used.
Do you want to continue? [Y/n] y
```

```
root@debi:~# sudo apt install mariadb-server
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  galera-4 gawk libaio1 libcgi-fast-perl libcgi-pm-perl
  libconfig-inifiles-perl libdbd-mariadb-perl libdbi-perl libfcgi-bin
  libfcgi-perl libfcgi0ldbl libhtml-template-perl libmariadb3 libsigsegv2
  libterm-readkey-perl mariadb-client-10.5 mariadb-client-core-10.5
  mariadb-common mariadb-server-10.5 mariadb-server-core-10.5 mysql-common
  rsync socat
Suggested packages:
  gawk-doc libmldbm-perl libnet-daemon-perl libsql-statement-perl
  libipc-sharedcache-perl mailx mariadb-test netcat-openbsd openssh-server
The following NEW packages will be installed:
  galera-4 gawk libaio1 libcgi-fast-perl libcgi-pm-perl
  libconfig-inifiles-perl libdbd-mariadb-perl libdbi-perl libfcgi-bin
  libfcgi-perl libfcgi0ldbl libhtml-template-perl libmariadb3 libsigsegv2
  libterm-readkey-perl mariadb-client-10.5 mariadb-client-core-10.5
  mariadb-common mariadb-server mariadb-server-10.5 mariadb-server-core-10.5
  mysql-common rsync socat
0 upgraded, 24 newly installed, 0 to remove and 0 not upgraded.
Need to get 17.2 MB of archives.
After this operation, 158 MB of additional disk space will be used.
```

```
root@debi:~# sudo apt install php
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  libapache2-mod-php7.4 php-common php7.4 php7.4-cli php7.4-common php7.4-json
  php7.4-opcache php7.4-readline
Suggested packages:
  php-pear
The following NEW packages will be installed:
  libapache2-mod-php7.4 php php-common php7.4 php7.4-cli php7.4-common
  php7.4-json php7.4-opcache php7.4-readline
0 upgraded, 9 newly installed, 0 to remove and 0 not upgraded.
Need to get 4,128 kB of archives.
After this operation, 18.0 MB of additional disk space will be used.
Do you want to continue? [Y/n]
```

6.

```
root@debi:~# sudo apt install perl
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
perl is already the newest version (5.32.1-4+deb11u2).
0 upgraded, 0 newly installed, 0 to remove and 0 not upgraded.
```

```
root@debi:~# sudo apt install php-ldap
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  php7.4-ldap
The following NEW packages will be installed:
  php-ldap php7.4-ldap
0 upgraded, 2 newly installed, 0 to remove and 0 not upgraded.
Need to get 36.0 kB of archives.
After this operation, 144 kB of additional disk space will be used.
Do you want to continue? [Y/n] y
```

```
root@debi:~# sudo apt install php-imap
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  libc-client2007e mlock php7.4-imap
Suggested packages:
  uw-mailutils
The following NEW packages will be installed:
  libc-client2007e mlock php-imap php7.4-imap
0 upgraded, 4 newly installed, 0 to remove and 0 not upgraded.
Need to get 676 kB of archives.
After this operation, 1,645 kB of additional disk space will be used.
Do you want to continue? [Y/n]
```

```
root@debi:~# sudo apt install php-apcu
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  php-apcu-bc
Suggested packages:
  php-gd
The following NEW packages will be installed:
  php-apcu php-apcu-bc
0 upgraded, 2 newly installed, 0 to remove and 0 not upgraded.
Need to get 53.9 kB of archives.
After this operation, 241 kB of additional disk space will be used.
Do you want to continue? [Y/n] 
```

```
root@debi:~# sudo apt install php-xmlrpc
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  libxmlrpc-epi0 php7.4-xmlrpc
The following NEW packages will be installed:
  libxmlrpc-epi0 php-xmlrpc php7.4-xmlrpc
0 upgraded, 3 newly installed, 0 to remove and 0 not upgraded.
Need to get 53.8 kB of archives.
After this operation, 184 kB of additional disk space will be used.
Do you want to continue? [Y/n] 
```

```
root@debi:~# sudo apt install php-cas
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  php-curl php7.4-curl
The following NEW packages will be installed:
  php-cas php-curl php7.4-curl
0 upgraded, 3 newly installed, 0 to remove and 0 not upgraded.
Need to get 91.9 kB of archives.
After this operation, 590 kB of additional disk space will be used.
Do you want to continue? [Y/n]
```

```
root@debi:~# sudo apt install php-mysqli
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
Note, selecting 'php7.4-mysql' instead of 'php-mysqli'
The following NEW packages will be installed:
  php7.4-mysql
0 upgraded, 1 newly installed, 0 to remove and 0 not upgraded.
Need to get 121 kB of archives.
After this operation, 470 kB of additional disk space will be used.
Get:1 http://deb.debian.org/debian bullseye/main amd64 php7.4-mysql amd64 7.4.33
-1+deb11u1 [121 kB]
Fetched 121 kB in 0s (303 kB/s)
Selecting previously unselected package php7.4-mysql.
(Reading database ... 167326 files and directories currently installed.)
Preparing to unpack .../php7.4-mysql_7.4.33-1+deb11u1_amd64.deb ...
Unpacking php7.4-mysql (7.4.33-1+deb11u1) ...
Setting up php7.4-mysql (7.4.33-1+deb11u1) ...
```

```
root@debi:~# sudo apt install php-mbstring
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  libonig5 php7.4-mbstring
The following NEW packages will be installed:
  libonig5 php-mbstring php7.4-mbstring
0 upgraded, 3 newly installed, 0 to remove and 0 not upgraded.
Need to get 588 kB of archives.
After this operation, 1,757 kB of additional disk space will be used.
Do you want to continue? [Y/n] 
```

```
root@debi:~# sudo apt install php-curl
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
php-curl is already the newest version (2:7.4+76).
php-curl set to manually installed.
0 upgraded, 0 newly installed, 0 to remove and 0 not upgraded.
```

```
root@debi:~# sudo apt install php-gd
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  php7.4-gd
The following NEW packages will be installed:
  php-gd php7.4-gd
0 upgraded, 2 newly installed, 0 to remove and 0 not upgraded.
Need to get 34.2 kB of archives.
After this operation, 156 kB of additional disk space will be used.
Do you want to continue? [Y/n] 
```

```
root@debi:~# sudo apt install php-simplexml
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
Note, selecting 'php7.4-xml' instead of 'php-simplexml'
The following NEW packages will be installed:
  php7.4-xml
0 upgraded, 1 newly installed, 0 to remove and 0 not upgraded.
Need to get 98.1 kB of archives.
After this operation, 439 kB of additional disk space will be used.
Get:1 http://deb.debian.org/debian bullseye/main amd64 php7.4-xml amd64 7.4.33-1
+deb11u1 [98.1 kB]
Fetched 98.1 kB in 0s (395 kB/s)
Selecting previously unselected package php7.4-xml.
(Reading database ... 167369 files and directories currently installed.)
Preparing to unpack .../php7.4-xml_7.4.33-1+deb11u1_amd64.deb ...
Unpacking php7.4-xml (7.4.33-1+deb11u1) ...
Setting up php7.4-xml (7.4.33-1+deb11u1) ...
```

```
root@debi:~# sudo apt install php-xml
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following NEW packages will be installed:
  php-xml
0 upgraded, 1 newly installed, 0 to remove and 0 not upgraded.
Need to get 6,384 B of archives.
After this operation, 13.3 kB of additional disk space will be used.
Get:1 http://deb.debian.org/debian bullseye/main amd64 php-xml all 2:7.4+76 [6,3
84 B]
Fetched 6,384 B in 0s (39.2 kB/s)
Selecting previously unselected package php-xml.
(Reading database ... 167388 files and directories currently installed.)
Preparing to unpack .../php-xml_2%3a7.4+76_all.deb ...
Unpacking php-xml (2:7.4+76) ...
Setting up php-xml (2:7.4+76) ...
```

```
root@debi:~# sudo apt install php-intl
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  php7.4-intl
The following NEW packages will be installed:
  php-intl php7.4-intl
0 upgraded, 2 newly installed, 0 to remove and 0 not upgraded.
Need to get 129 kB of archives.
After this operation, 509 kB of additional disk space will be used.
Do you want to continue? [Y/n] 
```

```
root@debi:~# sudo apt install php-zip
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  libzip4 php7.4-zip
The following NEW packages will be installed:
  libzip4 php-zip php7.4-zip
0 upgraded, 3 newly installed, 0 to remove and 0 not upgraded.
Need to get 83.2 kB of archives.
After this operation, 260 kB of additional disk space will be used.
Do you want to continue? [Y/n]
```

```
root@debi:~# sudo apt install php-bz2
Reading package lists... Done
Building dependency tree... Done
Reading state information... Done
The following additional packages will be installed:
  php7.4-bz2
The following NEW packages will be installed:
  php-bz2 php7.4-bz2
0 upgraded, 2 newly installed, 0 to remove and 0 not upgraded.
Need to get 16.8 kB of archives.
After this operation, 70.7 kB of additional disk space will be used.
Do you want to continue? [Y/n]
```

7.

```
root@debi:~# systemctl reload apache2
```

8.

```
root@debi:~# wget https://github.com/glpi-project/glpi/releases/download/10.0.6
glpi-10.0.6.tgz
--2023-02-07 14:54:31--  https://github.com/glpi-project/glpi/releases/download
10.0.6/glpi-10.0.6.tgz
Resolving github.com (github.com)... 140.82.121.4
Connecting to github.com (github.com)|140.82.121.4|:443... connected.
HTTP request sent, awaiting response... 302 Found
Location: https://objects.githubusercontent.com/github-production-release-asset
2e65be/39182755/963e7d9e-e5e3-4274-8c7e-57fb0b5b75cb?X-Amz-Algorithm=AWS4-HMAC-
HA256&X-Amz-Credential=AKIAIWNJYAX4CSVEH53A%2F20230207%2Fus-east-1%2Fs3%2Faws4_
equest&X-Amz-Date=20230207T135407Z&X-Amz-Expires=300&X-Amz-Signature=afeb05ceb7
a979c83664581565fc3e31a3f3bb41ab8790aac0449e32d345dd6&X-Amz-SignedHeaders=host&
ctor_id=0&key_id=0&repo_id=39182755&response-content-disposition=attachment%3B%
0filename%3Dglpi-10.0.6.tgz&response-content-type=application%2Foctet-stream [f
llowing]
```

9.

```
root@debi:~# tar xzf glpi-10.0.6.tgz -C /var/www/html
root@debi:~# chown -R www-data:www-data /var/www/html/glpi
root@debi:~# chmod -R 775 /var/www/html/glpi
```

10.

```
MariaDB [(none)]> create user 'glpiuser'@'localhost';
Query OK, 0 rows affected (0.005 sec)

MariaDB [(none)]> grant all privileges on glpi.* to 'glpiuser'@'localhost';
Query OK, 0 rows affected (0.004 sec)

MariaDB [(none)]> flush privileges;
Query OK, 0 rows affected (0.001 sec)

MariaDB [(none)]> exit
Bye
```

11.

Activities
Firefox ESR
Feb 7 15:56
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Début de l'installation
Installation ou mise à jour de GLPI
Choisissez 'Installation' pour une nouvelle installation de GLPI.
Choisissez 'Mise à jour' pour lancer la mise à jour de votre version de GLPI à partir d'une version antérieure.
Installer
Mettre à jour

Activities
Firefox ESR
Feb 7 15:57
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Étape 0
Vérification de la compatibilité de votre environnement avec l'exécution de GLPI
TESTS EFFECTUÉS
RÉSULTATS
Requis Parser PHP
Requis Configuration des sessions
Requis Mémoire allouée
Requis mysqli extension
Requis Extensions du noyau de PHP
Requis curl extension
Requis pour l'accès à distance aux ressources (requêtes des agents d'inventaire, Marketplace, flux RSS, ...).
Requis gd extension
Requis pour le traitement des images.

Activities
Firefox ESR
Feb 7 15:58
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Étape 1
Configuration de la connexion à la base de données
Serveur SQL (MariaDB ou MySQL)
Utilisateur SQL
Mot de passe SQL
Continuer

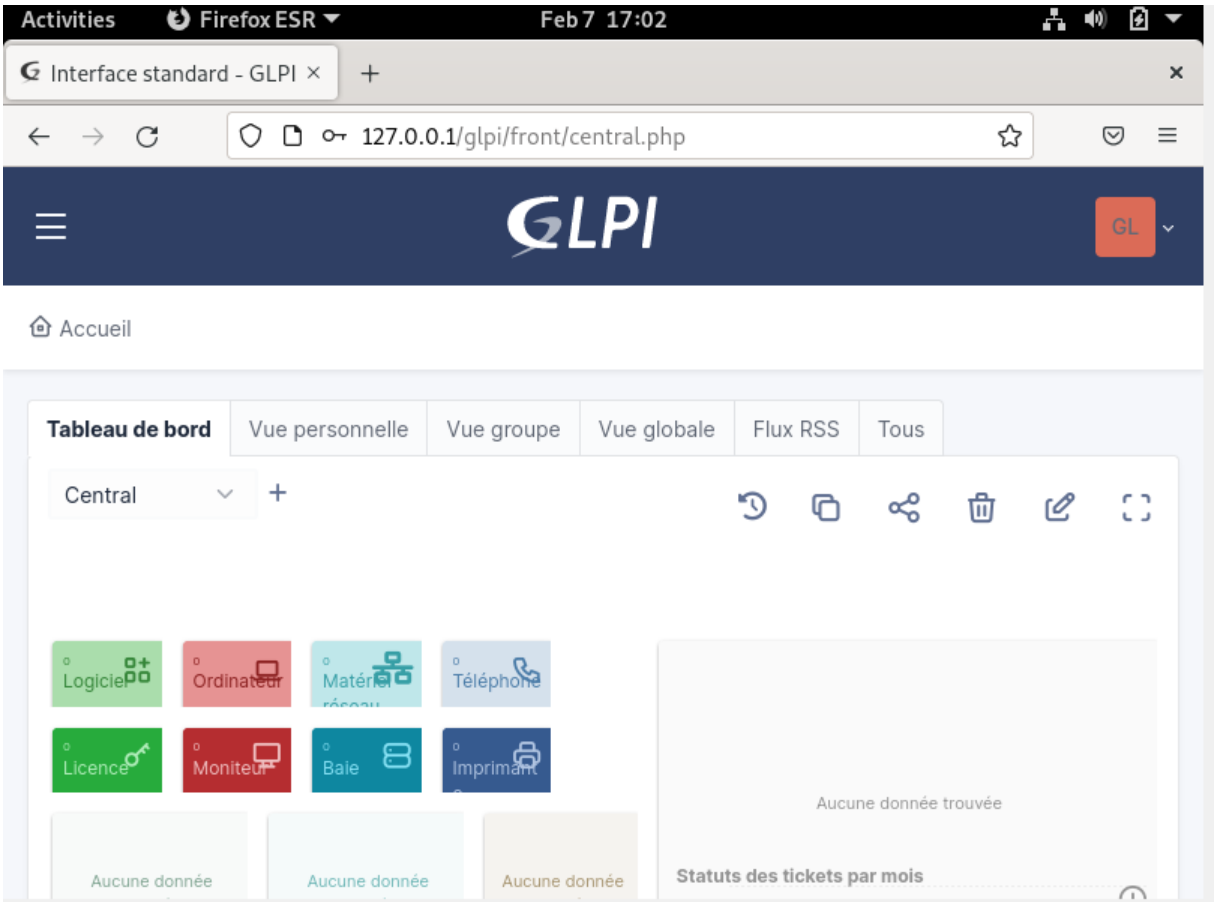
Activities
Firefox ESR
Feb 7 16:26
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Étape 2
Test de connexion à la base de données
Connexion à la base de données réussie
Veuillez sélectionner une base de données :
Créer une nouvelle base ou utiliser une base existante :
glpi

Activities
Firefox ESR
Feb 7 16:51
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Étape 4
Récolter des données
Envoyer "statistiques d'usage"
Nous avons besoin de vous pour améliorer GLPI et son écosystème de plugins !
Depuis GLPI 9.2, nous avons introduit une nouvelle fonctionnalité de statistiques appelée "Télémétrie", qui envoie anonymement, avec votre permission, des données à notre site de télémétrie.
Une fois envoyées, les statistiques d'usage sont agrégées et rendues disponibles à une large audience de développeurs GLPI.
Dites-nous comment vous utilisez GLPI pour que nous améliorons GLPI et ses plugins !
Voir ce qui serait envoyé...

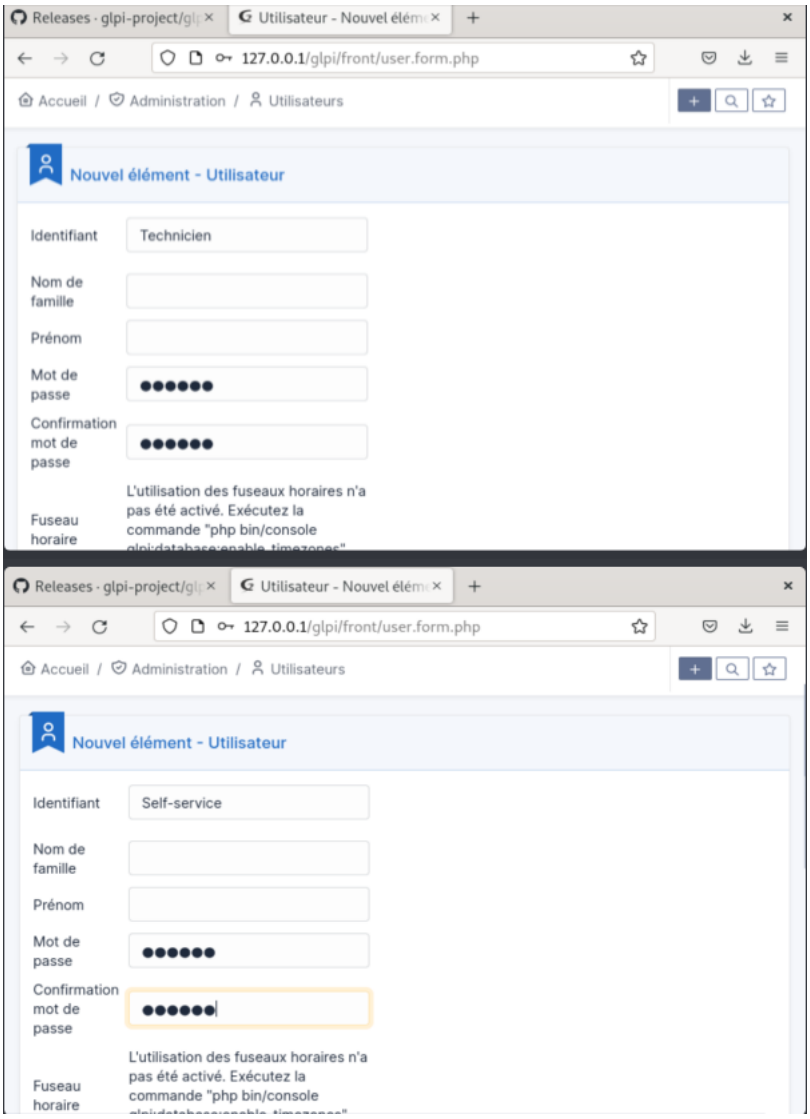
Activities
Firefox ESR
Feb 7 16:51
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Étape 5
Une dernière chose avant de démarrer
Vous souhaitez obtenir de l'aide pour intégrer GLPI dans votre SI, faire corriger un bug ou bénéficier de règles ou dictionnaires préconfigurés ?
Nous mettons à votre disposition l'espace https://services.glpi-network.com.
GLPI-Network est un service commercial qui comprend une souscription au support niveau 3, garantissant la correction des bugs rencontrés avec un engagement de délai.
Sur ce même espace, vous pourrez contacter un partenaire officiel pour vous aider dans votre intégration de GLPI.
Continuer

Activities
Firefox ESR
Feb 7 16:51
Setup GLPI
127.0.0.1/glpi/install/install.php
GLPI SETUP
Étape 6
L'installation est terminée
Les identifiants et mots de passe par défaut sont :
glpi/glpi pour le compte administrateur
tech/tech pour le compte technicien
normal/normal pour le compte normal
post-only/postonly pour le compte postonly
Vous pouvez supprimer ou modifier ces comptes ainsi que les données initiales.
Utiliser GLPI

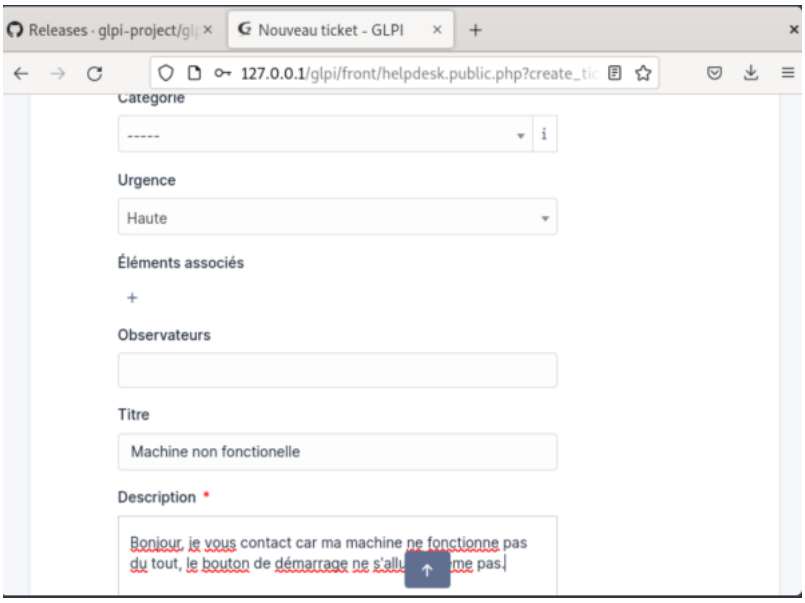
12.


Activities
Firefox ESR
Feb 7 17:02
Interface standard - GLPI
127.0.0.1/glpi/front/central.php
GLPI
GL
Accueil
Tableau de bord
Vue personnelle
Vue groupe
Vue globale
Flux RSS
Tous
Central
Logiciel
Ordinateur
Matériel réseau
Téléphone
Licence
Moniteur
Baie
Imprimante
Aucune donnée
Aucune donnée
Aucune donnée
Aucune donnée trouvée
Statuts des tickets par mois

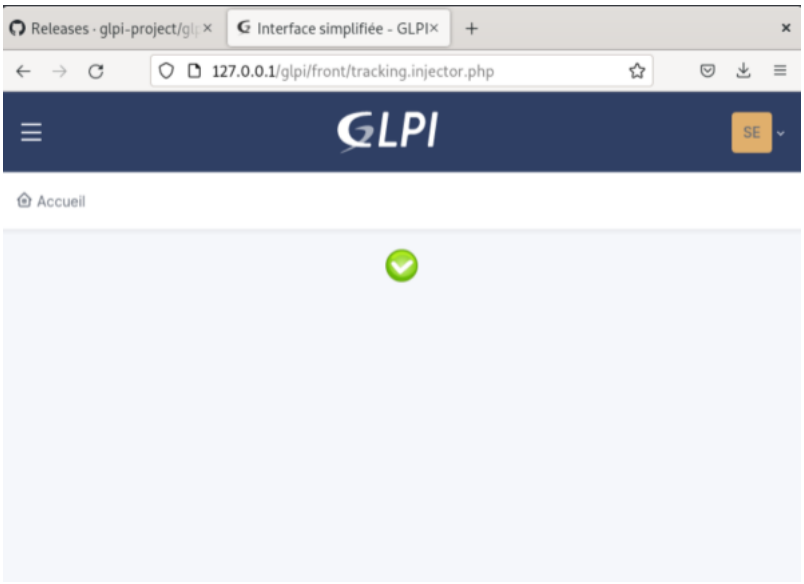
13.


Releases · glpi-project/gl
Utilisateur - Nouvel élém
127.0.0.1/glpi/front/user.form.php
Accueil / Administration / Utilisateurs
Nouvel élément - Utilisateur
Identifiant
Technicien
Nom de famille
Prénom
Mot de passe
Confirmation mot de passe
Fuseau horaire
L'utilisation des fuseaux horaires n'a pas été activé. Exécutez la commande "php bin/console
Releases · glpi-project/gl
Utilisateur - Nouvel élém
127.0.0.1/glpi/front/user.form.php
Accueil / Administration / Utilisateurs
Nouvel élément - Utilisateur
Identifiant
Self-service
Nom de famille
Prénom
Mot de passe
Confirmation mot de passe
Fuseau horaire
L'utilisation des fuseaux horaires n'a pas été activé. Exécutez la commande "php bin/console

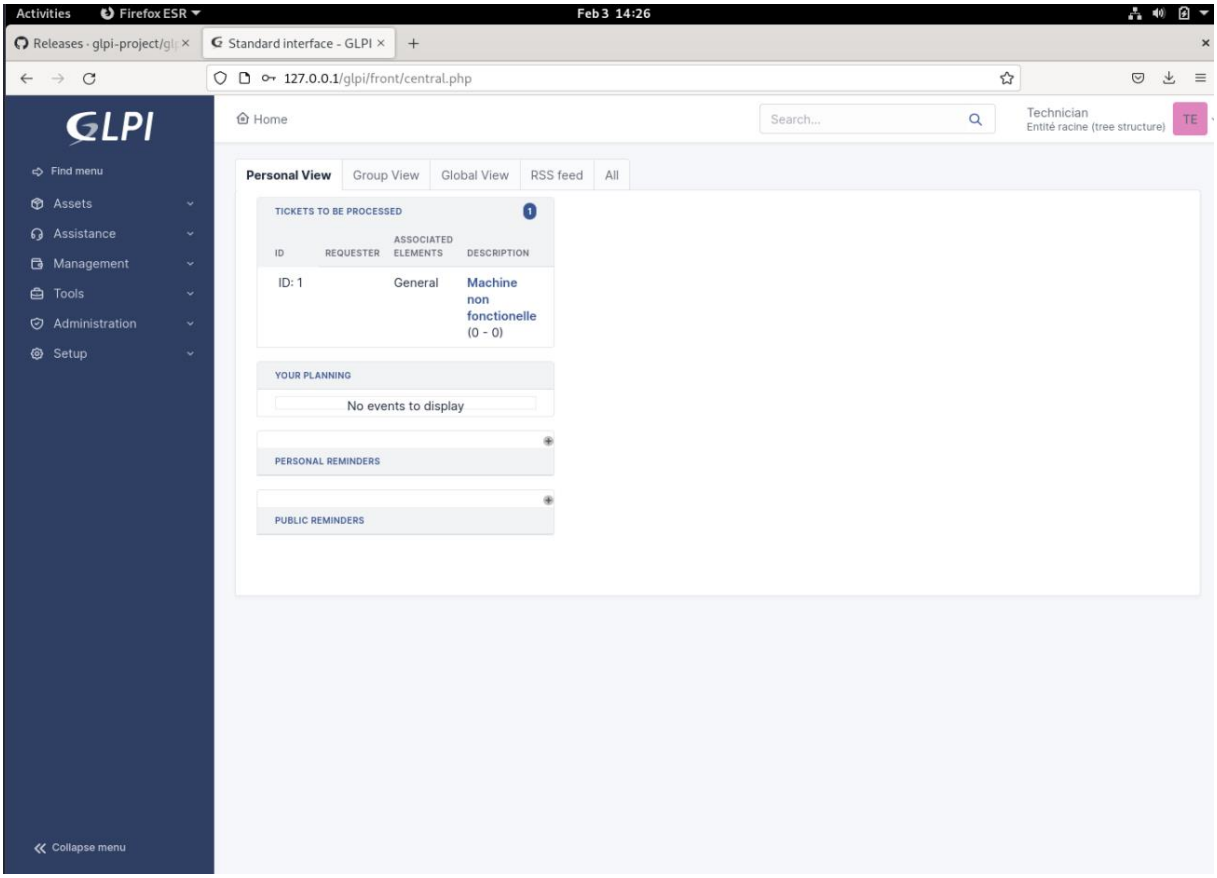
14.


Releases · glpi-project/gl
Nouveau ticket - GLPI
127.0.0.1/glpi/front/helpdesk.public.php?create_ti
Catégorie

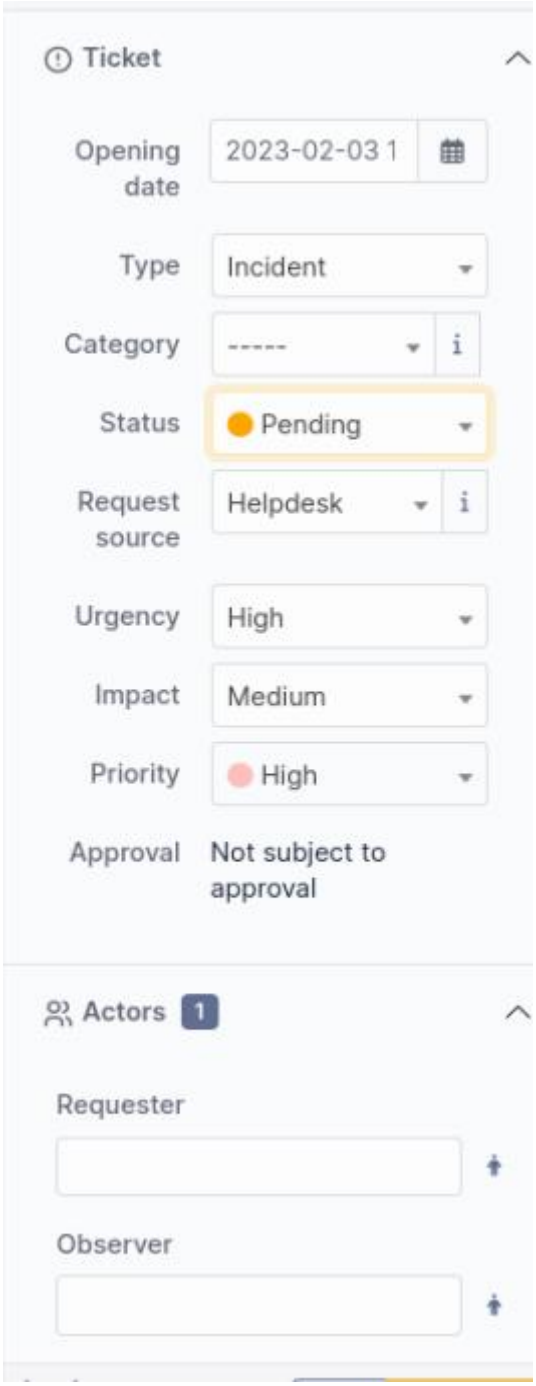
Urgence
Haute
Éléments associés
Observateurs
Titre
Machine non fonctionelle
Description *
Bonjour, je vous contact car ma machine ne fonctionne pas du tout, le bouton de démarrage ne s'allu me pas.


Releases · glpi-project/gl
Interface simplifiée - GLPI
127.0.0.1/glpi/front/tracking.injector.php
GLPI
SE
Accueil

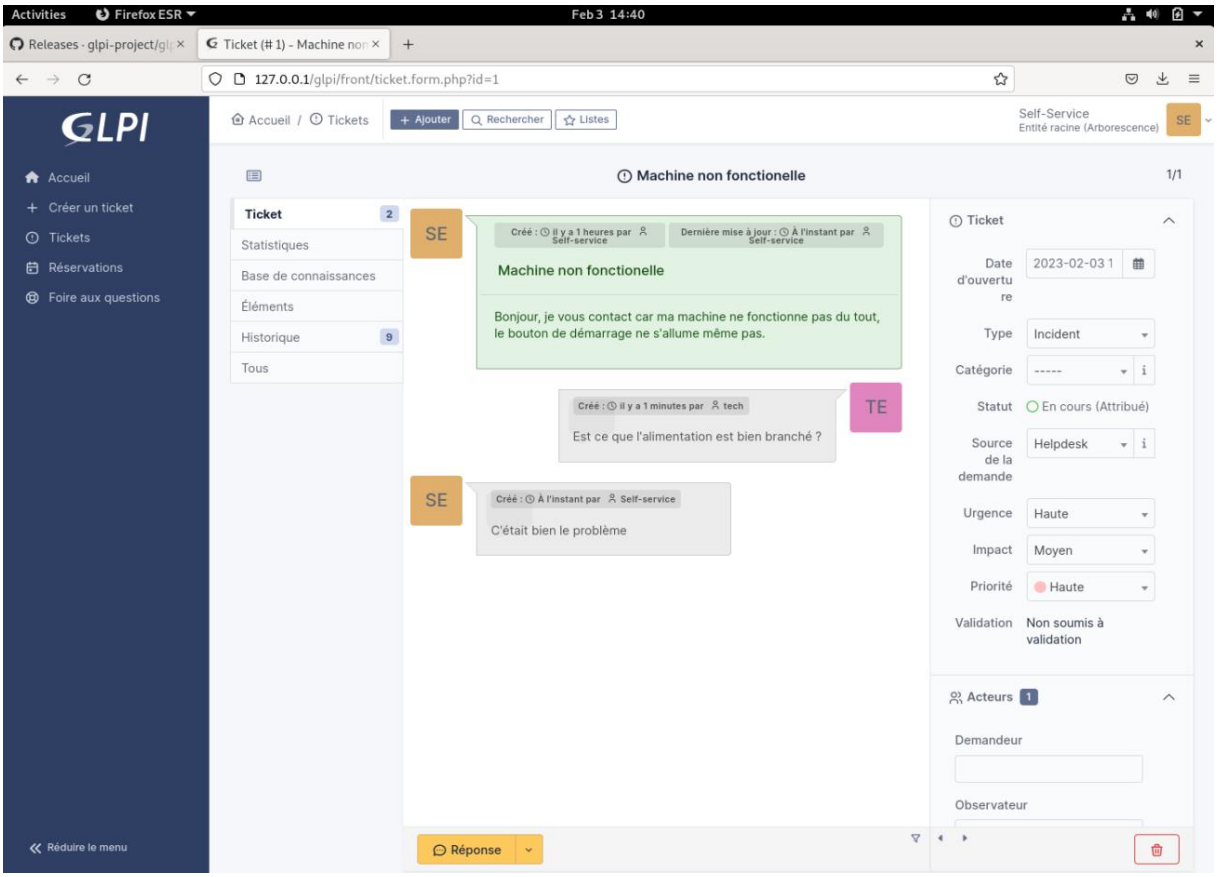
15.


Activities
Firefox ESR
Feb 3 14:26
Releases · glpi-project/gl
Standard interface - GLPI
127.0.0.1/glpi/front/central.php
GLPI
Home
Search...
Technician
Entité racine (tree structure)
TE
Find menu
Assets
Assistance
Management
Tools
Administration
Setup
Collapse menu
Personal View
Group View
Global View
RSS feed
All
TICKETS TO BE PROCESSED
1
ID
REQUESTER
ASSOCIATED ELEMENTS
DESCRIPTION
ID: 1
General
Machine non fonctionelle
(0 - 0)
YOUR PLANNING
No events to display
PERSONAL REMINDERS
PUBLIC REMINDERS

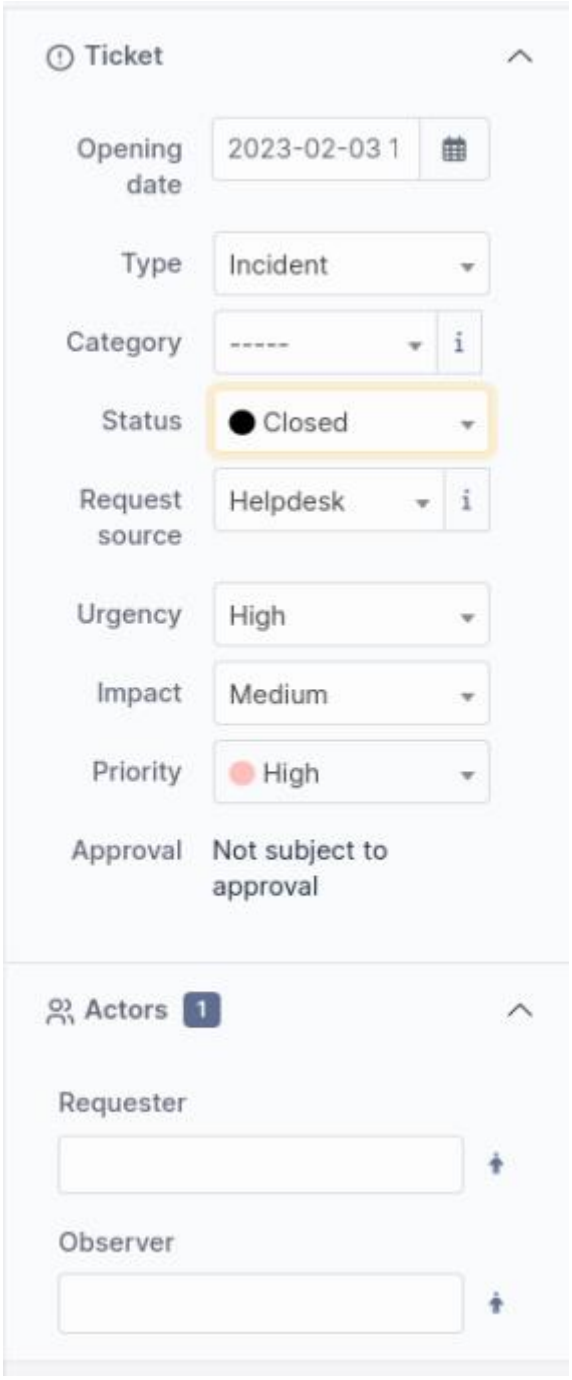
16.


Ticket
Opening date
2023-02-03 1
Type
Incident
Category

Status
Pending
Request source
Helpdesk
Urgency
High
Impact
Medium
Priority
High
Approval
Not subject to approval
Actors
1
Requester
Observer

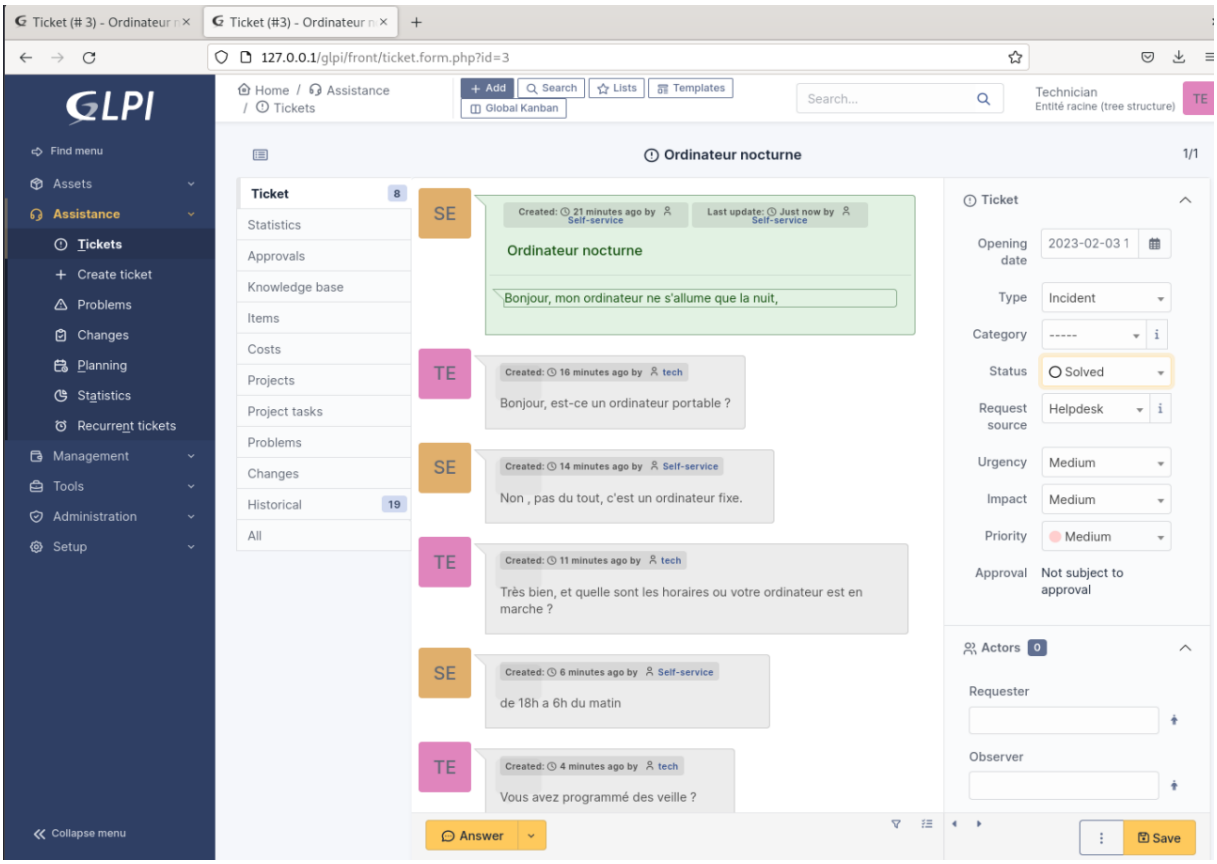

Activities
Firefox ESR
Feb 3 14:40
Releases · glpi-project/glp
Ticket (# 1) - Machine non
127.0.0.1/glpi/front/ticket.form.php?id=1
GLPI
Accueil
Créer un ticket
Tickets
Réservations
Foire aux questions
Réduire le menu
Accueil / Tickets
+ Ajouter
Rechercher
Listes
Self-Service
Entité racine (Arborescence)
SE
Machine non fonctionelle
1/1
Ticket 2
Statistiques
Base de connaissances
Éléments
Historique 9
Tous
Créé : il y a 1 heures par Self-service
Dernière mise à jour : À l'instant par Self-service
Machine non fonctionelle
Bonjour, je vous contact car ma machine ne fonctionne pas du tout, le bouton de démarrage ne s'allume même pas.
Créé : il y a 1 minutes par tech
Est ce que l'alimentation est bien branché ?
TE
Créé : À l'instant par Self-service
C'était bien le problème
Réponse
Ticket
Date d'ouverture
2023-02-03 1
Type
Incident
Catégorie

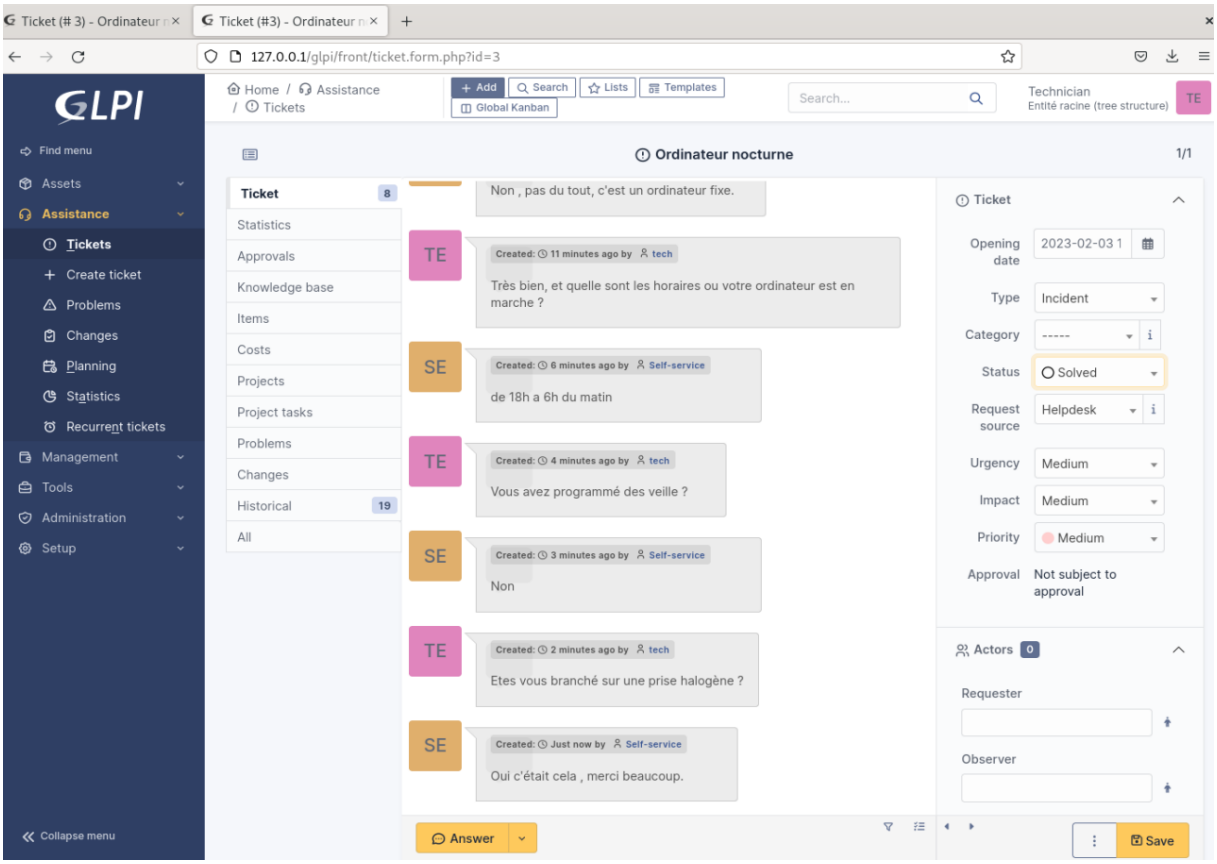
Statut
En cours (Attribué)
Source de la demande
Helpdesk
Urgence
Haute
Impact
Moyen
Priorité
Haute
Validation
Non soumis à validation
Acteurs 1
Demandeur
Observateur


Ticket
Opening date
2023-02-03 1
Type
Incident
Category

Status
Closed
Request source
Helpdesk
Urgency
High
Impact
Medium
Priority
High
Approval
Not subject to approval
Actors
1
Requester
Observer

17.


Ticket (# 3) - Ordinateur
Ticket (#3) - Ordinateur
127.0.0.1/glpi/front/ticket.form.php?id=3
GLPI
Home / Assistance / Tickets
Add
Search
Lists
Templates
Global Kanban
Search...
Technician
Entité racine (tree structure)
TE
Find menu
Assets
Assistance
Tickets
Create ticket
Problems
Changes
Planning
Statistics
Recurrent tickets
Management
Tools
Administration
Setup
Collapse menu
Ordinateur nocturne
1/1
Ticket 8
Statistics
Approvals
Knowledge base
Items
Costs
Projects
Project tasks
Problems
Changes
Historical 19
All
SE
Created: 21 minutes ago by Self-service
Last update: Just now by Self-service
Ordinateur nocturne
Bonjour, mon ordinateur ne s'allume que la nuit,
TE
Created: 16 minutes ago by tech
Bonjour, est-ce un ordinateur portable ?
SE
Created: 14 minutes ago by Self-service
Non , pas du tout, c'est un ordinateur fixe.
TE
Created: 11 minutes ago by tech
Très bien, et quelle sont les horaires ou votre ordinateur est en marche ?
SE
Created: 6 minutes ago by Self-service
de 18h a 6h du matin
TE
Created: 4 minutes ago by tech
Vous avez programmé des veille ?
Answer
Ticket
Opening date
2023-02-03 1
Type
Incident
Category
Status
Solved
Request source
Helpdesk
Urgency
Medium
Impact
Medium
Priority
Medium
Approval
Not subject to approval
Actors 0
Requester
Observer
Save


Ticket (# 3) - Ordinateur
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127.0.0.1/glpi/front/ticket.form.php?id=3
GLPI
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Ordinateur nocturne
1/1
Ticket 8
Statistics
Approvals
Knowledge base
Items
Costs
Projects
Project tasks
Problems
Changes
Historical 19
All
Non , pas du tout, c'est un ordinateur fixe.
TE
Created: 11 minutes ago by tech
Très bien, et quelle sont les horaires ou votre ordinateur est en marche ?
SE
Created: 6 minutes ago by Self-service
de 18h a 6h du matin
TE
Created: 4 minutes ago by tech
Vous avez programmé des veille ?
SE
Created: 3 minutes ago by Self-service
Non
TE
Created: 2 minutes ago by tech
Etes vous branché sur une prise halogène ?
SE
Created: Just now by Self-service
Oui c'était cela , merci beaucoup.
Answer
Ticket
Opening date
2023-02-03 1
Type
Incident
Category
Status
Solved
Request source
Helpdesk
Urgency
Medium
Impact
Medium
Priority
Medium
Approval
Not subject to approval
Actors 0
Requester
Observer
Save