



Zachary Gonzalez

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Work Experience

Grocery Stocker

09/2019 to Present

Riesbeck s Food Markets
Bridgeport, Ohio

- Alternated goods in inventory by observing first-in and first-out approach to keep shelves organized and properly stocked. Maintained current knowledge of shelf planograms and end cap plans to merchandise products.
- Monitored deliveries by checking merchandise against invoice paperwork and notifying supervisor of discrepancies.
- Used dollies and pallet jacks to unload and organize merchandise from delivery trucks.
- Blocked and faced products on displays and shelves in accordance with company policy.

CNC Mill Operator

02/2019 to 09/2019

Tri-State Machine
Wheeling, West Virginia

- Manually set up machinery, lathes and grinders.
- Performed accurate CNC tool changes and offsets.
- Properly loaded and unloaded materials in and out of machines.
- Moved finished work to correct staging area for distribution.

Cashier/Customer Service Representative

10/2014 to 02/2019

Riesbeck s Food Markets
Bridgeport, Ohio

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Responded to customer requests for products, services and company information.
- Cross-trained and backed up other customer service managers.
- Worked with Moneygram, Check-Free Pay, counted down cashier tills and maintained store safe.

Skills

Analytical and Critical Thinking

Planning and Coordination

Interpersonal Communication

Attention to Detail

Flexible and Adaptable

Fundamental understanding of Java, C++, and Python

Fundamental Understanding of SQL and NoSQL

Education

Southern New Hampshire University

Bachelor's

Computer Science

Manchester, New Hampshire

01/2019 to 06/2022