

RESEARCH MANUAL

A GUIDE TO EFFECTIVE POLICY ADVOCACY

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1 Vision and Mission Statement

We are delighted you are passionate about Australia’s technology policy and want to contribute to helping shape the national conversation through research.

The PRP exists to support young people to engage meaningfully in technology policy by producing work that is credible, rigorous, and grounded in evidence.

1.1 Introduction to Protocol

Protocol is an Australia youth-led, technology policy lab.

We are a national, not-for-profit founded by university students from a diverse range of academic backgrounds include law, computer science, economics and physics.

1.1.0.1 Protocol’s Mission Our mission is to *empower young people* to shape Australia’s national conversation on technology policy through evidence-based research and a commitment to serving the public good.

1.1.0.2 Protocol’s Vision We envision an Australia where our laws, public discourse, and industry standards and practice ensure emerging technologies are developed and used in furtherance of the public good.

1.1.0.3 Protocol’s Three Guiding Principles

- (1) Amplify *young people’s voices* in Australia’s technology policy debate.
- (2) Advance technology policy that *serves the public good*.
- (3) Conduct *rigorous, evidence-based research*.

1.2 Purpose of the Policy Research Program

The purpose of the PRP is to research and report on important factual and analytical questions that underpin technology policy debates. You may call Protocol a “fact-tank”. This reflects the core approach of the PRP which is to

- Prioritise fact-find over opinion pieces;
- Begin with specific, neutral questions, not predetermined positionsl and

- Provide the public with new insight, based on evidence.

While Protocol does not have the credentials or experience to make bold policy recommendations and express broad opinions, we do have the time and research skills to contribute valuably to the national conversation by investigating pressing issues.

It is important to us that Protocol develops its credibility through accuracy, transparency and neutrality.

1.3 Practical Guidance for Researchers

In order to uphold this purpose, there are three key practical steps our PRP fellows should keep in mind

(1) Sources of Evidence

- Prioritise credible sources of fact, including legislation and case law; peer-reviewed academic literature; government reports, inquiries, and statistics; reputable think tanks and international institutions;
- Treat industry-produced research with caution, clearly identifying it as such and considering potential incentives or bias;
- Ensure sources are up to date.

All factual claims in PRP publications must be supported by clear citations.

(2) Research Design

Before beginning substantive research, you should:

- Clearly define
 - (i) The research question which must be unbiased and open to multiple outcomes; and
 - (ii) The scope of the inquiry which must be limited enough to allow you to be exhaustive within this scope.

You must ensure that the final PRP publication clearly sets out the research methodology, including

- How sources were selected;
- Any assumptions made; and

- Any limitations, such as gaps in available evidence, time or resource constraints, and areas of uncertainty.

(3) **Communication**

All PRP publications must

- Avoid conflating facts with opinion by clearly separating
 - (a) **Evidence:** presented neutrally and supported by citations;
 - (b) **Analysis:** interpretation of what the evidence suggests;
 - (c) **Opinion or recommendation:** normative judgment which must be clearly identified as “in this author’s own view.”
- Use language that is measured and precise, and free from alarmism or rhetorical exaggeration.

2 Preliminary Setup

OPERATIONAL efficacy within the Protocol Policy Lab is predicated on the standardisation of administrative workflows to mitigate coordination friction and preserve institutional memory. Adherence to structured protocols is essential for maintaining the integrity of the research lifecycle, ensuring that administrative outputs are as reproducible and transparent as the research itself (Sandve et al., 2013; Peng, 2011). To facilitate this consistency, the Lab mandates the use of the [Master Calendar](#) for temporal coordination and the [Meeting Minutes Template](#) for the accurate preservation of internal discourse. Furthermore, all new initiatives must be structured via the [Project Proposal Template](#). At the same time, the communication of outcomes requires the [Director's Summary for Prospectus Template](#), ensuring that all outputs remain consistent with established practices in scientific administration (Wilson et al., 2017).

3 Resources and Toolings

EFFECTIVE policy research necessitates a transition from *ad hoc* searching to systematic discovery. Researchers should adopt the [PRISMA Statement](#) (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) to ensure transparency and replicability in literature synthesis. The parameters for high-impact evidence gathering are defined by established protocols for professional literature reviews (Watson, 2020). Robust literature searching requires a structured, step-by-step approach to identify, select, and synthesise sources (Chigbu et al., 2023), ensuring that review articles maintain a specific purpose and structure (Palmatier, Houston, and Hulland, 2018).

Table 1: Common Literature Search Terminology (Watson, 2020; De Brún and Pearce-Smith, 2014)

Term	Meaning
Boolean operators	Words (AND, OR and NOT) that can be used to combine search terms in order to widen or limit the search result.
Database	An online collection of citations to journal articles, which have been indexed to make retrieval easier. Some databases also provide full-text access to the articles.
Limits	Options within a database that allow search results to be broken down further. Common limits include year(s) of publication, document type, and language.
Search strategy	The list of search terms and limits used to retrieve relevant articles from a database in order to answer a search question.
Subject headings	Terms assigned to describe a concept that may have many alternative keywords. These keywords are brought together under this single term. Most health-related databases use subject headings.

Primary discovery prioritises repositories of grey literature and legislative movements over general search engines to ensure that analysis remains current and non-derivative. The [Analysis & Policy Observatory \(APO\)](#) serves as the essential repository for Australian policy. [Policy Commons](#) provides access to global think-tank outputs and preserves evidence that frequently vanishes from official governmental domains. For real-time tracking of legislative intent, researchers consult the [Hansard Archive](#) to analyse second reading speeches and committee transcripts.

Statistical authority and legal currency provide the empirical foundations for policy advocacy. [AustLII](#) and [LawCite](#) serve to verify the status of statutory interpretations and judicial precedents. For standardised socio-economic benchmarking, the [OECD iLibrary](#) and [World Bank Open Data](#) provide high levels of cross-jurisdictional reliability. Recommendations for social intervention require cross-referencing with [The Campbell Collaboration](#) to ensure that proposed policies are grounded in causal efficacy and proven social outcomes.

Rigorous methodological design and reporting integrity depend on adherence to international frameworks. The [EQUATOR Network](#) provides specific reporting guidelines, such as the STROBE statement, for observational studies. Hands-on toolkits for finding evidence provide the technical skills required for comprehensive evidence synthesis. All policy analysis follows structured frameworks for effective problem solving with a specific focus on the *Assemble Evidence* and *Select Criteria* phases (De Brún and Pearce-Smith, 2014; Bardach and Patashnik, 2024).

To maintain bibliometric stability, all research artifacts are version-controlled in the [Protocol Policy Lab Repository](#) and typeset via [Overleaf](#).

3.1 Github Repositories and CLI Tools

The Protocol Policy Lab employs distributed Version Control Systems (VCS) to establish a rigorous epistemic infrastructure for policy advocacy. Unlike traditional file management, which is susceptible to versioning ambiguity and data loss, a Git-based workflow enforces the creation of an immutable audit trail for all research artifacts (Ram, 2013). This approach situates the Lab's output within a high-integrity reproducibility spectrum, transforming static policy claims into verifiable derivatives of a transparent analytical process (Peng, 2011).

Data manipulation scripts and analytical code are treated as primary research outputs rather than ephemeral tooling; consequently, all custom scripts must be version-controlled to ensure the precise retrieval of the logic underpinning specific policy recommendations (Sandve et al., 2013). To mitigate the risks associated with manual graphical user interface (GUI) interactions, Command Line Interface (CLI) tools are utilised to script and automate

analysis pipelines, ensuring that data processing remains consistent, transparent, and independent of human error (Wilson et al., [2017](#)).

3.2 Overleaf

The Lab utilises Overleaf to maintain high standards of typesetting consistency and bibliometric precision across all deliverables. While WYSIWYG editors provide expediency for simple text generation, \LaTeX demonstrates superior stability for managing complex document structures and mathematical notation (Knauff and Nejasmic, [2014](#)). The utility of this environment lies in the strict decoupling of content from formatting; this forces researchers to focus on argumentative rigour while the underlying class files automatically enforce the stylistic templates mandated by government standards (Knauff and Nejasmic, [2014](#)).

4 Research Workflows

EFFECTIVE policy research within the Lab operates through a structured lifecycle designed to bridge the gap between academic inquiry and political decision-making (Brownson et al., 2006). To ensure relevance, working groups must engage in active agenda setting rather than passive observation. This involves identifying “policy windows”, transient opportunities where problem streams, political events, and policy solutions converge (Weible, 2023). Researchers are expected to monitor the legislative calendar via the repositories identified in the previous section, specifically targeting Bills entering the Second Reading stage or Committee review, where nonpartisan analysis can most effectively influence the legislative outcome (Hird, 2005; Birkland, 2020).

Once a topic is secured, the investigative phase employs a structured problem-solving framework to precisely define the problem and select evaluation criteria before data collection begins (Bardach and Patashnik, 2024). The literature search must be executed systematically; researchers apply the Boolean logic and database limits detailed in Table 1 to construct reproducible search strings (Watson, 2020). This adherence to the PRISMA reporting guidelines ensures that evidence synthesis is comprehensive and free from selection bias, distinguishing rigorous policy analysis from partisan advocacy (Page et al., 2021).

For projects addressing statutory reform, the workflow necessitates a specific focus on legal interpretation. Researchers must utilise *LawCite* and *AustLII* to trace the legislative history and judicial application of relevant Acts. This ensures that recommendations are grounded in a correct understanding of statutory purpose and the “mischief” the law intends to remedy (Barnes, Dharmananda, and Moran, 2023). Finally, the Lab leverages the specific dynamics of team composition to maximise impact. While large teams are often associated with developing existing ideas, we deploy smaller, agile research units to produce the disruptive, high-impact concepts necessary to challenge prevailing policy paradigms (Wu, Wang, and Evans, 2019).

4.1 Timelines and Processes

The research timeline will roughly correspond to the length of a semester, beginning early in the semester (define when) and ending a few weeks before exams begin [CHECK TIMETABLES FOR SPECIFICS].

As the timeline is designed to fit around university semester schedules, some changes may need to be made from year to year. Research groups and editorial staff will be provided with updated dates by the directors of research communication method? at the beginning of every new semester.

5 Advocacy Workflows

Policy advocacy necessitates a transition from passive dissemination to active *Knowledge Translation (KT)*. This process extends beyond transmission to the cultivation of communities of practice, bridging the epistemic gap between evidence production and policy implementation (Roland, 2018). Tacit knowledge must be systematically converted into explicit, codified artifacts to facilitate uptake and mitigate the temporal dissonance between researchers and policymakers (Wagner and Moos, 2015; Brownson et al., 2006).

Digital advocacy workflows must account for opaque algorithmic mediation. Academic social media exhibits a structural bias known as the Matthew Effect, where algorithms systematically prioritise content from established actors (Monteiro-Krebs et al., 2021). Counter-strategies must leverage the disruptive potential of small research units to introduce novel concepts (Wu, Wang, and Evans, 2019).

Implementation requires a rejection of the deficit model in favour of narrative-driven and visual communication (Portman, Miara Ms, and Baram-Tsabari, 2025). Visual abstracts encapsulate methodology and recommendations, outperforming text-heavy formats in retention (Portman, Miara Ms, and Baram-Tsabari, 2025). Audience segmentation is critical; distinct demographics respond to divergent stimuli, necessitating platform-specific tailoring (Zickar, 2020). Credibility is maintained through explicit signalling of institutional affiliation and credentials (Portman, Miara Ms, and Baram-Tsabari, 2025). Evaluation prioritises engagement depth and bibliometric impact over passive vanity metrics (Monteiro-Krebs et al., 2021; Klar et al., 2020).

6 Stylistic Conventions

DELIVERABLES must strictly adhere to the [Australian Government Style Manual](#) to ensure institutional legitimacy and accessibility. The fundamental rhetorical framework is the inverted pyramid, which necessitates the positioning of conclusions and primary recommendations at the document's outset to accommodate the scanning behaviour of policy stakeholders.

Syntactic structures must favour the active voice to eliminate ambiguity regarding agency, while sentence length should be constrained to a maximum of 25 words to mitigate cognitive load and maximise retention. Paragraphs are restricted to a single thematic focus, initiated by a topic sentence that explicitly states the central argument or a transition sentence that establishes logical continuity with preceding text.

Orthographic conventions strictly adhere to Australian English, utilising the *Macquarie Dictionary* or the *Australian Concise Oxford Dictionary* as the arbiters of spelling. Capitalisation follows a minimalist protocol: headings and subheadings employ sentence case, and initial capitals are reserved exclusively for proper nouns and specific entities such as "Australian Government" or "Cabinet". At the same time, generic references to departments or ministerial positions are still lowercase.

Punctuation serves a functional rather than decorative role; the spaced en dash (—) replaces the em dash for parenthetical isolation or abrupt tonal shifts, whereas unspaced en dashes are restricted to numerical spans in tables or titles. The serial comma is omitted unless required to resolve immediate syntactic ambiguity within complex lists (Stone and Ford, 2017).

Typographical hierarchy is maintained through the use of sans-serif typefaces such as Arial or Helvetica to ensure digital legibility. Italics are reserved exclusively for the titles of Acts of Parliament, legal cases, complete published works, and scientific nomenclature, while foreign loanwords absorbed into standard English require no typographic variation. Possessive apostrophes are omitted from descriptive noun phrases, such as "drivers licence" or "workers compensation", as these denote category rather than ownership. Acronyms

and initialisms must be devoid of full stops and explicitly defined upon first occurrence, unless the shortened form is more widely recognised than the full term.

Numerical expressions follow a strict binary protocol to enhance readability. Integers from 2 upwards are rendered as numerals, while zero and one are written as words to prevent visual confusion with the letters “O” and “I”, respectively. Commas are mandatory for numbers with four or more digits. Date formats must utilise the sequence Day Month Year without internal commas, employing non-breaking spaces to preserve line integrity. Temporal expressions use the 12-hour clock with a colon separator and a non-breaking space before the meridian indicator, except in technical contexts where the 24-hour clock is permissible for precision. Large rounded numbers (millions and above) combine numerals with words (e.g., “2.5 million”) to facilitate rapid cognitive processing.

Bibliographic citations follow the Author-Date system to maintain flow within non-legal text. In-text citations must appear in parentheses, while the reference list requires full bibliographic details ordered alphabetically. To enhance digital utility, titles of online resources in the reference list must be hyperlinked, avoiding the display of raw URLs unless the document is intended for print. Legal citations require a distinct protocol, where the titles of Acts and cases are italicised in the body text but rendered in roman type within reference lists to enhance readability.

Tables and figures must be self-explanatory, featuring captions that include the unit of measurement and data source, ensuring that information is not solely conveyed through colour differentiation.

7 Integrity and Ethics Pledge

Fair use of generative AI, machine translation, how to cite/attribute, how to use it effectively, plagiarism, integrity pledge and so on.

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