Ticket ID	Alert Message	Severity	Details	Ticket status
A-2703	SERVER-MAIL Phishing attempt possible download of malware	Medium	The user may have opened a malicious email and opened attachments or clicked links.	Escalated

#### Ticket comments

I received an alert of a phishing attempt with a possible malicious file attachment, I proceeded to evaluate the alert and found multiple indications of it being a legitimate alert. There were inconsistencies between the sender's email address and the name signed at the end of the email, as well as the subject of the email containing multiple spelling and grammatical errors. The email contained an attachment that I investigated with VirusTotal using a file hash value and determined it as malicious. I'm escalating the ticket to the level-two SOC analyst.

# **Additional information**

## Known malicious file hash:

54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

## Email:

From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93> Subject: Re: Infrastructure Egnieer role

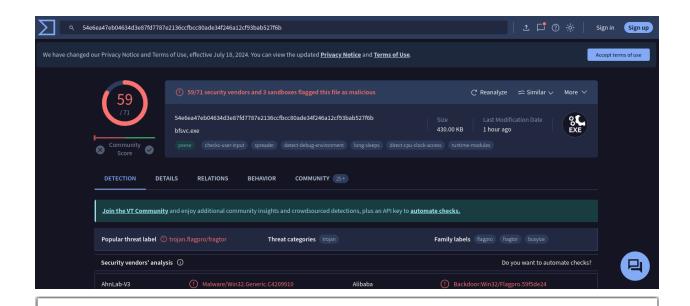
#### Dear HR at Ingergy,

I am writing for to express my interest in the engineer role posted from the website.

There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.

Thank you, Clyde West

Attachment: filename="bfsvc.exe"



# Has this file been identified as malicious? Explain why or why not.

This file is malicious. Based on the file hash 59 out of 73 security vendors marked it as either a Trojan, malicious, suspicious or unsafe, as well as a community score of -89 its safe to assume that the file is malicious

