

Zachary Greenberg
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Education:

The University of Texas at Austin - Neuroscience
The University of Texas at Austin Bootcamp - Full Stack Web Development

Experience:

08/12-07/13 Sales Clerk Supervisor, Sweet Indulgence

- Gained experience working with customer service and retail
- Provided training for incoming staff
- Shadowed owner to better understand customer to business relationship

12/13-05/16 Climbing Wall Supervisor, Outdoor recreational sports at University of Texas at Austin

- Gained certifications and experience teaching Rock Climbing classes to Beginners thru Advance in techniques and safety
- Supervised co-workers in teaching of classes
- Developed team working skills through collaboration with co-workers on several events and classes
- Established time management skills due to weekly deadlines and being in a teaching role

12/13-05/16 Outdoor Adventure Guide, Outdoor recreational sports at University of Texas at Austin

- Gained experience to think and assess customer/participants situations on my feet
- Gained insight in customer service when issues came to be and how to deal with them
- Developed team working skills and leadership skills through guiding participants and planning ahead for the trips
- Managed and inventoried gear and meal planned food for adventure trips

6/16-8/18 BestBuy

- Customer support for mobile, computer, and connected home departments
- Developed leadership and teamwork with co-workers across multiple departments
- Gained insight on customer support and service with IOS and Android software and devices
- Gained experience in problem solving complex problems around technological issues
- Gained experience in quick learning and understanding of new products at a fast pace

7/18 - 3/20 Academic Tutor

- Tutored Math and Science subjects to 5th grade thru 11th grade levels
- Gained experience in teaching Algebra, Chemistry, Physics, and Calculus

2/19 - 2/20 Financial Startup Projections for Mission Tequila startup

- Developed a Pro forma financial report by using assumptions and hypothetical conditions to predict and illustrate future growth and value of the product and company
- Gained proficiency in excel and ios equivalents
- Developed and maintained a budget from materials to overhead and employment

6/18-8/20 Personal Assistant/Property Manager to Dr. Karen Keough and Le Keough

- Managed and Maintained properties used for Long Term and VRBO rentals
- Troubleshoot and corrected technological issues with windows and IOS based computers
- Scheduled and coordinated meeting, appointments, and travel arrangements for employers

Skills:

- Proficient in Microsoft Word, Excel, PowerPoint, and all apple ios equivalent such as Pages, Numbers, and Keynote
- HTML5, CSS, JavaScript, JQuery, Node, MongoDB, MySQL, GitHub