



# ZACHARY PFEIFER

## SOFTWARE DEVELOPER

### CONTACT

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- in <https://www.linkedin.com/in/zachary-pfeifer-7227b3>
- github <https://github.com/ZachPfeifer>
- github <https://zachs-landing.herokuapp.com/#/>

### SKILLS

- HTML5 / CSS3
- JavaScript ES6
- Vue.js
- Node.js
- C#/.Net
- Scrum
- MongoDB
- MySQL
- GIT
- Web API/ HTTP

### EDUCATION

Certificate of Completion  
CodeWorks, 2019  
-Full Stack Software Development

### PROFESSIONAL SUMMARY

Software Developer with experience building applications utilizing a variety of different languages such as HTML/CSS, JavaScript, and C#. My previous work background has been in telecommunication where on a day to day basis I was working with customer's over the phone to resolve their technical issues with their iOS and macOS systems. I believe combining both of these fields together has led me to be a rounded Software Developer that has the right communication skills to work with a team or remotely for a company.

### EXPERIENCE

#### SOFTWARE DEVELOPER STUDENT, CODEWORKS

AUG 2019 - NOV 2019

- Completed over 500 hours of coding, building various applications
- Implemented SCRUM in group projects, managing MVP expectations and expected deadlines
  - **Noteworthy Projects:**
    - *Highland Authority*- An events application that tracks athlete's stats and participation in Highland Games around the country. Users are able to track 7 different Highland events, player stats, player profiles while maintain various roles (Admin, Judge, Athlete). Depending on role, users can update stats, search other players' stats, as well as create games with center roles. This application was built node.js back-end and a Vue.js front in that utilized the MVC pattern
    - *Total Rick'all*- A console application built with C# as a homage to the old school console adventure ZORK. In this adventure you have to move room to room shooting parasites to save the world. You are able to interact with items and people throughout the adventure as well as has particular win condition to complete the game successfully.

#### SENIOR ADVISOR, TELEPERFORMANCE

JAN 2017 - FEB 2018

- Promoted from Customer Service Rep to Senior Advisor
- Provided support for AppleCare Advisor for iOS as well as macOS systems
- Resolved technical issues for customers, handled escalated calls
- Supervised and provided support to multiple AppleCare Advisors during their challenging calls