

INTERFERING WITH THE RIGHTS AND ACTIVITIES OF OTHERS 07.100.06

Authority: CIO

History: Approved by the CIO August 1, 2019; Reformatted May 25, 2005; approved

by Board of Trustees October 28, 2004; revised October 23, 2003; effective

January 18, 2002

Source of UNC System Office Policy Manual, Chapter 1400 "Information Technology"

Authority: International Organization for Standardization ISO/IEC 27002

Related Links: Policy 07.100 Responsible Use of Information Technology Resources

Responsible Office: Information Technology Services

I. Purpose

Information technology resources are limited resources designed to facilitate the instruction, learning, dissemination of scholarly information, and research activities of the campus community. They are not to be used wastefully, or to impede, interfere with, restrict, cause harm to, or impair the rights or activities of other users.

II. Policy

Users must not infringe or encroach on the availability or use of information technology resources by others. Such activities would include, but not be limited to:

- a. Hoarding or excessive use of information technology resources, in such ways that users interfere with reasonable access to resources by other users.
- b. Tampering with, damaging or disrupting the normal operations of computers, networks and facilities.
- c. Creating or maintaining Web pages or Web applications that are accessed to an excessive degree. Such Web pages and applications can be a drain on resources and, except where significant to the university's mission, may require the university to ask that they be moved to a private Internet provider.
- d. Running inefficient programs on the network or shared computers when efficient ones are already available. Systems, applications and software must employ sound engineering and best practices to ensure that the use does not overload university information technology resources, or otherwise harm or negatively impact the resources' performance.
- e. Running or installing on any computer system or network, or giving to another user, a program designed or likely to damage or to place excessive load on information technology resources. This includes, but is not limited to, programs known as computer viruses, Trojan horses, worms or similar damaging programs.
- f. Performing an act which interferes with the normal operation of the university's information technology resources.