



## **CAMPUS ELECTRONIC RESOURCES DISASTER RECOVERY PLAN 07.200.07**

**Authority:** CIO

**History:** Updated January 19, 2021; Updated February 15, 2010; Reformatted June 6, 2005; supersedes policy ITS 2.00; effective September 11, 2002

**Source of**

**Authority:** UNC System Office Policy Manual, Chapter 1400 "Information Technology"  
International Organization for Standardization ISO/IEC 27002

**Responsible**

**Office:** Information Technology Services

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### **I. Purpose**

The purpose of the ITS Disaster Recovery Plan (DRP) and the ITS Continuity of Operations Plan (COOP) is to ensure the continued operation of the university by providing the ability to successfully recover central ITS services and provide ITS client services in the event of a disaster.

DRP: "A written plan for processing critical applications in the event of a major hardware or software failure or destruction of facilities." – NIST.gov

COOP: "A plan that outlines the actions and resources needed to continue essential agency functions during a variety of crisis situations, specifically when the primary facilities are either threatened or inaccessible." – UNCW COOP Planning Template

### **II. Policy**

- A. The ITS Disaster Recovery Plan is periodically reviewed by ITS and UNCW Internal Audit and is included in audits conducted by the North Carolina Office of the State Auditor. An effective ITS Disaster Recovery Plan plays a role in fulfilling the responsibility of the university to ensure the safety of our employees and students, protection of state resources and assets, and preservation of the integrity of our vital functions and data. The information in the ITS Disaster Recovery Plan provides guidance and resources to return to a fully operational state following a disaster.
- B. The ITS Continuity of Operations Plan is periodically reviewed by ITS and is included in the ITS DRP. This plan's primary purpose is to ensure ITS client services continue to be provided in the event of a disaster.
- C. The ITS Disaster Recovery Plan and COOP are not accessible via the Web. Please contact Information Technology Services for further information.

