



ZACHARY CORNTHWAITE

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Summary

Motivated student eager to apply classroom knowledge to real-world experiences, with a strong willingness to learn and contribute. Effective communicator with a collaborative mindset, ready to bring fresh perspectives and a strong work ethic to any team.

Skills

- Programming language skills like python and c++
- Problem-Solving
- Tire Rotation
- Wheel Balancing
- Excellent Communication
- Troubleshooting abilities
- Adaptability and Flexibility
- Self Motivation
- Multitasking
- Hardware troubleshooting
- Office 365 applications

Experience

IT Technical Assistant	08/2024 - Current
Crimson Service Desk and ITS Pullman, USA	
<ul style="list-style-type: none">• Greeted guests with friendliness and professionalism• Provided technical support to users by troubleshooting hardware and software issues.• Answered incoming phone calls to process requests, transfer calls, or relay messages to appropriate personnel• Demonstrated adaptability by quickly mastering new software applications for various tasks• Identified root cause of technical issues and developed solutions.	
Tire Technician	07/2023 - 08/2024
Discount Tire Spokane, USA	
<ul style="list-style-type: none">• Balanced wheels, checked for correct fit, and rotated tires to maximize tire safety• Displayed excellent communication skills when interacting with customers regarding their service needs• Operated specialized machines used for mounting and dismounting tires from rims efficiently• Ensured that all safety procedures were followed while working on vehicles in the shop• Performed tire repairs and replacements on a variety of vehicles, including cars, trucks, and trailers	
Crew Member	06/2022 - 07/2023
AMC Spokane, USA	
<ul style="list-style-type: none">• Greeted customers in a friendly and professional manner, ensuring customer satisfaction• Performed cashier duties such as accepting payments, issuing change, and counting money back to customers• Coordinated with other crew members to complete assigned tasks quickly and effectively• Handled customer complaints in a professional and courteous manner• Demonstrated excellent communication skills when dealing with customer inquiries and complaints• Placed orders into POS systems and handled cash and credit transactions• Completed all store opening and closing procedures	

Education

Running Start	06/2024
Eastern Washington University Cheney, WA	
High School Diploma	06/2024
Mt. Spokane High School Mead, WA	