

# Zachary Go

FY2022 Connect Conversations\_Q2

4/1/22 to 3/31/23

Document Status Completed

Evaluated By Arianne Katrina Marie Nano

## Employment Details

Position	Job	SYAP Application Developer
Location	Department	FJ GD GDC PH - GPSU
	Manager	Arianne Katrina Marie Nano

## Connect Conversation Questionnaire

1. What contributions did you make in this period and what was the resulting business impact? (TIP: remember to explore themes of Teams & Collaboration; Customer Experience; Learning and Growth throughout the conversation).

	Worker	Manager
Comments	<p>I delivered 3 Cause Investigation Report of 18700, 19744, and 19949 and assist others with their ticket 19307 and 19610 while waiting for my ticket to be answered.</p> <p>Shared knowledge with other members directly when they ask.</p> <p>Created a tool that will identify the table which a CSV contain incase generic filename was received. Also Update a tool that will help generate mask column with Japanese names that will just is faster and later update it to distinguish which column does not allow NULL but need to be masked and use single space, zero or Date</p>	<ul style="list-style-type: none"><li>• Sir Zach was a Mid PG of ALSOK able to deliver 1 ticket on Q2 ticket no. 19744 (18700 was on Q1 while 19949 was on Q3) even though it was a bit delay from the original target date.</li><li>• Sir Zach was able to discuss the tool for detection of CSVTable which was used by the members to ease on delivery of ticket.</li></ul>

	(1900/01/01) instead.	<ul style="list-style-type: none"> <li>• He was able to help the Junior members on their task.</li> </ul>
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## 2. What could you have done differently for greater impact ?

	Worker	Manager
Comments	<p>When there are QAs that took more than 5 days for FJ to response, I should have request to put the ticket on hold rather waiting for it to be answered.</p> <p>I should have ask help from my teammates when I am stuck on a task.</p> <p>I should improve my communication skills more like practicing Tagalog more for easier to understand between discussion with teammates.</p>	<ul style="list-style-type: none"> <li>• He could be more proactive in delivering the cause investigation ticket that was assigned to him to avoid the delays.</li> <li>• Sir Zach could be more attentive to the Team announcement so he could deliver the admin task such ask completion of connect conversation and other team rules.</li> <li>• He could have did the best practices done on ALSOK because he was tenured member and was deployed ahead than the other member (regarding on the case of pulling the latest version on Git and reviewing the checklist to avoid findings on cause investigation</li> </ul>

		<p>report)</p> <ul style="list-style-type: none"> <li>• He could have asked help on TL when his ticket was already blocked and nearly on deadline so he could still deliver it on time.</li> <li>• He could have put to on hold his ticket (as it was daily reminded if the QA wasn't answered within 5days) so that the productivity would not be low.</li> </ul>
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### 3. What are your key deliverables and the expected business impact for the coming period ?

	Worker	Manager
Comments	<p>Create a tool that will filter join tables by comparing records of both tables based on the condition and filter matching records into individual tables/CSV file.</p> <p>To be able to solve more tickets per given time.</p> <p>I will help conduct technical share session with my finish tickets.</p>	<ul style="list-style-type: none"> <li>• Deliver a high productivity and quality for the upcoming quarter.</li> <li>• Deliver the task assigned to him within the given timeline</li> <li>• Help team to achieve high CSAT Score.</li> <li>• Comply with team rules and other admin deliverables.</li> </ul>

#### 4. What will you do in the upcoming period to learn and grow ?

	Worker	Manager
Comments	Study Spring and Spring boot with practice and Japanese Language.	<ul style="list-style-type: none"><li>• Participate on the available trainings that could help improve his programing skills.</li></ul>

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### Signatures

Worker	_____	Date	_____
Manager	_____	Date	_____