

Oracle Utilities Overview:

At Oracle's Energy and Water, our vision is to ensure that every global citizen has access to clean and affordable energy and water. Oracle provides utilities with the world's most complete set of software choices. We speed delivery of utility-specific services, increase corporate administration efficiency, and turn business data into business intelligence. Underpinning all these applications is Oracle's world-renowned middleware and technology. Oracle helps utilities address immediate problems while building toward a more cohesive, efficient technology infrastructure. Our best-of breed solutions address specific pain points. Pre-integrated applications ease the development and administration of cross-departmental business processes. A complete Oracle applications and technology footprint assures interconnectivity, focuses accountability, and significantly reduces the resources required for vendor management.

About the Team:

The Oracle Energy and Water Customer Care and Billing Team, part of the Product Development group of the Oracle Energy and Water, is primarily engaged in delivering on premise and cloud solutions for billing and customer care application for utilities serving residential, commercial and industrial customers.

Principal Consultant**Senior Designer/Architect**

- 7 or more years of experience relevant to this position. Practice focus in IT consulting, business process re-engineering, systems design and development in a customer interfacing role is preferred.
- Experience in designing and implementing custom solutions involving Oracle Energy & Water products (e.g. Customer Care & Billing (CC&B), Customer to Meter (C2M), Customer Cloud Service (CCS), Meter Data Management (MDM))
- Background knowledge on the Oracle Utilities Application Framework (OUAF) technical design and development.
- Experience in gathering/documenting system requirements and writing functional specifications
- Applied experience in Java, Groovy, or object-oriented technical design and development
- Excellent oral/written communication and interpersonal skills
- Ability to build rapport with team members and clients

Responsibilities

- Work with customer and design/architecture teams to understand client business processes and requirements, provide solution recommendations, and create Solution or Functional Design specifications.
- Translate customer business requirements into high quality functional designs within agreed timeframes.
- Support the creation of system/integration test plans, execution of functional testing, and end user training.
- Liaise with the Development Team and participate in walkthroughs to discuss functional requirements and functional design of the solution.
- Facilitate the resolution of functional design issues as they arise during the development process.
- Ensure the quality of one's own and/or a project team's deliverables through adherence to project standards and methodologies. Perform quality assurance reviews of the work of a design/development team.
- Travel to onsite project locations as deemed necessary