

Zachary Go

FY2022 Connect Conversations_Q1

7/27/22 to 3/31/23

Document Status Completed

Evaluated By Arianne Katrina Marie Nano

Employment Details

Position	Job	SYAP Application Developer
Location	Department	FJ GD GDC PH - GPSU
	Manager	Arianne Katrina Marie Nano

Connect Conversation Questionnaire

1. What contributions did you make in this period and what was the resulting business impact? (TIP: remember to explore themes of Teams & Collaboration; Customer Experience; Learning and Growth throughout the conversation).

	Worker	Manager
Comments	I delivered 3 Cause Investigation Report of 18247, 18324, and 18556. The fourth one 18702 still waiting for client to check. Shared knowledge with other members directly when they ask. Currently I am helping another member with his ticket while waiting for client to respond to the . Investigation Report I had submitted.	He was able to deliver the task assigned to him and have the initiative to help other members on the tickets that has high complexity criteria.

2. What could you have done differently for greater impact ?

	Worker	Manager
Comments	I should have shared all the	Moving forward, exert to make better output in terms on delivery of assigned task.

	<p>tools and research I gathered to all members not just individual who is asking for help. (I had assume that all of them already know).</p> <p>I should spend more time reading chat messages for announcement on group chat.</p> <p>I could have finish more incident tickets.</p>	<p>Share, explore and look for better ways on delivering the task assigned to him and help other newbies on the known best practices.</p>
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3. What are your key deliverables and the expected business impact for the coming period ?

	Worker	Manager
Comments	<p>I will guide others on how to import huge data from CSV that has duplicates or any SQL related issues.</p> <p>To be able to solve more tickets per given time.</p> <p>I will help conduct technical share session with my finish tickets.</p>	<p>To finish the cause investigation report on or before the target date.</p> <p>Express more initiative on research for effective and high quality output as expected by client.</p>

4. What will you do in the upcoming period to learn and grow ?

	Worker	Manager
Comments	<p>Review pass lessons from shared videos and learn the meaning of common Japanese words and table columns name for faster</p>	<p>Participate on trainings available or express willingness on attending desired trainings.</p> <p>Be a good role</p>

	<p>understanding.</p> <p>I will improve my knowledge in using eclipse, and spring boot to speed up my investigation, code tracing and bug fixing and aim to fix at least 1 ticket per month.</p> <p>I will finish reviewing spring boot and start creating my web by August.</p>	<p>model/someone to look up to for the new members. Strive to become a good Review Lead in the future.</p>
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Signatures

Worker

Manager

Date

Date