Zachary See Go
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Summary of Personal Details

Date of Birth	: December 28, 1972
Civil Status	: Married
Nationality	: Filipino
Language Spoken	: English, Chinese (Fukien), Visayan Dialect, and Tagalog

Educational Attainment

Graduated Bachelor of Science in Computer Engineering at the University of San Carlos on March 1996

Work Experience

Cerenimbus Inc.   **Software Company**
Software Developer   **February 2016 – Present**
  Hardware / Software: C#, Java, Microsoft SQL, MySQL, LiveCode, HTML, CSS, JavaScript, Angular, ASP.net, and PHP
    Develop application for clients using different languages depends on the client's choice.
    Bug Fix, Maintain, upgrade clients system to meet client's need.
    Self-study computer languages used by the client.
    Conduct training for OJTs.

Alorica (Seasonal Account)   **Call Center**
Customer Service Representative   **January 2016 – February 2016**
    FTD (ProFlowers)
    Assist Customer with their orders for flowers, plants and gifts for valentines.

Tech Mahindra (Contractual)   **Call Center**
Customer Service Representative   **September 2015 – January 2016**
    United Health Care
    Assist Customer with their Billing inquiries, payments and problems.

AXA Philippines   **Life Insurance and Investment Company**
Unit Head / Insurance Agent   **March 2010 – May 2015**
  Recruit qualified Insurance Agent.
  Conduct interviews and orient new recruits.
  Train, Motivate and guide Agents.
  Conduct Join Field Work with agents.
  Conduct Financial Education Seminar.
  Give Advice to clients on how to create provisions for income protection, Children's
  Education, Medical, Retirements and Investments.

Convergys   **Call Center**
Technical / Customer Support Associate   **October 2009 – March 2010**
  Comcast - Day of Job Voice (LOB)
    Assist Technician in Provisioning Comcast Digital Phone.
  Comcast – Cable Chat (LOB)
   Assist Customer with their inquiries and problems.

Pru Life U.K.   **Life Insurance Company**
Financial Consultant (Insurance Agent)   **February 2008 – September 2009**
  Look for prospects that are insurable.
  Survey and listen to prospects needs.
  Educate people on the importance of insurance, savings, and investments. Introduce the
  company to prospects.
  Sale Insurance.
  Assist Clients on their policy application requirements.
  Collect Premiums.
  Update Clients on the insurance coverage and introduce new products to Clients.

Central Lumber Corporation   **Construction Supplies**
IT Manager, System Analyst,   **September 2004 – January 31, 2009**
Software Engineer
 Hardware / Software: Client Server / Visual FoxPro, Microsoft SQL
  Manage 5 Programmers, 2 Technical Support Staff, and 5 Data Controllers
  Train Programmers how to read and code Visual FoxPro programs
  Train Programmers and Technical Support staff on system flows and data handling.
  Gather and document information from users on how to improve the current system.
  Conduct research on new application tools that will be needed by the company.
  Modify existing programs when changes and/or enhancements are warranted
  Continuously test and locate bugs in the system.
  Documents all incidents and bugs in the fixes
  Perform daily data recovery whenever data is corrupted.
  Update user manual if new functions are developed.
  Update programmer's manual if there are changes in the codes,
  Generate monthly sales reports and item movements for the sales managers.
  Prepare and present proposals to the managers on future systems plans.
  Conduct training seminars for users on new functions.
  Design and upgrade company's Network Infrastructure

AccountMate, Inc. – Philippines   **Software House**
Software Engineer   **July 2003 – September 2004**
  Hardware / Software: Client Server / Visual FoxPro, Microsoft SQL, and Crystal Report
    Prepare Technical Documents for different Software version.
    Involve in the development of Visual AccountMate 604i, an accounting Software with
    Inventory System using Visual FoxPro as its front end interface, Microsoft SQL as its back
    end database, and Crystal Report for its Reports.
    Test new systems for Quality Assurance.
    Maintains and Fix Bugs in existing software.

Metro Electronics Center   **Electronics wholesale and retail store**
Proprietor   **January 1999 – July 2003**

Institute of Advanced Computer   **Software House**
Technology   **November 1996 – June 1998**
Analyst/Programmer
 Andersen Consulting
   Maintains and Update current systems to meet client request. Modify modules into Year
   2000 Compliant
   Perform Component test and Assembly test for reliability in current dates and Year 2000
   dates
   Developed Programs for date transformation
 SGV and Co.
   Team Leader
   Maintains and Update current systems to meet client request
   In-charge Analyst Programmer of
     Staff Advances, Fixed Assets, Personnel Report, Leaves System, Account Receivable
     System, Client Engagement, General Ledger, Cash Receipts, Cash Book(General
     Journal)
   Modified Systems to adopt SGV's Accounts Payable System Data
    Systems Effected:
      General Ledger, Cash Disbursement, Cash Book (General Journal)

Microchips Inc.   **Institution and Computer Retailer**
Part-time Instructor / Programmer   **1992 - 1996**
 Instructor
   Handles course like DOS, dBase, FoxBASE+, Clipper, and Pascal
   Teaches programming techniques
 Programmer
   Generate programs for clients
   Generate utility programs like virus-checking, and disk utilities

Trainings and Seminars

Singapura Academy & Consultancy Services (SACS)   **June 2015-February 2016**
SAP Business One 9.0 Professional Training

Institute of Advance Computer Technology (I/Act)   **February 1997 - June 1997**
Introduction to Local Area Network, Relational Database.
Modeling and Design ANSI C Programming
Microsoft Access

BPI Information Systems Institute   **June 1996 – October 1996**
Fundamental of Computer Systems, Programming Fundamentals, COBOL Fundamentals,
Advanced COBOL Programming, MVS Fundamentals, VSAM Concepts, CICS
Programming

Microchips Inc.   **December 1992**
Disk Operating System, Turbo Pascal

Cebu Digital Horizon Inc.   **April 1991 – June 1991**
Turbo C

Skills

Computer programming languages:
C#, Angular, JavaScript, MS SQL, MySQL, Livecode, JAVA, Visual FoxPro, CICS,
COBOL, DB2, Assembly, C++, C, Pascal, Clipper, FoxPro for DOS, FoxBase, dBase, and
Basic

Computer Operating Systems, Utilities, and others:
SAP Business One 9.0, VMware, Microsoft Windows (3.1, 95, 98, XP, 7, 8.1, 10), Local
Area Network, Norton Utilities, MVS, JCL, ISPF, ChangeMan, Xpediter, DOS, PCTools,
WordStar, Word Perfect, MS Word, MS Excel, MS Works, MS Access, and Crystal Report

Special Skills:
Designs programs and electronic circuits for school projects, work, personal utilities, and
other projects. Knowledge in Data Structures

Reference

Earl Cloyd Olongayo

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