ZACKERY J. BROWN

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EDUCATION

CORNELL UNIVERSITY
JAVASCRIPT PROGRAMMING CERTIFICATE, JUNE 2022

University of Texas, Arlington, Texas
BACHELOR OF BUSINESS ADMINISTRATION- MANAGEMENT, 2007-2012

WORK EXPERIENCE

Hobi International, Dallas, Texas
May 2015- July 2022

- Implemented ticketing software to improve IT department's support quality.
- Deployed Linux based FTP and LAMP servers for business processes.
- Programmed automated scripts to increase the efficiency of frequent tasks.
- Utilized PostgreSQL queries to provide data sets to engineering team.
- Trained three new IT support employees on PC hardware and software problem solving.
- Created HTML and PHP web pages for production support and improvement.
- Developed, documented, and deployed processes for product processing.
- Wrote technical documents for employee training and process quality improvement.

SKILLS

- Front-end web development skills:
  - HTML & CSS
  - Sass
  - JavaScript & jQuery
  - React
- Back-end web development skills:
  - LAMP stack – Linux, Apache, MySQL, PHP
- Git & GitHub use and version control.
- Linux server deployment for web applications and File Transfer Protocol services.
- Additional knowledge in Windows PowerShell, Joomla, PostgreSQL, pgAdmin.