

## Profile

Knowledgeable and dedicated Front-end developer with a solid background in web development and a broad range of abilities. Proficiency with Ruby on Rails, JavaScript, HTML, and CSS. Passion for developing engaging user interfaces with interactive elements while focusing on responsiveness. Knowledge in maintaining network settings, web applications, and quickly resolving hardware and software problems. Well-versed in version control using Git and GitHub. Well-prepared to contribute to front-end development projects and deliver exceptional results. Dedicated to continuous learning and adaptability, striving to improve and stay at the forefront of the ever-evolving web development landscape.

## PORTFOLIO

### Project — *Personal Portfolio Website (Ongoing)*

- **Description:**  
Currently building a personal portfolio website to showcase front-end web development skills.
- **Responsibilities:**  
Designing the user interface, optimizing for responsiveness, and implementing interactive features.
- **Status:**  
Ongoing, continuously improving and adding new features.
- **Link:**  
<https://zafportfolio.vercel.app/>

## EDUCATION

### **Le Wagon, Mauritius** — *Web Development Course (Full Stack Developer)*

2022

- Intensive coding bootcamp learning HTML, CSS, Bootstrap, JavaScript ES6, SQL, git, GitHub, Heroku and Ruby on Rails.

### **SNIT, Mauritius** — *IDCS (International Diploma in Computer Studies)*

2006

- Business Organization, Computer Technology, System Development, Developing a Website, Networking, Programming Methods, VB.Net.

### **SNIT, Mauritius** — *ICCS (International Certificate in Computer Studies)*

2005

- Basic Mathematics for Computing, English for Business Communication, Fundamental Concepts of Computing, Introduction to Programming and Databases, PC Competence.

## TECHNICAL SKILLS

- Web development skills include knowledge of HTML, CSS, Bootstrap, JavaScript ES6, and Ruby on Rails.
- Front-end Development skills include designing user interfaces and implementing interactive features.
- IT Support skills include maintaining network setups, managing web applications, and troubleshooting software and hardware problems.
- Database Management skills include data input and SQL tasks.
- Version Control skills include Git and GitHub.
- Familiar with various hardware and software configurations.
- Knowledge of networking concepts and configuration.

## TRANSFERABLE SKILLS

- Effective troubleshooting and end-user technical support.
- Effective phone and email communication skills.
- Attention to details in data entry, document management and tasks execution.
- Collaboration with team members, raising issue when appropriate and teamwork.
- Effective collaboration skills with developers and other team members in a variety of positions, establishing a collaborative environment.
- Maintained data security and confidentiality, which is essential for managing sensitive information.
- Strong verbal and written communication abilities.

## EXPERIENCE

### **Joyful Disability Services (Deer Park, Australia) — IT Support (FREELANCE)**

July 2022 – Present

- Provide assistance for internal web applications used for business operations.
- Maintain and troubleshoot computers, printers, and other hardware.
- Maintain network configurations, software licenses, and support procedures.

### **Help on Call Ltd — IT Support Officer**

Oct 2018 – Mar 2019

- Providing technical support to end-users.
- Troubleshooting software issues configuring software, systems, printers, and networks.
- Maintaining records of user support logs.

### **Ramnauth Fast Track Services Ltd — Customs Clerk**

Jul 2017 – Feb 2018

- Conducted meticulous verification of imported goods in collaboration with customs officers.
- Collected and accurately submitted required fees, duties, and taxes.
- Developed a strong focus on attention to detail and precision in data entry and documentation.

## **CSL (A Mauritius Telecom Company) — *Customer Service Agent***

Jan 2015 – Mar 2015

- Professionally and promptly responded to customer inquiries via phone and email.
- Furnished comprehensive information about company policies, procedures, and products.
- Maintained a high level of attention to detail in data entry tasks.

## **The Prime Minister's Office, Civil Status Division — *Service Agent***

Sept 2014 – Dec 2014

- Follow service standards and protocols.
- Input data and upload fingerprints of citizens into the newly implemented system.
- Escalate issues to the appropriate departments when necessary.

## **One Valdus Ltd — *Data Entry Operator / Service Agent***

Aug 2013 – Aug 2014

- Accurate and timely data entry into computer systems.
- Sorting and scanning of documents.
- Ensuring confidentiality and security of data.

## **Transfreight (Mauritius) Ltd — *Customs Clerk***

Mar 2001 – Dec 2009

- Handling and organizing a variety of documents, including delivery records, permits, and invoices.
- Meticulously managed document posting and banking processes, contributing to efficient record-keeping and streamlined operations.
- Precise data entry tasks related to operations and financial transactions.

## **AWARDS**

- Certified Call Center Operator as part of CSL team.
- Received award for Best Employee of the month from The Civil Status Division from The Prime Ministers' Office in 2014

## **REFERENCE**

- Available upon request.