JOSHUA AMIEL ZAFE

WEB DEVELOPER

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📍 Prinza, Teresa Rizal

in www.linkedin.com/in/joshua-zafe

Web Portfolio Link:
🌐 https://joshuazafe.netlify.app

I am seeking employment with an organization that provides a favorable environment to acquire and apply new skills and technologies to enhance the company's growth, leveraging my experience transitioning from a call center to web development.

TECHNICAL SKILLS

- Graphic Design
- Web UX/UI Design
- Mobile Responsive Design
- jQuery / JavaScript
- Bootstrap / Tailwind CSS
- Laravel Frontend (Blade)

SOFT SKILLS

- Adaptability
- Communication
- Team Work
- Time Management
- Ability to Work Under Pressure

EDUCATION

STI College Tanay

Bachelor of Science in Information Technology

2016 - 2019

University Of Rizal System - Morong, Rizal

Bachelor of Science in Computer Engineering

2015 - 2016

EXPERIENCE

Advisor I, Customer Service

Concentrix
June 2022 - November 2022

- Responding to customer queries in a timely and accurate way, via phone, email or chat
- Identifying customer needs and helping customers use specific features

Technical Support Representative

Quantrics Enterprises Inc
March 2021 - December 2021

- Identifies, investigates, and resolves users problems with software and hardware.
- Consults with users to determine steps and procedures taken to identify and resolve the problem.

Customer Service Representative

Results-CX
July 2019 - January 2021

- Worked to ensure a positive and hassle-free customer experience.
- Follow up with customers to ensure their issues are resolved

CERTIFICATION

Kodego - Full-Stack Web Development Bootcamp
2023

TESDA - Computer System Servicing NC II
2022

TESDA - Trainers Methodology 1
2022

TESDA - Trainers Methodology 2
2022

Pierre & Paul Solutions - Graphics Designer (Internship)
2019

KODEGO PROJECTS

Kusina Fiilipino (Mini-Project 1)

TECHSTACK: HTML, CSS, BOOTSTRAP

EyeseeU Optical (Mini-Project 2)

TECHSTACK: HTML, CSS BOOTSTRAP, JAVASCRIPT, APIs

BudgetS (Capstone Project)

TECHSTACK: HTML,CSS,BOOTSTRAP, TAILWINDCSS, JQUERY, JAVASCRIPT, LARAVEL BLADE, XAMPP