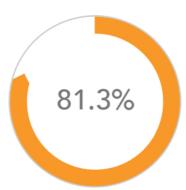
## The Global Review of Data-Driven Marketing and Advertising 2015

# Insights

This year nearly 3,000 marketers, service providers and other global industry participants lent their insights to help us understand how that practice is changing amidst a constant stream of technological, macroeconomic and media change.

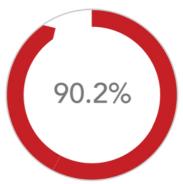
#### Data Matters... More



described data as "important" to their efforts

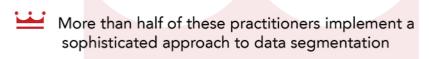
- A large proportion (59.3%) went so far as to call DDMA "critical" to their efforts
- Only 8.2% of organisations lack a database for customer information

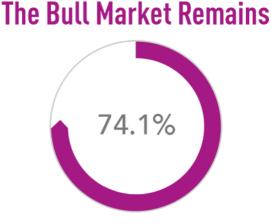
#### The Customer is King



say they're focused on deploying predictive analytics and segmentation







remain confident in DDMA and its potential for future growth



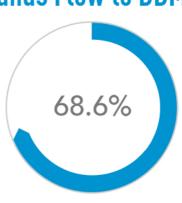
Optimism has tempered slightly from last year, when 77.4% of panelists expressed similar enthusiasm.



The top three drivers for investment in DDMA were:

- 1. Desire to be customer-centric
  - 2. Desire to align with consumer media preferences
  - 3. Availability of marketing technology

### **Funds Flow to DDMA**



expect their DDMA budgets will increase further

- Which channels have seen the most significant increase of budget in 2015?
  - 1. Social media management/content
  - 2. Web content
  - Search
  - 4. Digital Display
  - 5. Mobile
- Which channels are expected to see the most significant increase of budget in 2016?
  - 1. Mobile
    - 2. Social media management/content
    - 3. Web content
    - 4. Digital display
    - 5. Search







