#### **CURRICULUM VITAE**

PRATISH PANDURANG LANGI Email: langipratish@gmail.com

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# **CARRIER OBJECTIVE**

I aspire to obtain a life with challenges and difficulties, which I would like to face and proceed further for next one, where my skills and experience will enhance the company's success and my own knowledge growth while presenting challenges to consolidate and expand my skills.

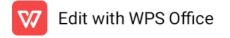
# **ACADEMIC PROFILE**

Sr. No	Certific ate	Institution	University/Board	Year Of Passing	Percentage
1.	S.S.C	Sharada Vidya Mandir Pedli	Maharashtra Board Of Education	2007	46.46%
2.	H.S.C	G.B.Vader High School Pali	Maharashtra Board Of Education	2009	61.33%
3.	B.A	G.B.Vader High School Pali	Yashawantrao Chavan Maharashtra open university	2014	64.58%
4.	D.T.Ed	S.E.S D.T.Ed College Pedali	Maharashtra state Exam council Pune	2011	74.35%
5.	B.Lib	Birla College Kalyan	Yashawantrao Chavan Maharashtra open university	2018	70.60%
6.	M.Lib	B.N.Bandodkar College Thane	Yashawantrao Chavan Maharashtra open university	2020	84.88%

#### Global Certification

Maharashtra State Board Certificate in Information Technology.

# Computer Skill



#### Work Experience

- Presently employed as a Guest Relation Executive & Admissions at ADLABS Entertainment Limited, Maharashtra (IND) since 02nd December, 2013 to 8th Jan 2022.
  - Roles & Responsibilities:
    - ✓ Maintain up-to date information of park, current promotions, offers and packages.
    - $\checkmark$  Perform basic cashier activities as and when required.
    - ✓ Interact with guests and provide a welcoming atmosphere.
    - ✓ Give proper and complete handover to the next shift.
    - ✓ Attend to guests' queries, needs and other special requests.
    - ✓ Provide general information and direction.
    - ✓ Report making.
    - ✓ Cooperate and coordinate with the other park departments to provide an efficient service.
    - ✓ Excellent customer service skills.
    - ✓ Cash handling expertise.
    - $\checkmark$  Strong communication skills; verbal and written.
    - ✓ Solid organizational and problem-solving skills.
    - ✓ Greets the guest, briefly orientating visitors to the park, programs and events.
    - √ Handling guests' mails and messages, and answering phone calls.
    - ✓ Assist guests by handling guest feedback, both written and verbal and include investigations into guest complaints.
    - ✓ Comply with park and department policies and procedures at all times.
    - ✓ MEP & RED store related work ( PO raise, Creat PRS & GRN file ).
  - Strength: Good conduct and discipline, Presence of mind, Ready to take responsibilities, Good learning skills, Team worker, Selfpossession, Strong analytical, problem solving & organizational abilities, Email etiquettes. Desire to help children become better readers. basic knowledge about library software.

#### Personal Information

Name	PRATISH PANDURANG LANGI
Permanent Add.	AT.ASARE, PO.NAVGHAR, TAL.SUDHAGAD, DIST.RAIGAD.
Date Of Birth	08 <sup>th</sup> JUNE. 1991.
Marital Status	Married.
Languages Knows	Marathi, Hindi, English.
Contact No.	9028490987,9158343936

# **Declaration**

I consider myself familiar with almost every guest relations aspects. I am also confident of my ability to work as a competent member. I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place:	PRATISH PANDURANG LANGI
Date:	