### **ASHUTOSH KUMAR**

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# Seeking Senior level assignments in Operations Management/ Sales Management/ Business Development with an organisation of repute in the Education Industry.

#### **Professional Synopsis**

16 years of experience in Operation Management, Team Management, Sales & Business Development, Events & Promotions and Brand Management.

- Presently associated with C.T. University, Ludhiana since Oct. 2021 to till date as Asst. Director (Marketing and Admissions)
- Handling team in Uttarakhand & Western U.P. territory and guiding them to attain the sales targets.
- Demonstrated abilities in cementing healthy relationship with key accounts for generating business and leading workforce towards accomplishing business and corporate goals.
- An out-of-the-box thinker with a flair for charting out strategies and contributing towards enhancing business volumes & growth and achieving revenue and profitability norms.
- Proficient at managing & leading teams for running successful process operations & experience of developing procedures, service standards for business excellence.
- Proven track record of creating team work environment to enhance productivity innovatively. Excellent communication, inter personal and relationship management skills.

#### **Career Highlights**

#### C.T. University - Oct. 2021 to till date as a Asst. Director - Marketing & Admissions

#### **Key Result Areas**

#### **Team Management & Business Development**

- Handling a team in Uttarakhand & Western UP territory.
- Promotion of all the full time campus based education programs offered by the University.
- Planning and Execution of marketing strategies
- Recruiting team members, grooming them and monitoring their performance to ensure efficiency in operations and meeting of individual & group targets.
- Identifying and implementing strategies for building team effectiveness by promoting a spirit of cooperation.
- Updating the market information of various competitors.
- Settlement of customer grievances and disputes.
- Facility management, office administration, event management, team reviews.

- Designing & executing marketing/ promotional activities such as trade fair, education fair, information desk, event sponsoring, media advertising, internet marketing, to increase the business volumes.
- Cemented strong relationship with coaching centres, schools & colleges.

## Academy of Pastry & Culinary Arts, Gurgaon - April 2018 to Sept. 2021 as a Regional Manager(Education Partnerships) - Part Time Assignment

#### **Key Result Areas**

- Marketing & managing promotional activities in Uttarakhand & Punjab region.
- Promotion of Diploma & Advance Diploma programs of the Academy.
- Planning and Execution of marketing strategies
- Arranging Live Demos in schools & Hotel Mgt. institutes.

## I-Nurture Education Solutions, DDN. - Nov. 2016 to Feb. 2018 as a Manager (Business Development)

#### **Key Result Areas**

- . Handling a team in Uttarakhand & Western UP territory.
- Promotion of all UG & PG (New Age) programs offered by the Uttaranchal University in association with I-Nurture Education Solutions.
- Planning and Execution of marketing strategies.

#### M.M. University, Ambala - Oct.2012 to Oct.2016 as a Manager - Marketing

#### **Key Result Areas**

- Handling a team in Uttarakhand & Western UP territory.
- Planning and Execution of marketing strategies
- Promotion of all the full time campus based education programs offered by the University.
- Arranging seminars in schools & colleges.
- Responsible for achieving the admission targets.

#### ICFAI Group(CPAD), Dehradun - Oct.2008 to Sept.2012 as a Branch Manager

#### **Key Result Areas**

#### **Branch Operations**

- Establishing short / long term budgets & corporate strategies for achieving profitability.
- Planning and analysis Business for assessment of revenue potential in business opportunities.
- Monitoring overall functioning of processes, identifying improvement areas and implementing measures to maximize customer satisfaction level.

#### **Business Development**

- Analyzing & reviewing the market response/ requirements and communicating the same for accomplishment of the business goals.
- Determining company's mission & strategic direction as conveyed through policies & corporate objectives; with focus on top line and bottom line performance.
- Implementing promotion plans and new concepts to generate increased sales for achievement of revenue targets.
- Counselling of students for various programs offered by The ICFAI University.
- Handling of telephonic enquiries and walk-ins, fixing appointment with the clients, and closing the sales.
- Brand promotion through information desk, kiosk, blood donation camp, presentation in various institutions & coaching centres.

#### **Brand Management**

- Conducting and organising sales promotional activities as a part of brand building and market development effort by mapping the target customers/ audience.
- Building brand focus in conjunction with operational requirements and ensuring maximum brand visibility and capturing optimum market shares.

#### Career Launcher (I) Ltd., Dehradun - March 2005 to Sept.2008 as a Marketing Manager

#### **Key Result Areas**

- Arranging seminars in schools & colleges.
- Planning and Execution of marketing strategies in Dehradun & nearby areas.
- Promotion of all the programs offered by the CL.
- Planning and Execution of marketing strategies.
- Responsible for achieving the admission targets.

#### **Education Highlights**

Diploma in Hotel Management from Dr. Ambedkar Institute of Hotel Mgt. under NCHMCT, PUSA, New Delhi

Passed AISSE & AISSCE from CBSE Board.

#### IT Skills

Operating System : Windows XPInternet : E-Commerce

#### **Training/Workshop**

- Attended several workshops on counselling organised by Career Launcher.
- Successfully organized several Faculty Development Programme in ICFAI University, Dehradun.

#### **Attributes**

- Fluent in English & Hindi.
- Action oriented, pragmatic, resourceful and realistic.
- Excellent persuasion, communication and presentation skills.

#### **Area of Interest**

Traveling, listening to music, watching movies, playing & watching cricket.

#### **Personal Details**

Date of Birth : 18<sup>th</sup> March, 1976

Present Address : 216/150, Old Dalanwala, Dehradun - 248001

Marital Status : Married