



Keshri EduTech <keshriedutech@gmail.com>

Champs Nigdi

12 messages

Keshri EduTech <keshriedutech@gmail.com>
To: Support Easebuzz <Support@easebuzz.in>
Cc: itciacct@gmail.com, amol.chavan@easebuzz.in

Wed, Dec 30, 2020 at 2:51 PM

Hello,
On 9th December, 2020 We updated our bank account (Registered Mail id is nigdi@cambridgechamps.com) But somehow this Bank account was not active.
But Still our system is showing some transactions and payout. (Please find the attached file)
We can't receive this payout from the bank as the account is not active.

Kindly let us know what we can do in this situation.

Thanks & Regards



SalesReport-2020-12-09-To-2020-12-23 (1).xlsx
26K

Support Easebuzz <support@easebuzz.in>
To: Keshri EduTech <keshriedutech@gmail.com>
Cc: itciacct@gmail.com, Amol Chavan <amol.chavan@easebuzz.in>

Wed, Dec 30, 2020 at 3:15 PM

Hi Keshri,

Payouts will be credited by tomorrow. Previously payouts were returned by the bank due bank details mismatched new details had been updated on 22 dec 20.

Regards,
Easebuzz team
[Quoted text hidden]

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Regards,

Easebuzz Support

Ph No:8275303542

Email: support@easebuzz.in

Website: <https://easebuzz.in/>



An Open-Ended Horizontal Payments Platform

Keshri EduTech <keshriedutech@gmail.com>
To: Support Easebuzz <support@easebuzz.in>

Wed, Dec 30, 2020 at 3:22 PM

Hello,
I request you to please transfer the previously payouts which were returned by the bank, to our new bank account.

Thanks & Regards

[Quoted text hidden]

Keshri EduTech <keshriedutech@gmail.com>
To: Support Easebuzz <Support@easebuzz.in>

Thu, Dec 31, 2020 at 11:07 AM

Hello

Kindly Reply.

[Quoted text hidden]

Keshri EduTech <keshriedutech@gmail.com>
To: Support Easebuzz <Support@easebuzz.in>
Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com

Wed, Jan 6, 2021 at 11:12 AM

Hello,
Still I didn't get any reply from you people and didn't receive the money to my new bank account.

Kindly Reply.

Thank you.

[Quoted text hidden]

Support Easebuzz <support@easebuzz.in>
To: Keshri EduTech <keshriedutech@gmail.com>
Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com

Wed, Jan 6, 2021 at 11:56 AM

Hi Keshri,

Checking with the internal team and getting back to you.

Regards,
anand
Easebuzz Team

[Quoted text hidden]

Support Easebuzz <support@easebuzz.in>
To: Keshri EduTech <keshriedutech@gmail.com>
Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com

Wed, Jan 6, 2021 at 12:07 PM

Hi Keshri,

As checked, All payouts has been credited to your account Only yesterday one transaction of Rs.6000 is pending.

Let us know if there are any issues.

Regards,
Anand
Easebuzz Team

[Quoted text hidden]

Keshri EduTech <keshriedutech@gmail.com>
To: Support Easebuzz <Support@easebuzz.in>
Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com

Wed, Jan 6, 2021 at 12:25 PM

Please check the attachment of my previous mail.
I am asking about that 66000 payment, due to mismatch of bank account number, that amount was not credited to my account.
On previous mail you have mentioned that that amount will be credited to new bank account. But even after 7 days we didn't receive the amount.

Thank you.

[Quoted text hidden]

Support Easebuzz <support@easebuzz.in>

Wed, Jan 6, 2021 at 7:59 PM

To: Keshri EduTech <keshriedutech@gmail.com>

Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com, Easebuzz Account <accounts@easebuzz.in>, Sachin Mate <finance@easebuzz.in>, Pradip Dighe <pradip.dighe@easebuzz.in>, Jitendra Kushvaha <jitendra.kushvaha@easebuzz.in>

Dear Merchant,

Greetings !

Due to technical difficulties in your old account and new accounts, I have checked with our Tech team, payout team and account team, Issue will be resolved by tomorrow till EOD. Please confirm once resolved,

We regret the inconvenience caused.

Thanking you,
Anand
Easebuzz Team
[Quoted text hidden]

Keshri EduTech <keshriedutech@gmail.com>

Wed, Jan 6, 2021 at 8:05 PM

To: Support Easebuzz <Support@easebuzz.in>

Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com, Easebuzz Account <accounts@easebuzz.in>, Sachin Mate <finance@easebuzz.in>, Pradip Dighe <pradip.dighe@easebuzz.in>, Jitendra Kushvaha <jitendra.kushvaha@easebuzz.in>

Thank you for your response.

[Quoted text hidden]

Keshri EduTech <keshriedutech@gmail.com>

Fri, Jan 8, 2021 at 10:59 AM

To: Support Easebuzz <Support@easebuzz.in>

Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com, Easebuzz Account <accounts@easebuzz.in>, Sachin Mate <finance@easebuzz.in>, Pradip Dighe <pradip.dighe@easebuzz.in>, Jitendra Kushvaha <jitendra.kushvaha@easebuzz.in>

Hello team,

As per your above email, You were about to resolve my issue yesterday only. But still We didn't get any reply from your side.

May I know how many more days you will take to resolve the issue?

Thanks
[Quoted text hidden]

Support Easebuzz <support@easebuzz.in>

Fri, Jan 8, 2021 at 11:35 AM

To: Keshri EduTech <keshriedutech@gmail.com>

Cc: Amol Chavan <amol.chavan@easebuzz.in>, itciacct@gmail.com, Easebuzz Account <accounts@easebuzz.in>, Sachin Mate <finance@easebuzz.in>, Pradip Dighe <pradip.dighe@easebuzz.in>, Jitendra Kushvaha <jitendra.kushvaha@easebuzz.in>

Hello sir
Greetings of the day

We have check for the remaining balance the amount will settled by end of the day

Regards
Easebuzz team
[Quoted text hidden]