

# Zahid Safi

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## EXPERIENCE

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|---|---------------------------|----------------------------|
| <b>Backend Software Developer</b>   | <b>BambooHR</b>           | <b>May 2021 – Mar 2023</b> |
| <ul style="list-style-type: none"><li>• Collaborated on an employee survey feature (PHP, MySQL), creating a data collection system.</li><li>• Leveraged GitHub to validate/test new features, enabling multiple deployments daily.</li><li>• Developed a training widget (PHP, MySQL) to provide updates training status.</li><li>• Optimized SQL queries to enhance performance for companies with 1,000+ employees.</li><li>• Devised bug fixes to reduce overall bug count within team scope, which improved work flow</li></ul> |                           |                            |
| <b>IAM Intern</b>   | <b>University of Utah</b> | <b>Feb 2020 – Apr 2021</b> |
| <ul style="list-style-type: none"><li>• Developed an automated script (Powershell) to retrieve a list inactive students and to remove them from the database</li><li>• Tailored a Spring Boot app (Apereo CAS, Git, and Linux) for streamlined user attribute management.</li><li>• Built a JSON file management(Java, Git, Linux) to update, create and manage files for CAS.</li><li>• Prototyped projects with different opensource technologies like Docker to benefit the university.</li></ul>                                |                           |                            |
| <b>Microsoft Support</b>  | <b>Education At Work</b>  | <b>Jan 2018 – Feb 2020</b> |
| <ul style="list-style-type: none"><li>• Resolved Office Suite technical issues for 100+ clients in a timely and professional manner.</li><li>• Educated customers on resolutions for technical issues, improving customer experience</li><li>• Assisted colleagues in resolving customer issues, from simple installs to complex outlook issues</li></ul>   |                           |                            |

## EDUCATION

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| <b>B.S, Computer Engineering</b>   | <b>University of Utah</b> | <b>Aug 2017 - Dec 2022</b> |
| <ul style="list-style-type: none"><li>• Relevant Courses: Object-Oriented Programming, Data Structures &amp; Algorithm, Web Software Architecture, Computer Systems, Software Practice 1 &amp; 2, Database Systems, Computer Network</li></ul> |                           |                            |