# **ZAHRA ICHIBI**

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### TECHNICAL-FUNCTIONAL CONSULTANT ODOO

Aware of the challenges of better agility, process optimization, employee productivity, reinforced security within companies, I position myself as a technical-functional consultant by implementing my skills to support clients in the implementation of ERP.

## SKILLS

- o **ERP**: Odoo.
- o Web programming and development: Python, HTML, JS, XML.
- o Databases: PostgreSQL, MySQl, Oracle (PL/SQL), SQLServer.
- o Management skills: Scrum methodology, Tools; Asana, Ora, Slack, Github.
- o Languages: French: fluent, English: Full professional competence.
- o **Soft skills : Business** problem solving , interpersonal skills, organization, rigor in work and reliability in deliverables, resilience in the face of challenges.

### PROFESSIONAL EXPERIENCE

# ME Engineering Expertise - Odoo Developer August 2022 - January 2024

- Analysis of customer needs.
- Development of specific modules relating to business processes;
- Database migration and management.
- User training.
- Documentation: user guide and videos.
- Production implementation and support for projects.

### **DISFAST GROUP - Product manager** March 2021 – May 2022

- Participate in the pre-sales phases and presentation of the solution to the customer.
- Prepare and lead scoping workshops, write functional specifications for the solution.
- Supervise and participate in the implementation and configuration of the Odoo 11 and 14 software package.
- Designs, develops and finalizes SaaS solutions.
- Ensure improvement work related to projects.
- User training and support for change management.

# WEELITE - Information Systems Engineer July 2019 – February 2021

- Study, formalization of customer needs and adaptation of processes to the Odoo ERP;
- Define detailed functional specifications;
- Prepare the functional specifications;
- Installation and implementation of settings as needed;
- Development of specific modules relating to business processes;
- User training and support for change management;
- Writing user manuals and explanatory videos to facilitate use.

Modules: Billing, CRM, Transport Management System, Point of sale, Project management, E-commerce, Stock management, HR.

# WEELITE - Master's end-of-study internship (Internship) | February - May 2019

As part of my end-of-studies project, I supported the production and sales department in the implementation of a project management methodology for the deployment of ERPs.

INVOLYS - IT development (Internship) | April - May 2017

Design and development of an application for ETL data recovery. (VB, SQL server).

Station Shell - Assistant Management (Internship) | August 2016

Study of the interest of ERP in small and medium-sized businesses.

**SOMAPAG - IT development** (Internship) | April - June 2016

Design and creation of an e-commerce website (PHP, Bootstrap, MySQL).

**YOUZIN - IT development** (Internship) | August 2015

Creation of a website (HTML, css, JS, Bootstrap).

Installation and configuration of Ubuntu server.

# TRAINING Specialized Master in Information Systems Management National School of Commerce and Management, Agadir Professional degree in Software Engineering, Advanced Administration of Computer Systems and Networks 2016 - 2017 Higher School of Technology, Casablanca University Diploma of Technology in Computer Engineering Higher School of Technology, Agadir Baccalaureate Experimental sciences physics option 2013 - 2014 Laarbi Lbenay High School, Chtouka Ait Baha