Zahra Mertens

Junior Full Stack Web Developer

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Portfolio: https://zahramertens.github.io/Portfolio/
GitHub: https://github.com/ZahraMertens

Summary

Ever since the first "Hello World" in the console, it was clear that Web Development is greater than just a hobby.

Now passionate Junior Full-Stack Web Developer with an urge to solve problems and create efficient solutions in the least amount of time. Developed a tutoring platform for developers, a dating app for elderly, a weather app and an e-commerce backend application, graduated with the best possible mark from the Coding Bootcamp and now seeking to add to the solid technical skills gained during the boot camp. Strong team player with excellent communication skills, ready to provide innovative ideas, and a great work ethic.

Skills

- **Languages:** JavaScript + ES6+, CSS3, HTML5
- **Applications:** GitHub, Heroku, AWS
- **Tools:** Node.js, Express.js, jQuery, Bootstrap, Multer, MySQL, Sequelize, GreenSock, Socket.io, React.js, MongoDB, Mongoose, GraphQL + Apollo, JWT, Stripe, Jest,

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Projects

Master Dev

Repository: https://github.com/ZahraMertens/Master_Dev.git
Deployed Version: https://master-dev.herokuapp.com/

- **Summary:** Online tutoring platform for developers to book tutoring zoom sessions.
- **Role:** Sole author
- **Tools**: React.js, Express.js, Node.js, Mongoose, MongoDB, GraphQL, Apollo, Stripe, JWT, AWS S3 Bucket

Granny Crush

Repository: https://github.com/ZahraMertens/granny-crush.git
Deployed Version: https://obscure-dusk-34538.herokuapp.com/login

- **Summary:** The Application is a dating app for elderly allowing a user to signup or login, display the profile, upload images(multer), and chat to other users(socket.io)
- **Role:** Frontend Developer
- **Tools**: HTML, CSS, JavaScript, jQuery, API, Bulma, Handlebars, express.js, node.js, mysql, sequelize, socket.io, multer

Cocktail Hub

Repository: https://github.com/ZahraMertens/Project-1.git
Deployed Version: https://zahramertens.github.io/Project-1/

- **Summary:** Application functions as a search engine to look for spirit types and find hundreds of cocktails and their instructions and ingredients
- **Role:** Project Manager
- **Tools**: HTML, CSS, JavaScript, jQuery, API, Materialize, Google Font, Local Storage

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Experience

Supervisor, Accor Hospitality, Sydney NSW (February 2021 - present)

Key Achievements & Responsibilities
- Monitoring sales and marketing performance on a daily basis on order to understand the venues performance
- Engaging with customers to create customer loyalty and enhance customer satisfaction
- Organizing caterings and functions leading to an increase in profit by 20%
- Reporting directly to the Venue Manager to enhance communication between staff and management in order to increase the sales performance

Bar Manager, Solera Bar, Sydney NSW (October 2020 - present)

Key Achievements & Responsibilities
- Successfully monitored and lead a team of +10 members which lead to an increase in profits by 30%

- Resolved customers concerns and complaints in order to keep a good atmosphere and to enhance customer satisfaction by 93%
- Collaborated with the venue manager and supervisor and demonstrated an ability to gain insights from data to improve the sales performance
- Managing the cash float and closing the cash register on a daily basis

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Education

Certificate, Full Stack Web Development – The University of Sydney, Sydney

Certificate, Leadership & Management – Australian Pacific College, Sydney

Certificate, Social Media Marketing – Australian Pacific College, Sydney

IELTS, Score 8, Sydney