Zahra Mertens

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About Me:

Ever since I wrote my first "Hello World" in the console, I knew it was greater than just an interest in software development. In fact, it became a passion which I am looking forward to exploring further.

I am a full stack web developer who recently graduated from the University of Sydney/ Trilogy Bootcamp who loves both design and back-end development and can not wait to share my knowledge and skills with others. Even though that my previous work experience is not coding related, I am highly motivated and

Technical Skills

Languages: JavaScript ES6+, CSS3, HTML5
Applications: GitHub
Tools: Node, jQuery, Bootstrap

Projects

Weather Dashboard | [GitHub Repository](#)
- Summary: Weather app that provides current and future weather forecasts in cities.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, API, Bootstrap, Google Fonts

Cocktail Hub | [GitHub Repository](#)
- Summary: Application functions as a search engine to look for spirit types and find hundreds of cocktails and their instructions and ingredients
- Role: Project Manager
- Tools: HTML, CSS, JavaScript, jQuery, API, Materialize, Google Fonts

Code Quiz | [GitHub Repository](#)
- Summary: Provides a coding related quiz to determine your knowledge and compare yourself with others
- Role: Front end designer
- Tools: HTML, CSS, JavaScript

EDUCATION

Certificate, Full Stack Web Development – The University of Sydney   Sydney, NSW

Certificate, Leadership & Management – Australian Pacific College   Sydney, NSW

Certificate, Social Media Marketing – Australian Pacific College   Sydney, NSW

IELTS, Score 8   Sydney, NSW

EXPERIENCE

Venue Manager, Solera Bar, Sydney NSW (October 2020 - present)
- Monitoring the performance of 10 staff members to maximize profits Scheduling and organizing day-to-day operations, including stocks & staff rostering
- Managing the cash float and closing the cash register on a daily basis
- Resolved customers concerns and complaints in order to keep a good atmosphere and to enhance customer satisfaction
- Responsible for bookings and ensuring the venues success

Supervisor, Accor Hospitality, Sydney NSW (February 2021 - present)
- Responsible for bookings and ensuring the venues success
- Monitoring sales and marketing performance
- Engaging with customers to create customer loyalty
- Organizing caterings and functions
- Reporting directly to the Venue Manager

Reference

References, Recommendations and Transcripts available upon request