

# ZAID SHUJAIRI

## ABOUT ME

A professional specialist in telecommunication customer service & in technical maintaince.I can gladly handle a big mount of personal & technical customer requests & complaints, I have a strong understanding of wide range of technical fields especially the programming.I am flexible in my working hours, fully able to work evenings and weekends. I am passionate about learning & developing IT systems. I am looking for a position when I can hire this passion & experience in enhance highly depenable

 Zaid.engi@gmail.com

 +964 780 6969 987

 www.ZaidShujairi.netfly.app

## LANGUAGES

Arabic



English



## EDUCATION

**BSc in mechanical engineering (2008)**

**UOT-Iraq**

Rank of graduates : 5  
Patents in the field : 2

## EXPERIENCE

**Zain-Iraq Mobile telecommunication (2018-now)**  
**call center agent**

Handling incoming calls to manage and resolve customer complaints and requests using applicable softwares ,documents in a Knowldge base system.

**MOH-Iraq (2008-2018)**

**Technical maintaince engineer**

Implement technical(electronic, electrical, mechanical) maintaince jobs

## MY SKILLS



HTML5



CSS3



Javascript



Python

## HOBBIES



Reading



Music