Bug Report Template

ID number	#_008
Name	CART – the selected item was not added to the cart
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	Failure to add item to cart, when a user attempts to add a product, the item is not added.
URL	https://www.saucedemo.com/
Screenshot/	https://drive.google.com/file/d/1eOikOO3cB7ZYMo1IAJue-AEFB6sRWDnE/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	HIGH
Assigned to	/
Priority	HIGH

Steps to reproduce
> Login using valid username and password
> go to item (sauce labs bolt T-shirt)
> click on add to cart

Expected result
The system should update cart icon count to 1 and the product should be added successfully
Actual result
The product wasn't added to the cart

Bug Report Template

ID number	#_010
Name	PRODUCT DISPLAY – The system shows incorrect description for the item
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	When I click on the item the system shows wrong and incorrect info of the item
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1LNvgdtPBap6RAlZ1F3fcvk9EwKoaBUiY/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	MEDIUM
Assigned to	/
Priority	HIGH

Steps to reproduce

> Login using valid username and password
> click on any item (e.g., sauce labs fleece jacket)
> when clicked on the item the description and the name of the item is incorrect and corrupted

Expected result

the item details and description should be shown and with the name and the picture of the item matching

Actual result

the item's description is not correct and the picture and the name of the item are incorrect

Notes

N/A

Bug Report Template

ID number	#_011
Name	CART – the cart can't be opened when clicked on after adding items to it
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	When I add items to the cart and want to check the cart and open It the cart doesn't open and the icon stop working (becomes un pressable)
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1BkBzsF185JojceguMzd27sI4JtUeJYrs/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	HIGH
Assigned to	/
Priority	HIGH

Steps to reproduce
> Login using valid username and password
> click on multiple items to add to the cart
> click on cart icon

Expected result
The items must be added successfully and then the cart page must open to view added items
Actual result
the items added successfully but the cart page is not opening to view the items
Notes
N/A

Bug Report Template

ID number	#_012
Name	ADDING ITEM TO CART– System doesn't allow the user to remove the item from the cart after adding it (without going to the cart)
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	When I add item to the cart and try to remove it instantly the remove function doesn't work and the item is not removed from the cart
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1X-UgQEKnVmQYMlSJ4onEQXAcLEMZTd1h/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	MEDIUM
Assigned to	/
Priority	MEDIUM

Steps to reproduce
> login using valid username and password
> go to item (sauce labs backpack)
> click on add to cart
> then click on remove

Expected result
the item must be added successfully and removed successfully
Actual result
the item was added successfully but was not removed
Notes
N/A

Bug Report Template

ID number	#_013
Name	ALPHABETICAL SORTING – The system doesn't sort the listed item on alphabetical order
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	When I click on alphabetical sorting (name (z to a)) the system doesn't sort the items
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1mksty7Rt0ASIoozF99FhMOi37PHtn1Sk/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	MEDIUM
Assigned to	/
Priority	LOW

Steps to reproduce
> Login using valid username and password
> click on sorting bar and choose (name (z to a))

Expected result
the Items should reorder alphabetically

Actual result
the Items were not reordered alphabetically

Notes
N/A

Bug Report Template

ID number	#_016
Name	CHECKOUT – The info fields crash when I try to fill my info to checkout
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	When I try to check out and fill my info the last name field stops working and can't fill my last name
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1Yp7zEK8Gy9057vr3toX-FB3Rg6Ra44J_/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	HIGH
Assigned to	/
Priority	HIGH

Steps to reproduce
> login using valid username and password
> add items to the cart
> click on checkout
> fill in mandatory information
> try filling in the first name and then last name

Expected result
Order confirmation appears.
Actual result
when filling info in the checkout the last name fields is corrupted due to that the checkout is not completed
Notes
N/A

Bug Report Template

ID number	#_017
Name	CHECKOUT – System allows the user to checkout even if the cart is empty
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	When I go to the cart and try checking out even if its empty the system allows me to checkout
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1m_FcMBHSQ6I4cwvDIPE27ALbztUgCwzi/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	HIGH
Assigned to	/
Priority	HIGH

Steps to reproduce
> login using valid username and password
> go to cart
> click on checkout

Expected result
When clicked on checkout with no items in cart error message should appear saying that there must be at least one item in the cart

Actual result
when clicked on checkout it proceeded to the next page

Notes
N/A

Bug Report Template

ID number	#_018
Name	cart button alignment– The cart button is not aligned properly
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	The cart icon is not aligned properly it should be on the top right corner of the page
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1otYdPcpilPu4x80En0lkqdKBFHgilRCa/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	LOW
Assigned to	/
Priority	HIGH

Steps to reproduce
> login using valid username and password
> check the alignment of the cart icon

Expected result
cart button should be aligned properly in the top right corner of the page.
Actual result
The cart button is not aligned properly

Notes
N/A

Bug Report Template

ID number	#_020
Name	UI element alignment
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	The hamburger icon is not aligned properly its diagonal
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1it9EGeDJg9X32Vj5B2otrgvo0SbfeRjx/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	LOW
Assigned to	/
Priority	HIGH

Steps to reproduce
> login using valid username and password
> check the alignment of the hamburger icon

Expected result
hamburger icon should be aligned properly.
Actual result
The hamburger button is not aligned properly

Notes
N/A

Bug Report Template

ID number	#_021
Name	Item image – The product image does not match the displayed product name
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	The product image does not match the displayed product name
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1yDpZ9TfZHjwhp4OSCS8y38W7SbGwh3rq/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	LOW
Assigned to	/
Priority	HIGH

Steps to reproduce
> login using valid username and password
> compare the product image with the product name shown beside it
> repeat to all listed items

Expected result
Each product image correctly corresponds to its displayed product name.
Actual result
The product image does not match the displayed product name
Notes
N/A

Bug Report Template

ID number	#_022
Name	ITEM NAME - One or more product names appear corrupted
Reporter	Zaid shishani
Submit Date	23/1/2026
Summary	One or more product names appear corrupted
URL	https://www.saucedemo.com/
Screenshot	https://drive.google.com/file/d/1uFGKRL443NvFSLLQTewCJBKPwk61dw_h/view?usp=sharing
Platform	PC
Operating System	Windows 11 Pro Version 24H2
Browser	Chrome Version 141.0.7390.123
Severity	LOW
Assigned to	/
Priority	HIGH

Steps to reproduce
> login using valid username and password
> review the name of each listed product
> Check for any unreadable characters

Expected result
All product names should be displayed correctly
Actual result
One or more product names appear corrupted
Notes
N/A