Effective Date: 01 JUNE 2024

At FANOFAN, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you visit our website, purchase our products, or engage with our services.

#### 1. Information We Collect

We collect personal information to provide and improve our services to you. This may include:

- **Personal Identification Information**: Name, email address, phone number, shipping/billing address, and payment details.
- **Technical Information**: IP address, browser type, device information, and usage data when interacting with our website.
- Order Details: Information related to the products you purchase, including purchase history and preferences.

#### 2. How We Use Your Information

The personal information we collect is used for the following purposes:

- **To Process Transactions**: Your information is used to fulfill and deliver your orders, process payments, and provide you with customer service.
- **To Improve Our Website**: We may use data analytics to monitor the effectiveness of our website, enhance user experience, and troubleshoot technical issues.
- **To Communicate with You**: We use your contact details to send order confirmations, shipping updates, promotional offers, and company news (with your consent).
- **For Legal Compliance**: We may use your data to comply with legal obligations, enforce our terms and conditions, and protect the rights of FANOFAN.

### 3. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with:

• **Service Providers**: We may work with third-party vendors to help with payment processing, order fulfillment, website analytics, and customer service.

• **Legal Authorities**: If required by law or legal process, we may share your information to comply with applicable regulations or to protect FANOFAN's rights.

### 4. Data Security

We take the security of your personal data seriously. FANOFAN uses industry-standard encryption technologies and security practices to protect your information from unauthorized access, alteration, or disclosure.

However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

# 5. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to improve user experience, analyze website traffic, and provide tailored content. You can control the use of cookies through your browser settings, though disabling cookies may affect the functionality of certain features of our website.

### 6. Your Data Rights

You have the right to:

- Access: Request a copy of the personal information we hold about you.
- **Rectify**: Correct any inaccuracies in your personal information.
- **Delete**: Request the deletion of your personal data, where applicable.
- **Withdraw Consent**: Unsubscribe from marketing communications at any time by following the "unsubscribe" link in our emails.

To exercise any of these rights, please contact us at [Insert Contact Information].

# 7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites, and we encourage you to review their privacy policies before sharing any personal information.

## 8. Children's Privacy

FANOFAN does not knowingly collect personal information from individuals under the age of 13. If you are a parent or guardian and believe we have unintentionally collected your child's information, please contact us immediately, and we will take appropriate action to remove the data.

# 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Effective Date" at the top will be revised accordingly. We encourage you to review this policy periodically to stay informed about how we protect your information.

### 10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

### **FANOFAN Customer Service**

Email: FANOFAN@GMAIL.COM

Phone: +123455445

Address: FANOFAN HEAD OFFICE, SADDAR