# Analyzing Real-Time Streaming Twitter Data

Syed Zain Raza, Hadia Hameed, Sushmith Ramesh Instructor: David Belanger



### Motivation

- Businesses can use tweets to gain insights into customer needs. These insights can be used for understanding "Brand Perception" to improve products and launch new services.
- Organizations can connect with their target audience on a more personal level by leveraging their understanding of human thoughts and experiences through the analysis of social media interactions.

## **Technology**

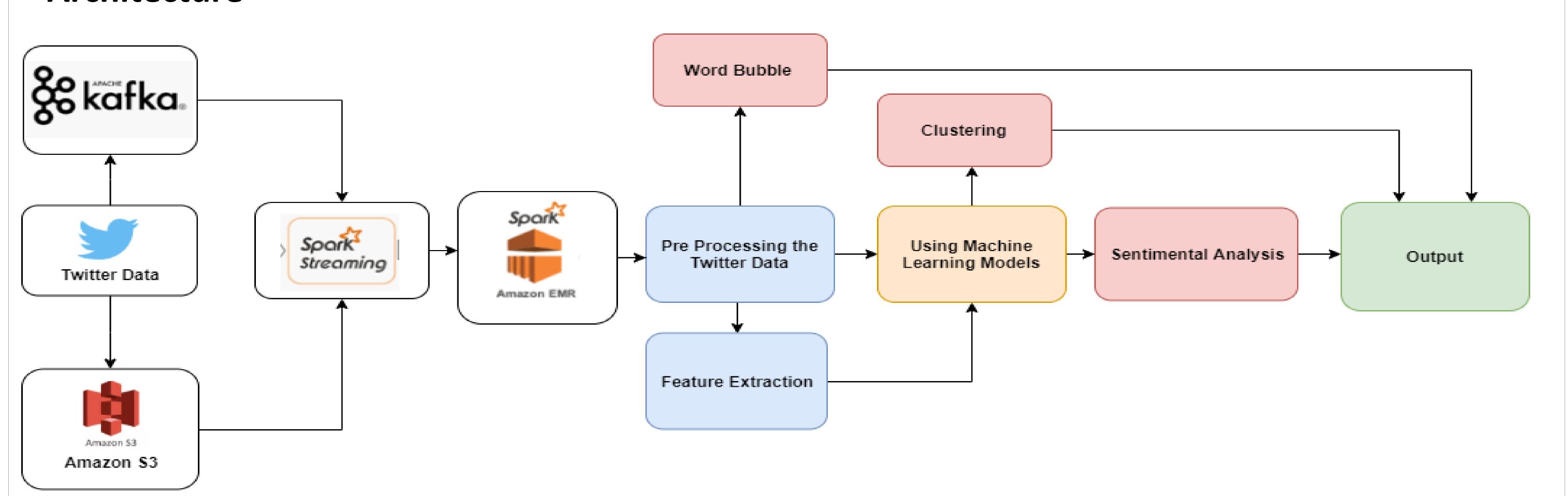
- Twitter API: Get streaming and static data.
- Spark / Kafka: Stream & perform data parallelism.
- <u>Amazon EMR EC2</u>: Scale and increase the number of clusters achieving performance gains.
- Python NLTK: Data preprocessing and visualization using Matplotlib.
- Spark MLlib: Use machine learning algorithms for sentiment analysis and clustering.

#### **Current & Future Work**

- Real time sentiment analysis to understand given trends.
- Visualizing word bubbles showing most frequent words for a given hashtag.
- Clustering tweets to compare user behavior and responses.



#### **Architecture**



## Methods / Algorithms

- TF-IDF algorithm was applied to convert textual data to feature vectors
- K-means clustering using Euclidean Distance
- Removing stop words and punctuation from the streaming tweets and selecting top N words to make a word frequency bubble.
- Naive Bayes, Decision Trees, Logistic Regression and Deep Learning models for Sentimental Analysis
- Dividing the data into chunks to compare training time for different algorithms.
- Comparing time taken to train and perform analysis on single and multiple instances