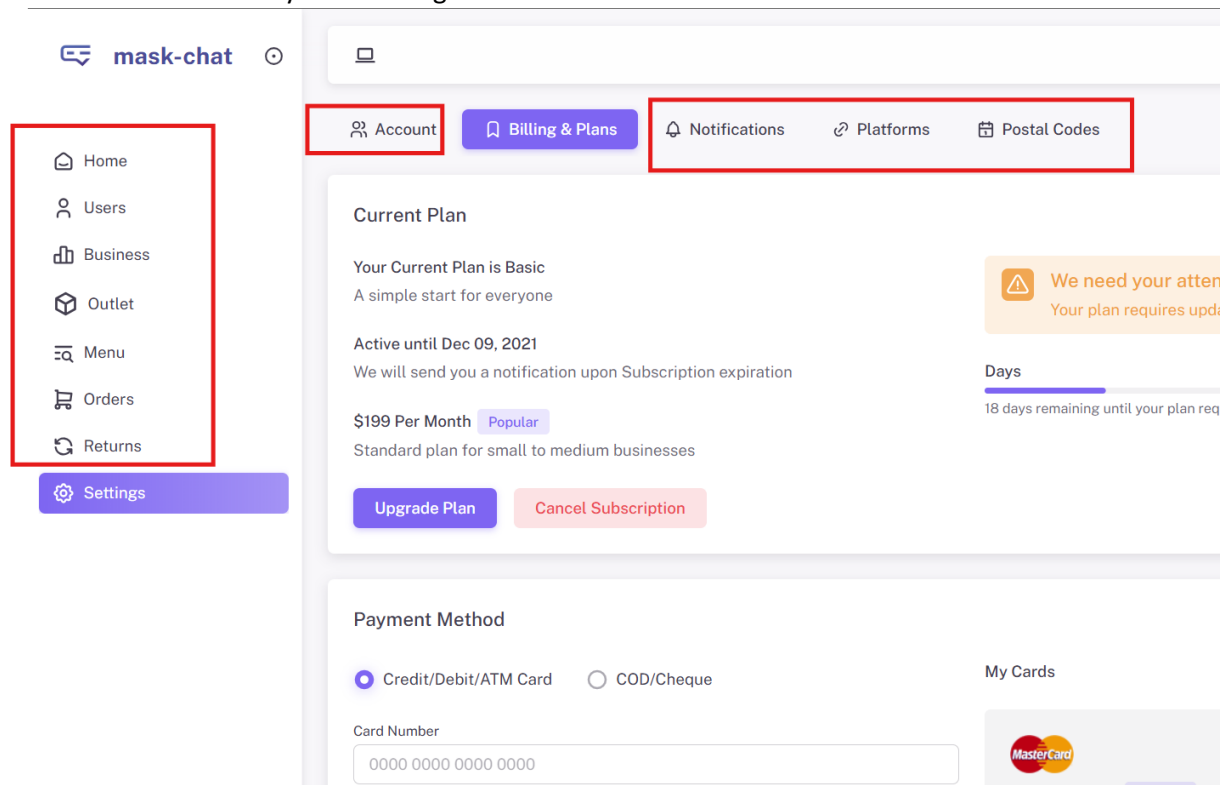


## Requirement Document for Phase 2 WhatsApp base Clothing store

In this second phase we are going to implement couple of new features. These are described as below.

### 1. Payment method integration.

Right now, The form of the Billing & Plan is on the dashboard. We will utilise the same form. First thing that is needed to be implemented is that once the customer has created the account they are able to login to dashboard and create businesses, outlets, Catalogue etc. Now what we want is, that after logging into the Dashboard a new customer must need to choose a Business Plan and pay for it. Before that creation of he must not be able to create any Business, any user, any outlet, any Catalogue. This essentially means that all the tabs will be disabled for him only the “Settings” Tabs will be enabled.



As shown in this image, the tabs in the red boxes will be disabled. Also under the settings tab the red boxes tabs will be disabled. Once his payment is done then these tabs will be enabled.

### Next Section is “Current Plan”

This section remain more or less same. Here you can see it show your current plan, how long it is active for, What is the price. We only have 1 plan for the subscription now. It also shows you the number of days remaining. The upgrade plan button will be converted to “Renew Subscription”. Cancel Subscription button will have its functionality for cancelling the subscription. When a subscription is cancelled the account of the customer will be disabled after the expiration of the current expiration period. E.g: A customer paid for its monthly subscription on June 15 2025 and cancel his subscription at 25<sup>th</sup> of June 2025 . This means that his subscription will be expired on 15<sup>th</sup> of July 2025. So for this month his subscription will be valid till 15<sup>th</sup> of July 2025.

Monthly / Yearly Subscription:

There is a monthly subscription and a discount if customer pay for the whole year in advance. On the payment of the yearly subscription the time for the expiration will be shown in days.

Payment Methods:

Following payment methods will be used to make the subscription payments.

1. Paypal
2. Klarna
3. Credit Cards using Stripe

The form is titled "Payment Method" and has two radio buttons: "Credit/Debit/ATM Card" (selected) and "COD/Cheque". Below the radio buttons, there are input fields for "Card Number" (placeholder: 0000 0000 0000 0000), "Name" (placeholder: John Doe), "Expiry Date" (placeholder: MM/YY), and "CVV Code" (placeholder: 654). There is a checkbox "Save Card for future billing?" and two buttons: "Save Changes" and "Cancel". To the right, under the heading "My Cards", there are two card entries. The first is a MasterCard for "Tom McBride" with a "Primary" label, showing the card number "\*\*\*\* \* 9865" and "Card expires at 12/24". The second is a Visa card for "Mildred Wagner" showing the card number "\*\*\*\* \* 5678" and "Card expires at 02/24". Each card entry has "Edit" and "Delete" buttons.

The cards or accounts details shall be stored in a secure way. In database as well as on the UI.

Important thing to note about database is that all security checks like DDOS prevention, SQL injection prevention, cross site scripting and other security protocols are taken care of and are recorded in documentation explaining how the security checks are implemented and how they will safeguard the user data.

The form is titled "Billing Address". It contains several input fields: "Company Name" (placeholder: PixInvent), "Billing Email" (placeholder: john.doe@example.com), "TAX ID" (placeholder: Enter TAX ID), "VAT Number" (placeholder: Enter VAT Number), "Mobile Number" (placeholder: US (+1) 202 555 0111), "Country" (a dropdown menu), "Billing Address" (placeholder: Billing Address), "State" (placeholder: California), and "Zip Code" (placeholder: 231465). At the bottom, there are two buttons: "Save Changes" and "Discard".

Billing details are to be stored in a secure database. All the security checks are implemented. When the same customer want to pay for the subscription again he must be able to do it without putting his billing details again. But in case of the credit cards he must enter the CVV code. His card number should not be visible completely on the screen.

All the invoice history paid by the customer must be shown at the bottom of the Billing details. If he want he can print or download the pdf of the invoice anytime he want from the dashboard.

Show

10

+ Create Invoice

Search Invoice

Invoice Status

| <input type="checkbox"/> | STATUS                   | CLIENT   | TOTAL  | ISSUED DATE | BALANCE         | ACTION                               |
|--------------------------|--------------------------|--|--------|-------------|-----------------|--------------------------------------|
| <input type="checkbox"/> | <div><div>✓</div></div>  | <div><div>JS</div><div><div>Jordan Stevenson</div><div>don85@johnson.com</div></div></div>                                 | \$3428 | 13 May 2025 | \$724           | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>↓</div></div>  | <div><div><div><div></div></div></div><div><div>Stephanie Burns</div><div>brenda49@taylor.info</div></div></div>           | \$5219 | 17 May 2025 | <div>Paid</div> | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>✓</div></div>  | <div><div><div><div></div></div></div><div><div>Tony Herrera</div><div>smithtiffany@powers.com</div></div></div>           | \$3719 | 19 May 2025 | <div>Paid</div> | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>⚠️</div></div> | <div><div><div><div></div></div></div><div><div>Kevin Patton</div><div>mejageorge@lee-perez.com</div></div></div>          | \$4749 | 06 May 2025 | <div>Paid</div> | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>✉️</div></div> | <div><div><div><div></div></div></div><div><div>Mrs. Julie Donovan MD</div><div>brandon07@pierce.com</div></div></div>     | \$4056 | 08 May 2025 | \$815           | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>✓</div></div>  | <div><div>AP</div><div><div>Amanda Phillips</div><div>guerreroandy@beasley-harper.com</div></div></div>                    | \$2771 | 26 May 2025 | <div>Paid</div> | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>✉️</div></div> | <div><div>CC</div><div><div>Christina Collier</div><div>williamshenry@moon-smith.com</div></div></div>                     | \$2713 | 17 May 2025 | \$407           | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>✓</div></div>  | <div><div><div><div></div></div></div><div><div>David Flores</div><div>margaretharvey@russell-murray.com</div></div></div> | \$4309 | 11 May 2025 | -\$205          | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>↓</div></div>  | <div><div><div><div></div></div></div><div><div>Valerie Perez</div><div>dianarodriguez@villegas.com</div></div></div>      | \$3367 | 26 May 2025 | <div>Paid</div> | <div><div>🗑️</div><div>⋮</div></div> |
| <input type="checkbox"/> | <div><div>↓</div></div>  | <div><div><div><div></div></div></div><div><div>Susan Dickerson</div><div>bwilson@norris-brock.com</div></div></div>       | \$4776 | 15 May 2025 | \$305           | <div><div>🗑️</div><div>⋮</div></div> |

## 2. Restricted user creation:

When we delete the user from the front end they must also be get deleted from the backend as well.

Right now we have only 1 user “Business Owner”. This user has the full power. It can create a business. It can delete a business. It can create outlets Catalogues etc. So we want to create another user. This user has restricted access. They are Branch Managers.

In case of a Business who has more than one outlets he must have the Branch Managers.

These managers are responsible for the business activities of that branch only. So they need the access to the following only.

- They will only be able to see the orders from their own Branch
- They will be able to enter the return if any after having a valid invoice.
- Because this dashboard can be used as we POS as well so he must be able to take the orders for his outlet only. The order when taken in store on POS must clearly indicate that from which outlet it has been sold.
- Apart from that everything else must be disable for him.
- **Note: It is quite possible that in future we have to provide them with a bit more access so it should be kept in mind designing these users.**

## 3. Text Entered during order processing handling

As the normal behaviour of the WhatsApp is people chat there. So, sometimes when user is presented with a template instead of tabbing on the CTA they start typing. This is not handled by the Application. So we need a mechanism where if user type something they are reminded to perform the action that is send in the last template. So, we need to check that which template is last served to him and then we send a customize message that this action is still needed to perform for further processing.

## 4. Order confirmation and Summary at the end of the order. Order confirmation sent on the email address provided.

When the order is completed and address is provided an order summary is needed to be send as a utility template. This will show the complete list of order. With order number.

5. Order Numbers ID

Right now, the order ID is always coming up with PAF\*\*\*. The order-ID must consist of some digits and characters that are unique for all the customers. This will be combination of Order ID. PO (stands for Purchase order). \*\*\*\*\* (This will be business ID provided by Meta). \*\*\*\*\*. These numbers will start from 00001 for every business. These will be actually incremented with every new order hence making every order id unique. So, First Order ID will look something like this. PO-\*\*\*\*\*-00001. For every customer. \*s will be replaced by Meta Business ID of that business.

6. Make email address during the filling of address form compulsory.

When the customer is filling in address they must provide the email address as well for future communications. As soon as the order is generated an email with Order ID and order summary will be sent out on the customer's email address. If customer fails to add the email address in the form it must not allow him to move forward until it provides email address.

7. Integration with Shopify

Right now our dashboard is not in sync with Shopify or any other store. There are 2 major concerns of the online stores owners, because they do not want to manage 2 different dashboards. So, they want that orders generated here must get to them using a mechanism to their online store database. Also we need to keep the database of the online store on any platform in sync with our dashboard because of in stock items. If an item gets out of stock we need to quickly update that in our dashboard. The primary key of our item must be same as the primary key used in that online store. For this phase we only implement it with the Shopify stores.