resume.json

```json
{
  "$schema": "https://raw.githubusercontent.com/ZakSir/HireMe/master/resumeSchema.json",
  "candidate": {
    "fullName": "Zak Fargo",
    "address": "1300 South Puget Drive | #119 | Renton, WA 98296",
    "email": "hirezakfargo@gmail.com",
    "hobbies": [
      "Welding (GMAW, GTAW)",
      "Borosilicate Flameworking",
      "Piano",
      "Winning"
    ]
  },
  "objective": "Working on a fast-paced, challenging team to push the boundaries of the cloud world to its limits. I hope to help deliver the dream of ambient intelligence to the world. ",
  "proficiencies": [
    {
      "skillName": [ "csharp" ],
      "level": "expert",
      "yearsOfExperience": 7,
      "favoriteActivities": [ "library code", "refactoring", "automation", "deployment" ]
    },
    {
      "skillName": [ "Windows", "Windows Server", "PowerShell" ],
      "level": "journeyman",
      "yearsOfExperience": 10,
      "favoriteActivities": [ "Environment Design", "Active Directory" ]
    },
    {
      "skillName": [ "UX : XAML / WPF" ],
      "level": "journeyman",
      "yearsOfExperience" : 3,
      "favoriteActivities": [ "Ergonomic Design", "Delight moments", "Consistency" ]
    },
    {
      "skillName": [ "Html5", "CSS3", "Javascript", "TypeScript"],
      "level": "journeyman",
      "yearsOfExperience": 5,
      "favoriteActivities": [ "Single Page Applications", "Api Design", "Performance" ]
    },
    {
      "skillName": [ "Azure", "Windows Azure" ],
      "level": "journeyman",
      "yearsOfExperience": 4,
      "favoriteActivities": [ "ApplicationInsights", "Storage", "HyperScale", "Analytics", "Service Design"]
    }
  ],
  "experience": [
    {
      "company": "Microsoft",
      "title": "Software Engineer II",
      "team": "Enterprise Cloud / Enterprise Analytics and Tools",
      "startDate": "2015-04-27T09:00:00-08:00",
      "endDate": null,
```

```json
    "dutiesAndAccomplishments": [
        "Designed end to end business automation solutions.",
        "Created custom MediaWiki private deployment, with minimal maintenance and high automation,
eliminating legacy documentation systems and headcount.",
        "Reduced headcount with self-service automation engine.",
        "Drove DevOps culture across organization, increasing resiliency of live site products.",
        "Created self-service team engagement application, eliminating the need for engineering
hours.",
        "Developed rapid solutions using Azure to enable GTM strategies to be piloted quickly."
    ]
},
{
    "company": "Microsoft",
    "title": "Software Engineer I",
    "team": "Bing Offers",
    "startDate": "2014-04-28T09:00:00-08:00",
    "endDate": "2015-04-24T17:00:00-08:00",
    "dutiesAndAccomplishments": [
        "Implemented RSS feed SEO system for massive offers database.",
        "Created internal API platform to allow Bing Search to deeply learn about offers.",
        "Implemented design changes to Bing offers site to improve look and feel.",
        "Implemented custom automated deployment for azure from Team Foundation XAML build
system.",
        "Built MSTest drivable harness for CasperJs. Allowing per-test visibility for rapid
development.",
        "Developed and optimized custom builds reducing build times by 80%."
    ]
},
{
    "company": "Xtreme Consulting Group",
    "contractorTo": "Microsoft",
    "title": "Service Engineer",
    "team": "Enterprise Cloud / Incident Response",
    "startDate": "2011-07-05T09:00:00-08:00",
    "endDate": "2013-04-18T17:00:00-08:00",
    "dutiesAndAccomplishments": [
        "Provided Tier 3 break-fix support for Enterprise Exchange Deployments.",
        "Researched and provided technical documentation for Exchange troubleshooting.",
        "Developed database interface software in XAML and C# used by entire operations
organization.",
        "Deployed several database interoperability applications using the WCF framework and
Microsoft SQL.",
        "Created and delivered technical use training to end users of line of business
applications.",
        "Created a multi-database ticket tracking and creation system using XAML, SQL, WCF, C# and
ASP.NET.",
        "Created portals to allow cross team collaboration and tracking with custom database
system.",
        "Worked to reduce headcount per seat resulting in substantial operating cost reductions.",
        "Deployed several automation engines removing repetitive tasks from end users."
    ]
},
{
    "company": "Insight Global",
    "contractorTo": "Microsoft",
    "title": "Incident Manager",
    "team": "BPOS Dedicated (Now Office 365 Enterprise Cloud)",
    "startDate": "2010-06-01T09:00:00-08:00",
    "endDate": "2011-07-01T17:00:00-08:00",
    "dutiesAndAccomplishments": [
        "Managed Major Incidents across the Microsoft Office 365 Environment.",
        "Worked to ensure SLA is met for all customers.",
        "Responsible for communicating incident Details to Microsoft executives.",
        "Worked with operations teams to restore services during outages.",
        "Managed major incident progression for all cloud services including Exchange, SharePoint,
```

Lync (now Teams) and Live Meeting.",
        "Responsible for beginning the problem management process for issues that slowed service restoration."
      ]
    },
    {
      "company": "VMC Consulting",
      "title": "Tier II Support Engineer",
      "team": "Business Productivity Online Suite (Now Office 365)",
      "startDate": "2010-01-01T09:00:00-08:00",
      "endDate": "2010-06-01T17:00:00-08:00",
      "dutiesAndAccomplishments": [
        "Worked with a team of over 70 agents to provide product support for the Microsoft Online Services platform.",
        "Troubleshot Microsoft Exchange Online, SharePoint Online, LiveMeeting Online and Office Communicator Online (now Teams).",
        "Created customer facing documentation personalized for each customer.",
        "Troubleshot and fixed issues with customer configurations of software.",
        "Delivered outstanding customer service to subscribers.",
        "Worked with exchange management console and Blackberry Enterprise Manager.",
        "Ensured issues were handled and met the SLA to customers.",
        "Worked with customers to support setup and configuration of the Microsoft Online Services.",
        "Provided support for issues ranging of DNS setup to complex co-existence and email migration issues.",
        "Created tools for Support Engineers that saved hours of wasted time per week.",
        "Provided 24/7/365 support to clients.",
        "Worked with tickets to provide support to incident resolution.",
        "Worked with second tier support to provide requested changes to the customer."
      ]
    }
  ],
  "education": {
    "highestDegreeObtained": "hs",
    "degrees": []
  }
}

commit: d88cead1ad95f79911b22659355b9d272a3a7e0a
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word: resume.docx
pdf: resume.pdf