# Zakir Ahmed

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## PERSONAL STATEMENT

I am a graduate with a bachelor's degree in computer science from Manchester Metropolitan University, on track for a first-class degree. Proficient in Python, Java, and C#, I excel in problem-solving, particularly in AI development and game design. My strong communication and teamwork skills are demonstrated through various academic and customer service roles. Passionate about technology, I am eager to gain industry experience and contribute to innovative tech environments.

## **KEY SKILLS**

## **Programming Languages:**

- Java: 2 years of experience, specializing in object-oriented programming.
- C#: 1 years of self-taught experience, focusing on Unity game development.
- HTML, CSS, JavaScript: Competent, acquired during university Web Development and Team Project Units
- Python: Proficient, 2 years of experience, including advanced topics studied independently.
- C++: Used for learning OOP and within Distributed Computing, focusing on code efficiency and performance.
- Rust: Learned and applied functional paradigms.
- Xamarin: Experience in mobile development, specifically for a Finance App.

#### Communication:

- Presented project findings during university Team Project Unit, demonstrating clear communication and strategic articulation.
- Provided excellent customer service at Miniso, confidently and courteously communicating with team members and customers.

## Problem-Solving:

- Utilized advanced algorithms and data analysis techniques to tackle complex problems, such as optimizing travel routes and resource allocation.
- Demonstrated strong debugging and troubleshooting skills by identifying and resolving issues in software applications, ensuring smooth and reliable functionality.
- Improved user experience and engagement through effective visual merchandising, product presentation techniques, and intuitive web design.

## Work Experience

Sales Assistant - Miniso, Manchester Arndale Shopping Centre

*Nov 2022 – Jan 2024* 

- Delivered exceptional customer service, warmly welcoming and assisting customers, addressing inquiries and needs, and recommending products.
- Efficiently managed product deliveries, collaborating with the stockroom team to maintain inventory levels.

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- Utilized visual merchandising techniques to create an appealing shopping environment, arrange displays, and implement promotional campaigns.
- Stayed updated on product knowledge and shared information with customers for informed purchasing decisions.

#### Customer Assistant - YMCA, Oldham

Jun 2021 - Sep 2021

- Provided friendly customer service, both in person and over the phone, addressing inquiries and resolving issues promptly.
- Managed product deliveries and maintained inventory, collaborating with the stockroom team.
- Ensured store cleanliness and product organization for a positive shopping experience.
- Built rapport with customers, identified their needs, and offered suitable product suggestions.

## **EDUCATION AND QAULIFICATIONS**

# Manchester Metropolitan University, Manchester

Sep 2021 - Jun 2024

BSc Computer Science (Expected 2024)

## **Key Achievements:**

- Working towards a first-class degree
- Relevant coursework: Distributed Computing, AI Development, Web Development, and Game Design
- Final Year Project: Al-based UK trip planning system

#### The Bluecoat School - Sixth Form, Oldham

Sep 2019 - May 2021

Subjects: Computer Science, Mathematics & Business

### Newman RC College, Oldham, Sep 2014 - Jun 2019

Subjects: Biology (8), Computer Science (7), Higher Maths (7), English Language (6), Physics (6), Chemistry (6), Religious Education (6), Geography (5) & English Literature (4).

#### PERSONAL INTEREST

I am passionate about maintaining a healthy lifestyle through fitness and sports. I actively engage in football, boxing, badminton and hiking. I previously trained and coached people at my university's boxing society, helping individuals build confidence, improve self-esteem, and enhance mental health. In addition to sports, I enjoy reading mangas and manhwas, particularly in the action and sci-fi genres. This hobby not only entertains me but also inspires my creativity and keeps me updated on imaginative and futuristic concepts.