



# Andrei Zăpuc

## Azure App Services Engineer

As a highly enthusiastic engineer, I am driven to tackle complex challenges and utilize cutting-edge technology to drive business growth. I am actively seeking new opportunities to further hone my skills and make meaningful contributions to innovative projects.

## Experience

**2022 - Present**

Microsoft

### Azure App Services Engineer

- Providing technical support to customers who are using Azure App Services and troubleshooting complex technical issues including but not limited to: deployments, networking configuration, scalability and performance, cloud best practices.
- Interacting with customers through e-mail and phone in order to analyse and diagnose the originating cause of the reported behaviour together with providing solutions and/or workarounds.
- Collaborating with several teams within Microsoft for escalating complex issues and driving further the resolution.
- Documenting technical issues and solutions

**2015 - 2020**

LEO Cozia Ramnicu Valcea - District 124 Romania

### MEMBER/VICE-PRESIDENT/PRESIDENT

- I organised and coordinated over 50 charitable and social projects as a member of LEO Cozia such as: charitable Christmas concerts, Candy hunt for children, Greening in the affected areas
- As a Vice-President, I developed valuable skills including: public speaking, effective communication, negotiation techniques (with new sponsors for internal projects), empathy
- As a President, I had over 100 members to guide, organise and more important to inspire them to a successful leadership experience. During one year, I have improved my ability to work under pressure and organise social events.

**2018 - 2022**

VWI - ESTIEM Bucharest

### Member & Project Leader

- Took part in several projects, meetings and workshops
- I was actively engaged in helping and interacting with project leaders and their tasks
- Communicated constantly with different companies
- I was engaged in social media advertising

**Mar 2021 - May 2021**

Microsoft

### Azure App Services Intern

- I gained knowledge about the Azure cloud.
- I had the opportunity to expand my professional network and meet many wonderful peoples.
- I had the opportunity to work with a diverse range of Microsoft products
- I gained an understanding of Microsoft's culture and its core priorities

**May 2020 - May 2022**

EZPIMA S.R.L

### General Manager

- Social media advertising.
- Get in contact with promoting sites such as Booking, Google and many more .
- Make sure the guests are well treated.
- New ideas to get more tourists.
- Business plans and marketing.

## Contact

### Phone

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### Email

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### Address

Bucharest

## ACADEMIC HISTORY

**2018-2022**

Bachelor Degree

Telecommunication Electronics and  
Information Technology

Polytechnic University of Bucharest,  
Faculty of Engineering in Foreign  
Languages

**2022-Present**

Master's Degree

Sustainable excellence and industry  
leadership

Polytechnic University of Bucharest,  
Faculty of Engineering in Foreign  
Languages

## Hard Skills

- Microsoft Office Package (ELCD Certificate)
- C++ - intermediate
- Java- intermediate
- Linux- intermediate
- C# - intermediate
- SQL- intermediate
- Html- beginner

## Language

English

German

French