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UNIVERSITY EST. 1826

Feb 20, 2023

Ioanna Zapalidi

has successfully completed

Inspiring Leadership through Emotional  
Intelligence

an online non-credit course authorized by Case Western Reserve University and offered  
through Coursera

A handwritten signature in black ink, reading "Suzanne Healy EdD".

Suzanne Healy, EdD  
Director/Adjunct Professor  
Distance Education

A handwritten signature in black ink, reading "Richard E. Bapatya".

Distinguished University Professor  
Professor, Departments of Organizational Behavior, Psychology, and Cognitive Science  
H.R. Horvitz Chair of Family Business  
Case Western Reserve University

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