

# High Fidelity Prototype (& Usability Test)

## Figma Prototype

Or view the Figma design file [here](#).

## Usability Test With Client

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### All User Scenarios & Tasks (Bolded tasks were ones tested with the client during the usability test)

- NDIS Behaviour Support Provider

You are an NDIS behaviour support practitioner who has been assigned a new NDIS participant to provide support for: Rodger Stapleton. You need to write a behaviour support plan for Rodger and check its quality.

1. Download a blank behaviour support plan template
2. **Upload a new behaviour support plan for Rodger to the system**
3. **View the feedback from the system**
4. Share the plan with Rodger's family contact

You send the plan to Rodger's family contact, who reads the plan and submits the family member survey. You need to evaluate the feedback from the system and from the family and revise the plan.

5. **View the survey feedback from Rodger's family contact**
6. **Re-upload the behaviour support plan**

You have completed your work with Rodger. You now want to delete the plan from the system, but first, you want to check an older version of the plan for something.

7. Navigate through the system home page to look for Rodger's plan (use both list and thumbnail views, and use the search bar as well)
8. Go to a previous version of Rodger's behaviour support plan
9. Delete Rodger's behaviour support plan

- Family Contact of NDIS Participant

you are working with an NDIS practitioner to help provide support for your disabled son, Rodger. The practitioner has finished the first version of a behaviour support plan and has sent you a link to view it, along with some system-generated feedback on the plan.

1. View the behaviour support plan PDF
2. View the feedback from the system
3. Submit the family member survey to give comments and suggestions

### Usability Test Feedback & Implementation of Feedback

Feedback	Implementation of Feedback
Knowing when to upload from the home page or from a plan's feedback page was not fully understood. Also, the wording of re-uploading the plan button (on the feedback page) didn't feel right.	Changed wording of both upload and reupload buttons to "New Participant Plan" and "Upload New Version" respectively. We feel this makes it more clear that the button on the home page is meant for submitting a plan for a participant not yet on the system, while the button on the feedback page is for uploading a newer version on an existing plan for an existing participant.
There should be a list view for the plans so that the provider can more quickly navigate through plans if they happen to have a lot.	A list view was implemented that was toggleable from the home page. The list view was built to show more information such as family contact name and email, disabilities, and page count. We also added a new shortcut dropdown to speed up certain user actions.