## Department/Branch Name:SM CITY GRAND CENTRAL

Date: February 5, 2025



## To SM CITY GRAND CENTRAL,

We acknowledge receipt of your issue with ticket number T082400003, submitted on August 27, 2024.

Rest assured, we take all concerns seriously and are committed to prompt assistance. Our team is reviewing your ticket details and will act swiftly to resolve the issue.

SUPPORTENGI1

ENGINEERING DEPARTMENT