**WOW MANILA CASE SAMPLE ANSWER**

**P**roject Summary:

The project aims to redesign the current business process and craft the standard operating procedures and associated documents of itinerary management of the company.

Project Objectives and Measures of Success

|  |  |
| --- | --- |
| **Objective** | **Measure of Success** |
| To redesign the current itinerary management process of the company | A new process that is approved by the Rodriguezes. |
| To have the ability to gather feedback from the customers of the company | The new SOP should contain documents which allows for gathering customer feedback |
| To have the ability to respond quickly to any risk that happens during a tour | The new process should list down the major risks that can possibly be encountered during a trip and the possible responses to each risk |

Deliverables

1. The new redesigned process for itinerary management
2. The revised or new forms needed for the itinerary management process
3. A training seminar of the redesigned process
4. The SOP Manual

Milestones

End of the current business process analysis 2 weeks from start of project

Presentation of the new process including forms 10 weeks from start of project

Training of the people 12 weeks from start of project

Limits and Exclusions

The Project team can only recommend the forms needed. Any forms that need external approval (e.g. BIR) is to be done by the Rodriguezes

The project team will only conduct the training to the trip planners and the owners

**PROJECT STRATEGY**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| RAS PROJECT | |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Year | Cash In | Cash out | Net | Discount | PV |  |
| 0 |  |  | -13500 | 1 | -13500 | -13500 |
| 1 |  |  | -1000 | 0.9346 | -934.6 | -14500 |
| 2 |  |  | 7500 | 0.8734 | 6550.5 | -7000 |
| 3 |  |  | 7500 | 0.8163 | 6122.25 | 500 |
| 4 |  |  | 6400 | 0.7629 | 4882.56 | 6900 |
|  |  |  |  |  |  |  |
|  |  |  | TOTAL |  | 3120.71 |  |
|  |  |  | ROI |  | 23.11637 |  |
|  |  |  | payback |  | 3rd year |  |
|  |  |  |  |  |  |  |
| SWE |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Year | Cash In | Cash out | Net | Discount | PV |  |
| 0 |  |  | -3400 | 1 | -3400 | -3400 |
| 1 |  |  | 200 | 0.9346 | 186.92 | -3200 |
| 2 |  |  | 1400 | 0.8734 | 1222.76 | -1800 |
| 3 |  |  | 1550 | 0.8163 | 1265.265 | -250 |
| 4 |  |  | 1700 | 0.7629 | 1296.93 | 1450 |
|  |  |  |  |  |  |  |
|  |  |  | TOTAL |  | 571.875 |  |
|  |  |  | ROI |  | 16.81985 |  |
|  |  |  | Payback |  | 4th year |  |
| IESP |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Year | Cash In | Cash out | Net | Discount | PV |  |
| 0 |  |  | -300 | 1 | -300 | -300 |
| 1 |  |  | 350 | 0.9346 | 327.11 | 50 |
| 2 |  |  | 50 | 0.8734 | 43.67 | 100 |
| 3 |  |  | 0 | 0.8163 | 0 | 100 |
| 4 |  |  | 0 | 0.7629 | 0 | 100 |
|  |  |  |  |  |  |  |
|  |  |  | TOTAL |  | 70.78 |  |
|  |  |  | ROI |  | 23.59333 |  |
|  |  |  | payback |  | 1st year |  |

PERT CPM

Here’s the list of activities. Create the PERT CPM after this.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | A |  | Network Team Analysis | | | | | | |  |  |  |  |  | 15 |  | - |  |  |  |  |  |  |  |  |
|  | B |  | SI Team Analysis | | | | |  |  |  |  |  |  |  | 8 |  | - |  |  |  |  |  |  |  |  |
|  | C |  | Tech team Compiles | | | | | |  |  |  |  |  |  | 7 |  | A | B |  |  |  |  |  |  |  |
|  | D |  | Management Team Analysis | | | | | | | |  |  |  |  | 21 |  | - |  |  |  |  |  |  |  |  |
|  | E |  | User Team Analysis | | | | | |  |  |  |  |  |  | 18 |  | - |  |  |  |  |  |  |  |  |
|  | F |  | Create RFP | | |  |  |  |  |  |  |  |  |  | 4 |  | C | D | E | F-S lag with G 20 | | | | |  |
|  | G |  | Bid Evaluation | | | |  |  |  |  |  |  |  |  | 12 |  | F | F-S lag with F 20 | | | | |  |  |  |
|  | H |  | Public Announcement | | | | | |  |  |  |  |  |  | 1 |  | G |  |  |  |  |  |  |  |  |
|  | I |  | Acquire SW | | | |  |  |  |  |  |  |  |  | 30 |  | H | F-S lag with Q 20 | | | | |  |  |  |
|  | J |  | Training People | | | | |  |  |  |  |  |  |  | 20 |  | H |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | K |  | Inspect Sites | | | |  |  |  |  |  |  |  |  | 20 |  | C | D | E |  |  |  |  |  |  |
|  | L |  | Network Cabling | | | | |  |  |  |  |  |  |  | 6 |  | K |  |  |  |  |  |  |  |  |
|  | M |  | Install Electric Wire | | | | | |  |  |  |  |  |  | 10 |  | K |  |  |  |  |  |  |  |  |
|  | N |  | Build Casing | | | |  |  |  |  |  |  |  |  | 30 |  | K |  |  |  |  |  |  |  |  |
|  | O |  | Install Casing | | | |  |  |  |  |  |  |  |  | 40 |  | L | M | N |  |  |  |  |  |  |
|  | P |  | Install Kiosk | | | |  |  |  |  |  |  |  |  | 40 |  | O |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Q |  | Install SW | | |  |  |  |  |  |  |  |  |  | 20 |  | I | J | P | F-S lag with I 20 | | | | |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |