# Sonya Helal

Penza, Russia – Open to relocation in Denmark

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#### **SUMMARY**

Multilingual Data & BI Specialist with over 4 years of experience in SQL, dashboards, and data pipelines. PhD candidate in Informatics. Fluent in English, French, Arabic, and Russian. Seeking a Data Analyst role in Denmark to bring value, solve problems, and grow fast in a collaborative environment.

#### **SKILLS**

Data Platforms & BI Tools: Power BI, Tableau, Apache Superset / Preset, SSRS

Data Transformation & Orchestration: dbt, Jinja, ETL pipelines, data modeling (Star / Snowflake)

**Programming & Databases:** Python (Pandas), SQL (advanced), ClickHouse, MySQL **Tools & Automation:** Microsoft Excel (advanced), Git (version control), basic Airflow

Web Technologies: HTML5, CSS3, JavaScript, React

#### PROFESSIONAL EXPERIENCE

# **Business Intelligence Analyst**

Penza, Russia

Company "Komandor IT-LEVEL" - Remote

April 2023 - Present

- Created high-impact dashboards in Apache Superset and Power BI to drive business insights and support client-facing presentations.
- Wrote efficient SQL queries for data extraction and analysis across large datasets (including ClickHouse).
- Used Python to streamline data preparation, clean raw datasets, and deliver ad hoc analysis on demand.
- Acted as the bridge between technical teams and business stakeholders, delivering clear, data-backed recommendations.
- Quickly adapted to evolving tools and workflows, maintaining delivery speed and quality.
- Recognized for proactive problem-solving and consistently delivering high-quality results in fast-paced environments.

SQL Developer Penza, Russia

Company "Settlement and Billing Solutions"

Oct 2021 – April 2023

- Designed and maintained robust SQL databases to support critical business operations.
- Replaced manual Excel-based reports with automated dashboards using SSRS, reducing reporting time by 60%.
- Designed high-performance SQL architectures with stored procedures, triggers, and views for business-critical systems.
- Migrated databases to newer servers and implemented backup strategies to ensure zero data loss.
- Delivered 100% documented, well-commented code; recognized for clarity and maintainability.
- Supported cross-functional teams with insights into data structures and query optimization.

Data analyst Algiers, Algeria

Company "Djezzy"

Jan 2019 – Jan 2020

 Designed and developed interactive dashboards in Tableau and Power BI to visualize KPIs and business performance.

- Wrote complex SQL queries to extract, clean, and analyze data from internal systems.
- Used Python (Pandas) to automate parts of the data preparation and support one-off analysis.
- Translated business requirements into data models and reporting solutions for non-technical stakeholders.
- Maintained data accuracy, implemented clean coding practices, and optimized dashboard performance.

## Web Developer (PHP & SQL)

Algiers, Algeria

Company "Ooredoo"

Jan 2018 - Dec 2018

- Built custom web applications using PHP and MySQL, focusing on business logic and data processing.
- Developed full-stack solutions (HTML, CSS, JS) and integrated SQL queries to power backend features.
- Delivered tailored websites for local clients, ensuring mobile responsiveness.
- Implemented secure login systems, data storage, and dynamic content features.
- Applied clean coding practices and collaborated directly with clients to define their needs.

#### **EDUCATION**

#### Ph.D. in Informatics and Information Processes

Penza, Russia

Penza State Technological University

Oct 2022 - Present

## Master of Science in Information systems and technologies

Penza State Technological University | Graduated with High Honors

Penza, Russia

# **Master of Science in Security Information Systems**

University of Blida 1 | Graduated with High Honors

Blida, Algeria

June 2019

June 2022

## **Bachelor of Science in Information System and Software Engineering**

University of Blida 1 | Graduated with High Honors

Blida, Algeria

June 2017