Case: Customer Login

Pre-Requisites:

* Customer is a registered user

Description:

1. User accesses HGP events site
2. User clicks “Login”
3. User enters username and password
4. User clicks submit

Expected:

* User is logged in to their own account

Constraints:

* User is only allowed to enter password [x] times before lockout
* Password must meet minimum password requirements

Case: Customer Registration

Pre-Requisites:

Description:

1. User accesses HGP events site
2. User clicks “Register”
3. User enters username and password
4. User enters email address
5. User may enter personnel information
6. User may choose to subscribe
7. User submits application
8. User verifies membership

Expected:

* User is logged in to their own account

Constraints:

* Username must be unique
* Password must meet minimum password requirements
* Username, password, and email are required

Case: Customer Purchase Ticket

Pre-Requisites:

* Customer has accessed the HGP site

Description:

1. User searches tickets
2. User selects tickets and quantities
3. User provides order information
   1. If user is registered, user may login
   2. Enter shipping info
   3. Enter billing info
4. Order total calculated
   1. Discounts applied
   2. Taxes applied
5. User submits order
6. Order confirmed

Expected:

* User successfully places an order
* Order invoice is generated and emailed to customer

Constraints:

* User may search for tickets by event and/price
* If purchase date is at least 7days before event, user has option to have tickets mailed
  + User required to enter mailing address to accept this option
  + User can elect to pick-up tickets

Case: Event Search

Pre-Requisites:

* User has accessed/logged in to HGP events site
* User has accessed selected event search option

Description:

1. User enters/selects search term
   1. Keyword
   2. Date
   3. Venue
   4. Price
2. Results returned
3. User selects result for review

Expected:

* Results are returned to user
  + If no results, a “no matching results found” message is returned to user

Constraints:

* User able to select result for further review
* User able to return to search results
* If no results, a “no matching results found” message is returned to user