

Isaiah William

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OBJECTIVE

Eager to leverage my solid foundation in IT support and administrative skills to contribute to innovative projects. I am seeking an internship or entry-level position to further develop my technical expertise.

EDUCATION

University of Central Florida *December 2025*
Bachelor of Science, Information Technology *Major GPA: 3.33*
Relevant Coursework: System Admin, Project Management Documentation
Indian River State College, *December 2022*
Associate of arts. degree, Information Technology *Major GPA 3.5*

SKILLS/CERTIFICATIONS

- **Hardware:** Cisco S&R, Desktop Installation, PSU Installation
- **Programming:** C, Python, BASH, SQL, HTML, CSS, React,
- **Frameworks:** Panda
- **Tools:** Git, Github, Azure CLI, Azure Portal, VMware, PuTTY
- **Certifications:** CompTIA ITF+, CompTIA A+, CompTIA Security+, Azure Fundamentals (AZ 900)

PROFESSIONAL EXPERIENCE

Information Technology Intern @ City of Port St Lucie *July 2022 – Nov 2022*

- Served over **300 employees** within the **Support Services, Cybersecurity, and Networking team.**
- Closed over **70+ tickets** varying from monitors, desktops, UPS, and docking stations.
- Used **PuTTY**, to configure **AAA authentication, Port security**, default gateways and VLANs on **10+ switches**

Infrastructure Intern @ Summit Insurance *September 2023 – Current*

- Deployed a **WIDS** and **WIPS** solution, tested solution using Evil Twin, Brute Force etc. Decrease the wireless attack surface.
- Configured a **SQL server** in **VMware**, **migrated and updated servers.**
- Building a framework for future and current **documentation** within the IT department

PROJECTS

IoT Server Code Design Association of Computer Machinery Project *September 2023 – Current*

- Design and implement a Raspberry Pi Cluster server to communicate with IoT-based microcontrollers.
- Leading Freshman and Sophomores, in building and designing the server and cloud aspect.

Database Airline Class Project *August 2023 – Dec 2023*

- Created, designed, and managed this database, and implemented normalization using **SQL**.
- Documented all data input in **MS excel** for letter reference.

Digital Portfolio Personal Project *January – March 2024*

- Designed My own professional website, using **HTML, CSS, JavaScript** for the front end.
- Configured a server using **Python Flask**, and programmed the contacts sections send data to **SQLite**

Club Infrastructure Hack@UCF Project *January – Current*

- Managed and wrote the Wiki page for Hacks members, providing FAQ, guides, and uses cases of our Platform.
- Install **Linux web server, packages, and updates** to ensure security regulations.

LEADERSHIP/PROFESSIONAL DEVELOPMENT

- **Association of Computer Machinery Club:** Project Member
- **National Society of Black Engineers:** Project Committee
- **Hack@UCF:** Workshops and Cyber labs!
- **STEM Ambassador:** Present for UCF's STEM Programs for k-12 students