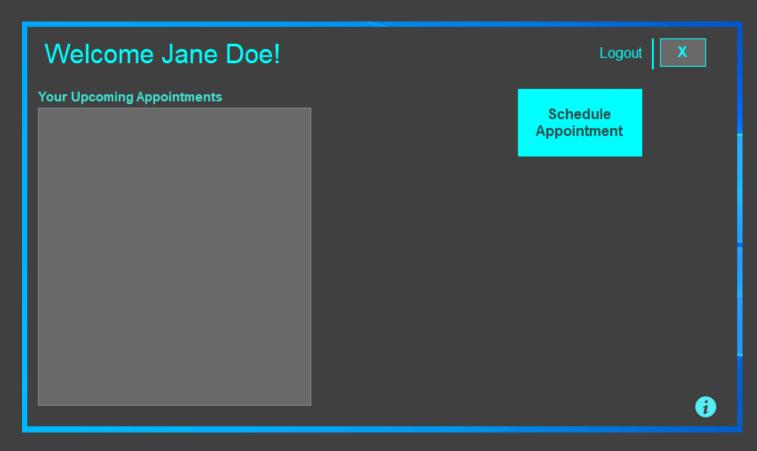


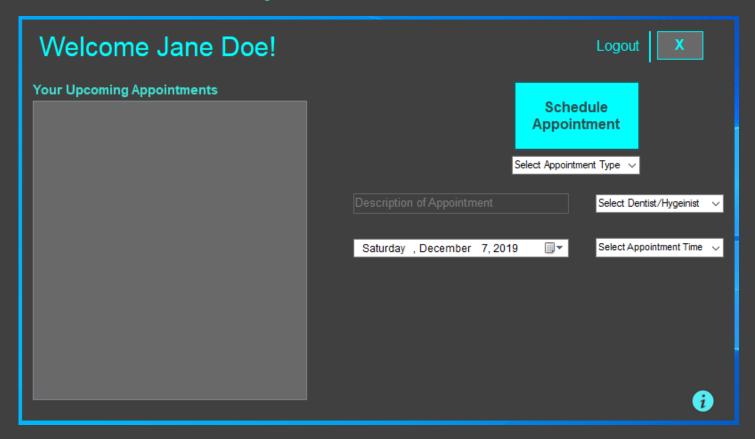
PATIENT HOME FORM HELP PAGE



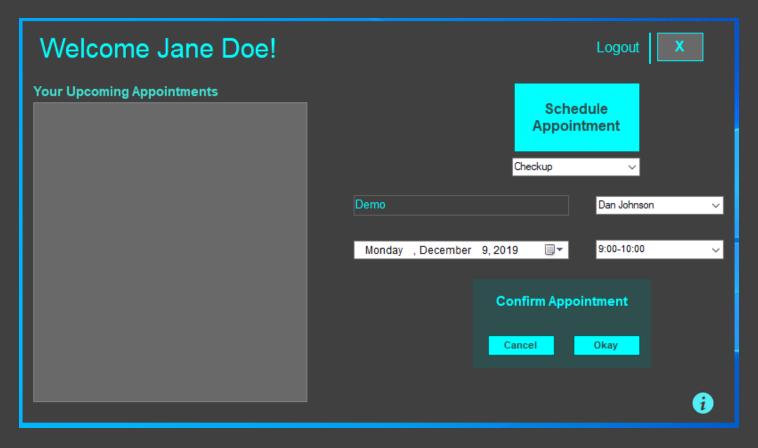
- Upon logging in, patients have the ability to:
 - o Schedule new appointments
 - o Cancel current appointments
 - o View details of current/canceled appointments

Schedule an Appointment

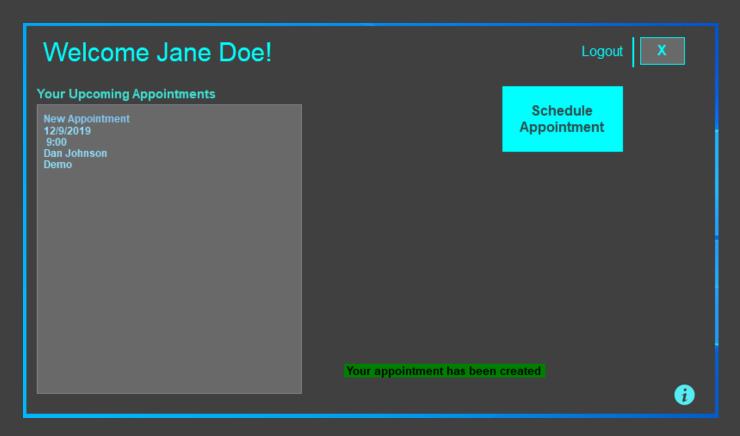
 To schedule an appointment, select the schedule appointment button, the screen will then look like the image below



- Select Appointment type
 - Cleaning
 - Checkup
 - Surgery
- o Description of appointment is optional
- o Select the dentist/hygienist you would like
- o Select the date you would like to have the appointment
- o Select the time you would like the appointment
- After selecting a time, the a confirmation message will appear as the next image shows



- After clicking "Okay," either the appointment will appear, or an error message will appear
 - Possible errors:
 - Appointments must be scheduled more than 24 hours in advance
 - The dentist/hygienist you selected has another appointment at that time
 - The office is closed on the day you selected
 - Weekends
 - Major Holidays
 - The date you selected is in the past
 - You already have an appointment at the selected time
- If the appointment time is available, the appointment will appear in "Your Upcoming Appointments"



Appointment successfully created

Select and Cancel an Appointment

 To select an appointment, double click on an item in "Your Upcoming Appointments" list



- Once selected, the details of the appointment will appear
- If you would like to reschedule an appointment, you must first cancel the current appointment and create a new one
- Once you press "Cancel Appointment, the a confirmation message will appear, seen in the next image



 Once you select "Yes," the appointment will be crossed out, meaning it was successfully canceled

