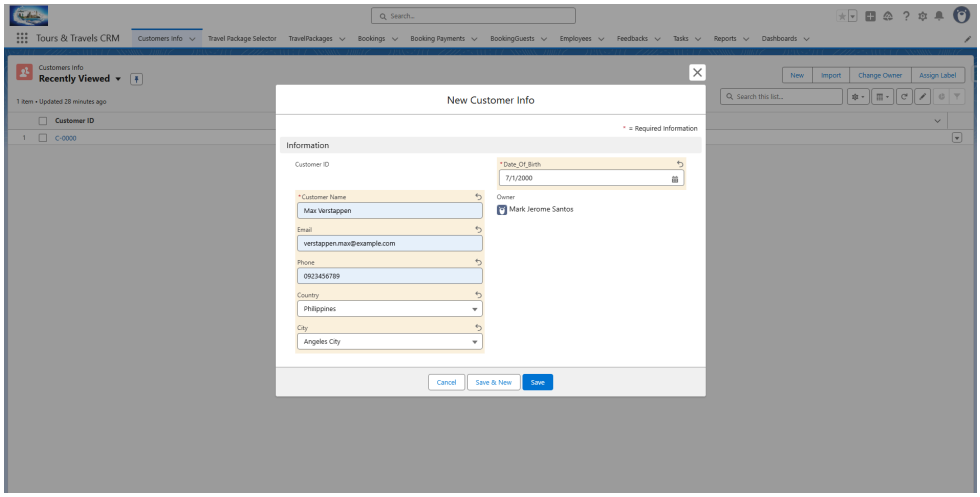
Mark Jerome B. Santos

Test Case 1: Customer Creation

Test Case	**Customer Tab:**
Steps to Reproduce	**Test Steps:** ● Navigate to the Customer object page. ● Fill in required fields. ● Click Save.
Expected Result	● The Customer record should be saved successfully. ● The record should appear on the Customers List page.
Actual Result	● Customer record saved successfully. ● Record appears on Customers List Page
Status	**PASSED**
Test Evidences	

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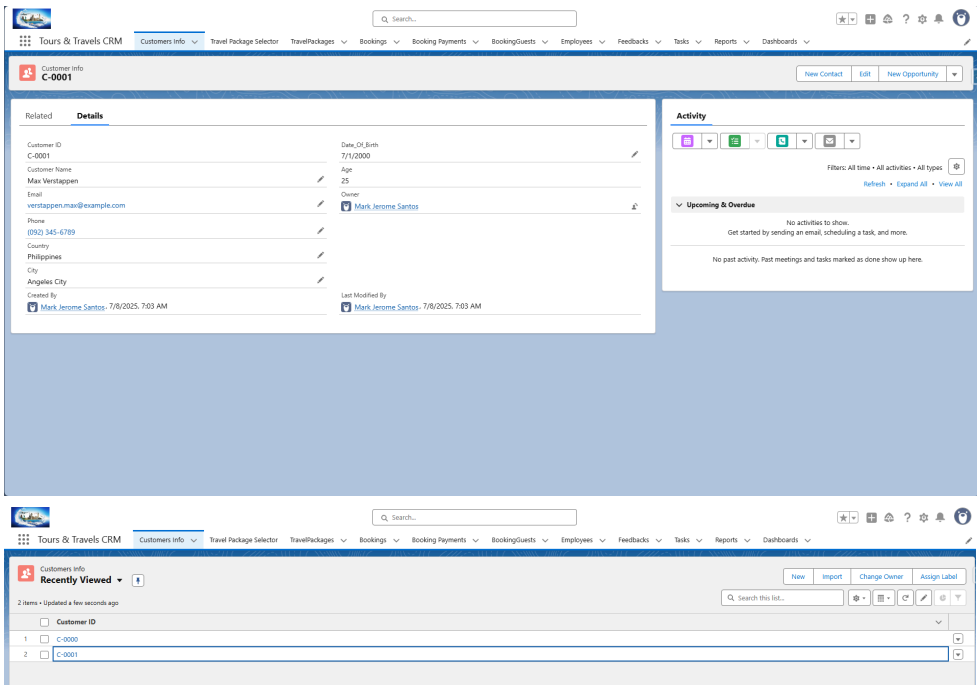

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Test Case 2: Booking Creation

Test Case	**Booking Tab:**
Steps to Reproduce	**Test Steps:** • Navigate to the Booking object page. • Fill in required fields. • Click Save.
Expected Result	• The Booking record should be saved successfully. • The record should appear on the Booking List page. • A Record related to Booking must be created in the Booking Payments object with Payment Status pending. • BookingGuests records must be created and maintained to exactly match the Number of Travellers value specified in the related Booking record.
Actual Result	• Booking record saved successfully. • Booking payment object related to Booking has been created successfully. • BookingGuest records were created and maintained to exactly match the Number of Travellers specified (5)
Status	**PASSED**

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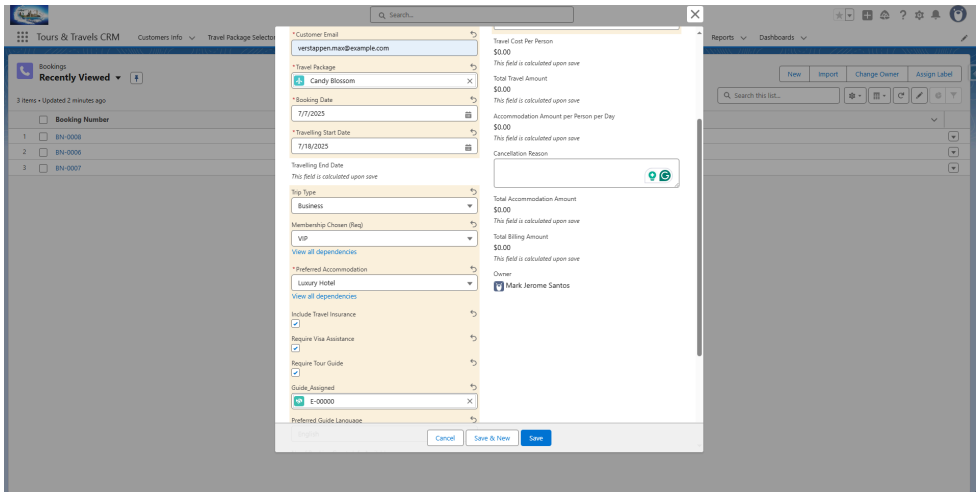
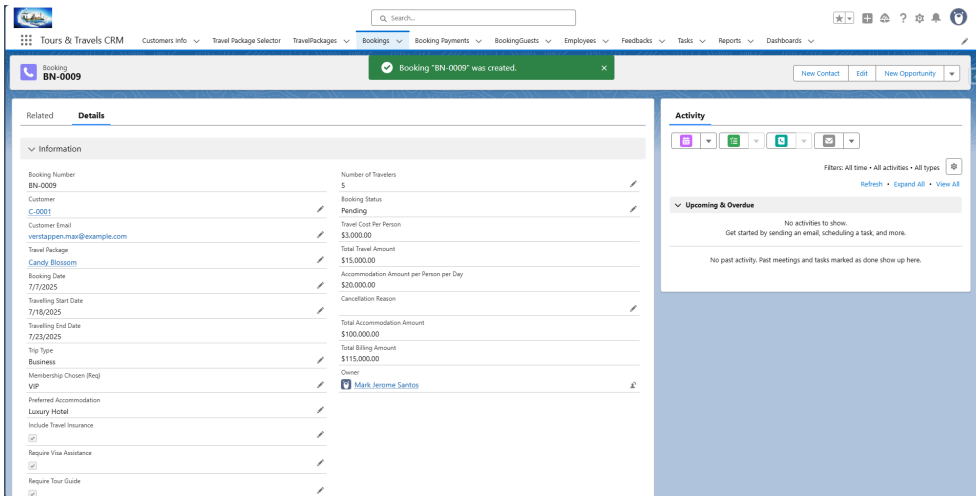
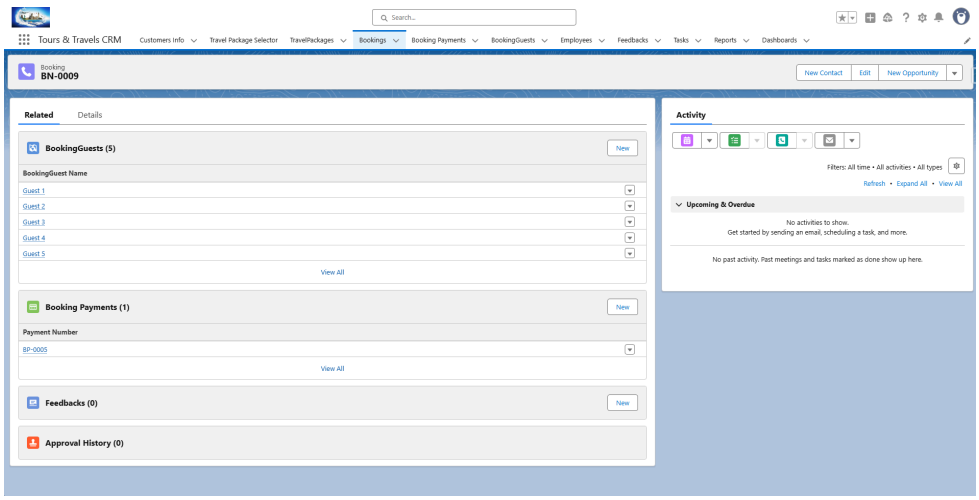
Test Evidences







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	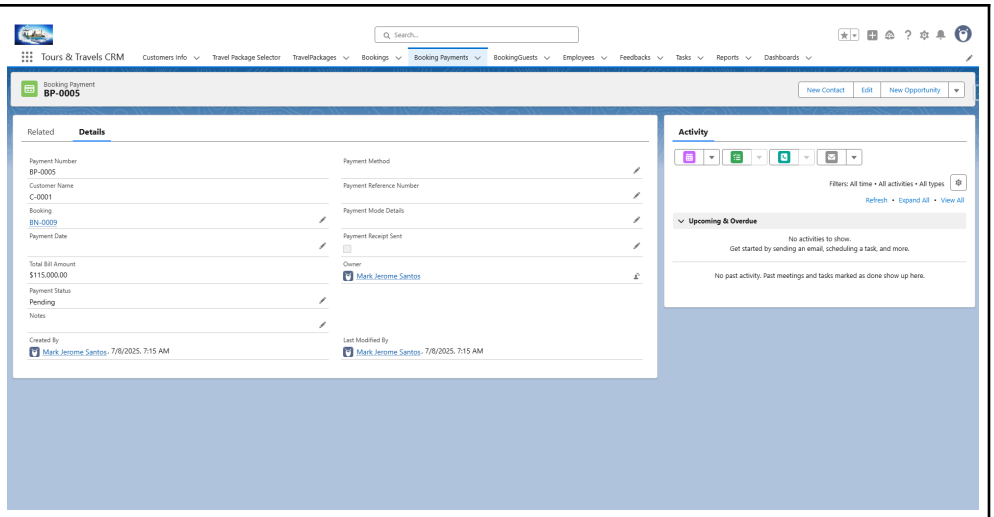

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Test Case 3: Payment Status Update

Test Case	Verify whether the Booking Status is Confirmed in Booking Object when Payment Status field is updated to completed in Booking Payment Object. And also verify whether the customer received the mail regarding Booking confirmation and payment completed.
Steps to Reproduce	**Test Steps:** ● Navigate to the Booking Payment object page. ● Update Payment Status field to Completed. ● Click Save.
Expected Result	● The Booking Payment record should be Updated successfully. ● The Booking record should be Updated successfully and Booking Status must be Confirmed. ● The customer must receive the mail regarding Booking Confirmation and Payment completion.
Actual Result	● Booking Status is updated to “Confirmed” when Payment Status is updated to “Completed” ● Customer received mail regarding Booking Confirmation and Payment completion
Status	**PASSED**

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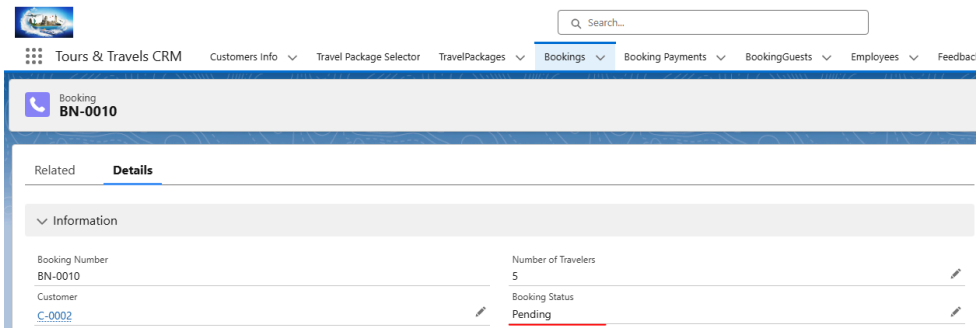
Test Evidences	

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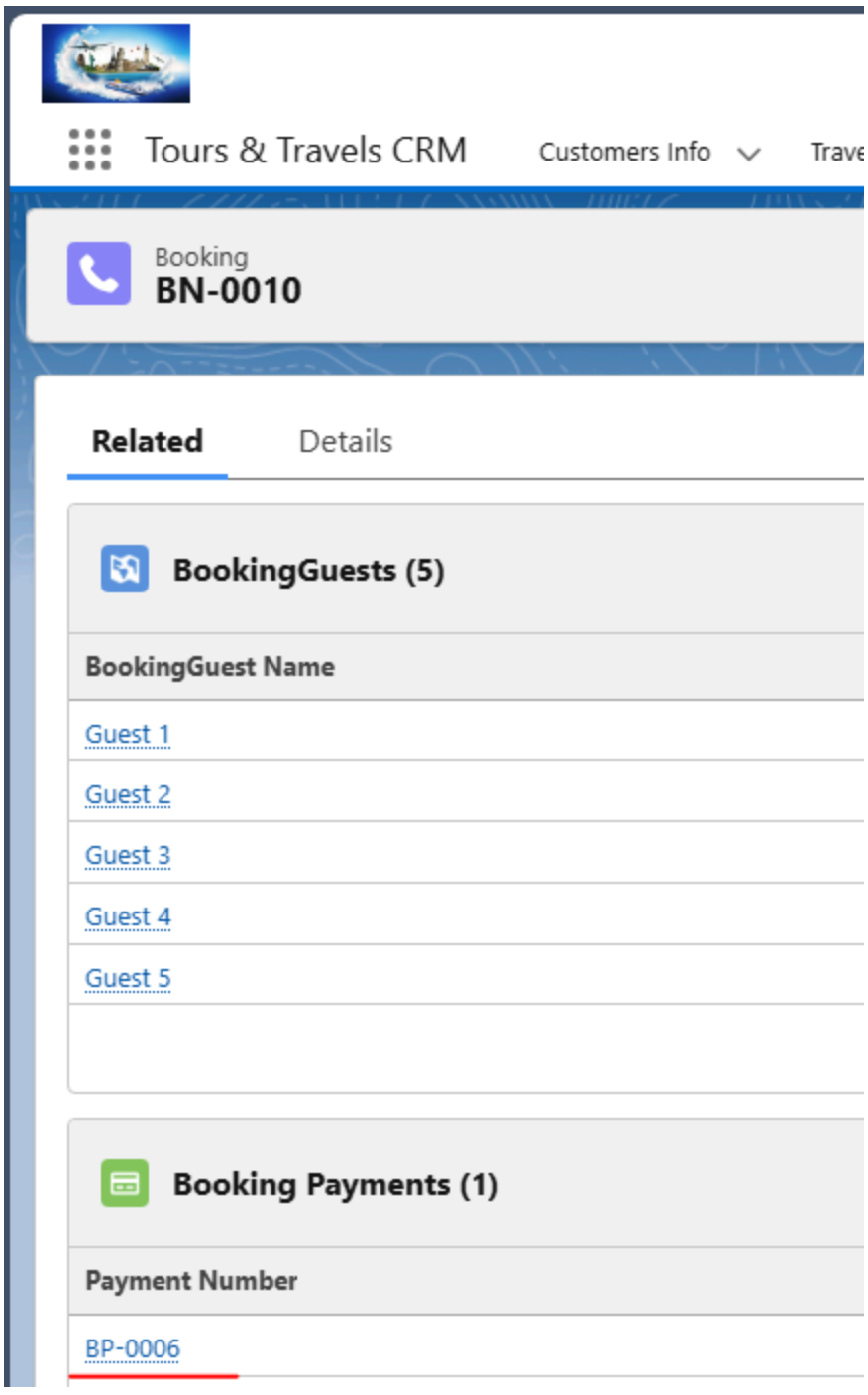

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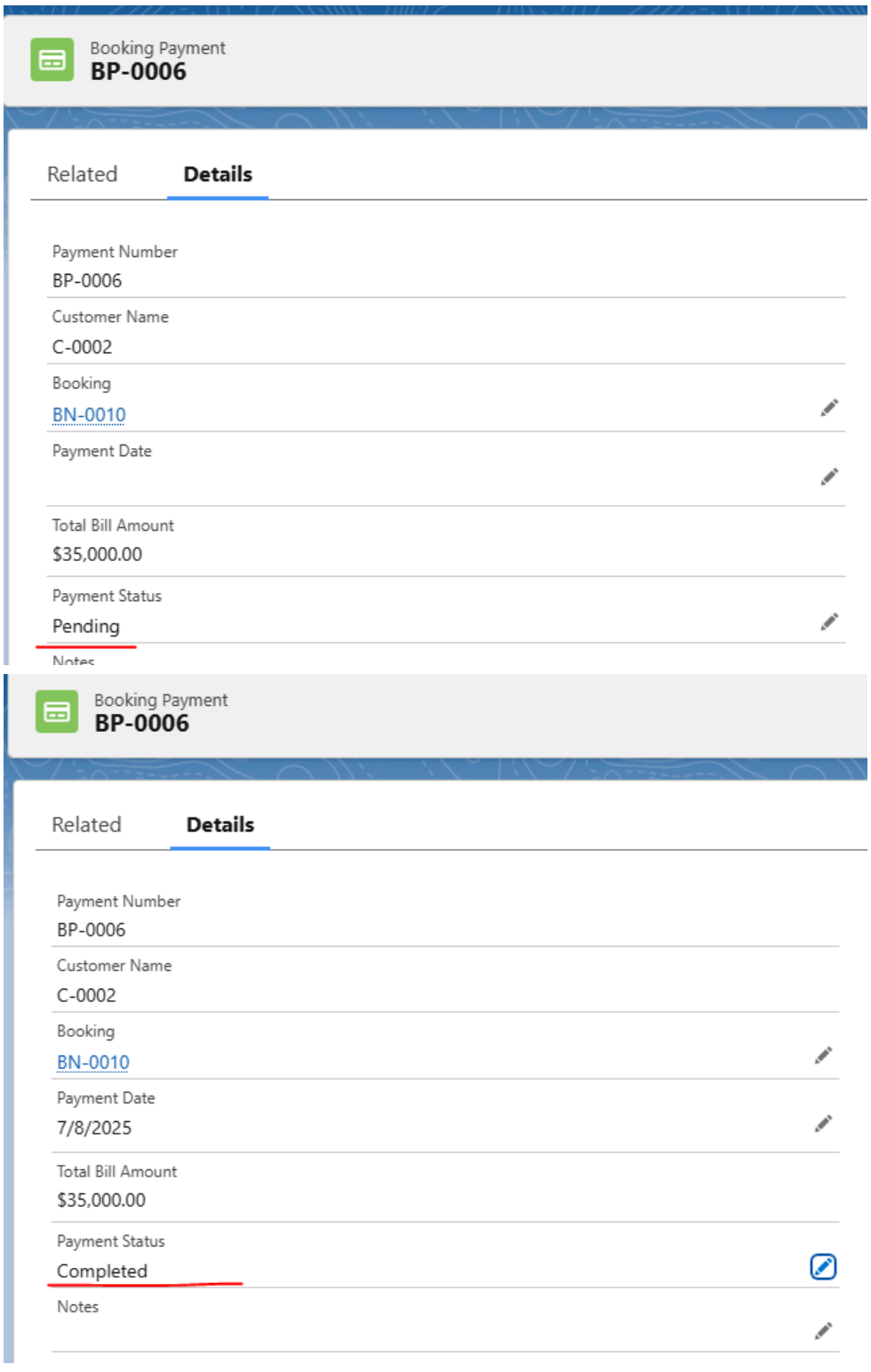

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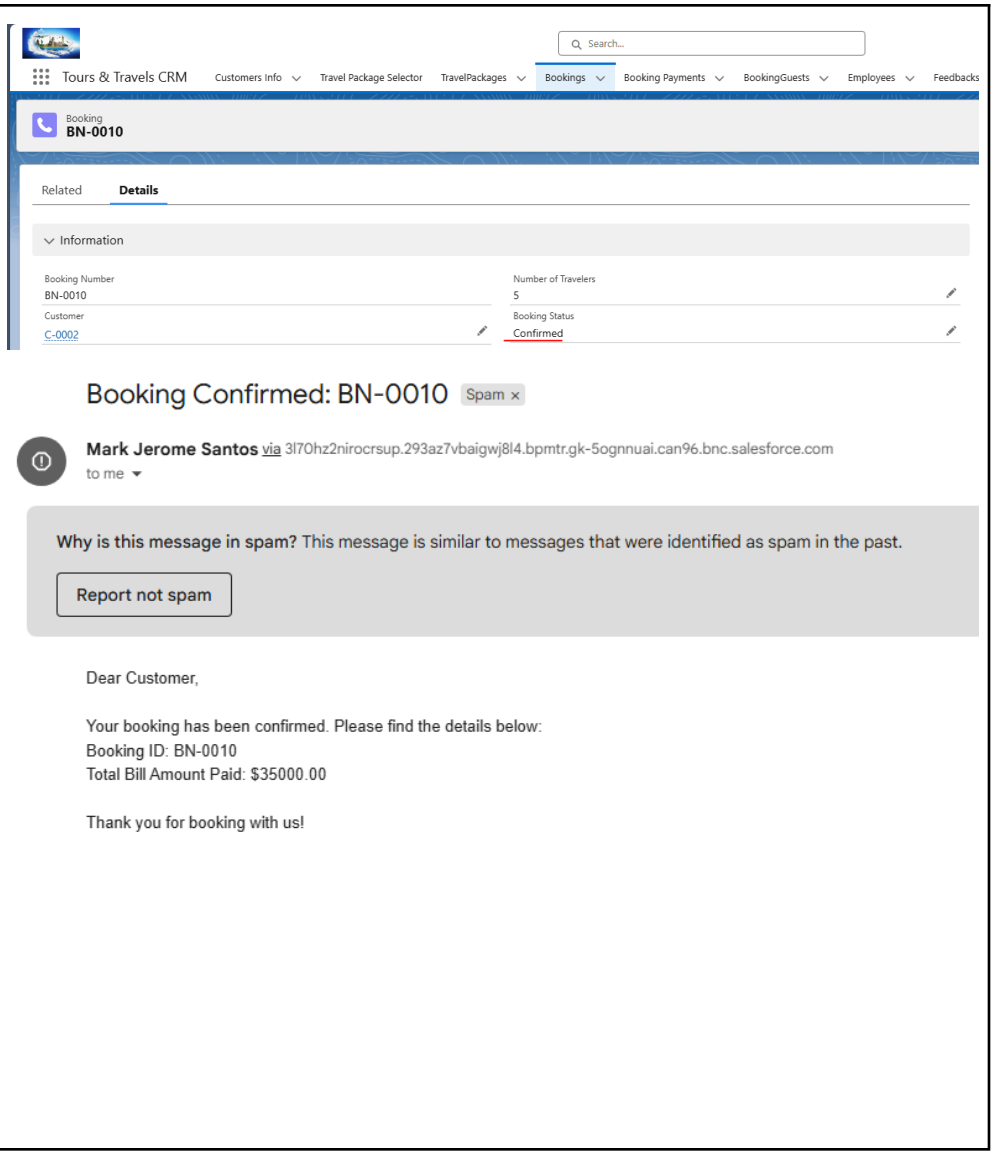

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Test Case 4: Trip Cancellations

Test Case	Verify whether the Approval Status, Cancellation Date, and Cancel Confirmation fields are shown when Booking Status is updated to "Cancelled" in the Booking Object.
Steps to Reproduce	**Test Steps:** ● Navigate to the Booking Object page. ● Set the Booking Status field to "Cancelled."
Expected Result	● The Booking record should be updated successfully. ● The Approval Status field should be displayed. ● The Cancellation Date field should be displayed. ● The Cancel Confirmation field should be displayed.
Actual Result	● The required fields are displayed correctly when Booking Status is set to “Cancelled”
Status	**PASSED**

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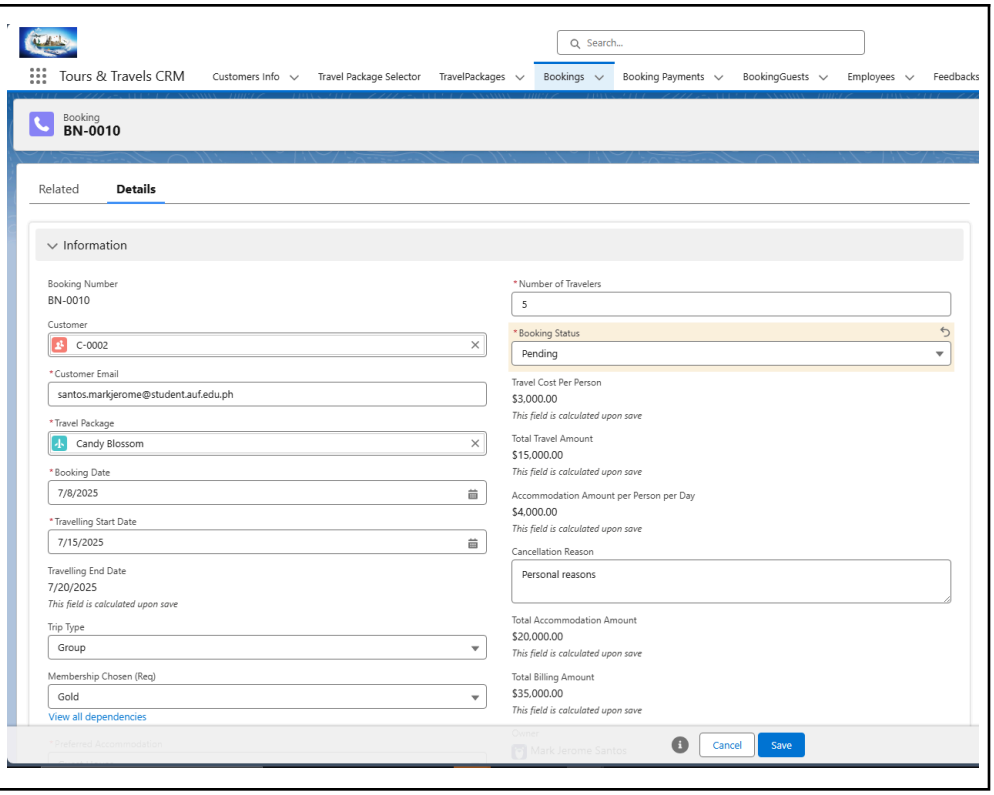
Test Evidences	

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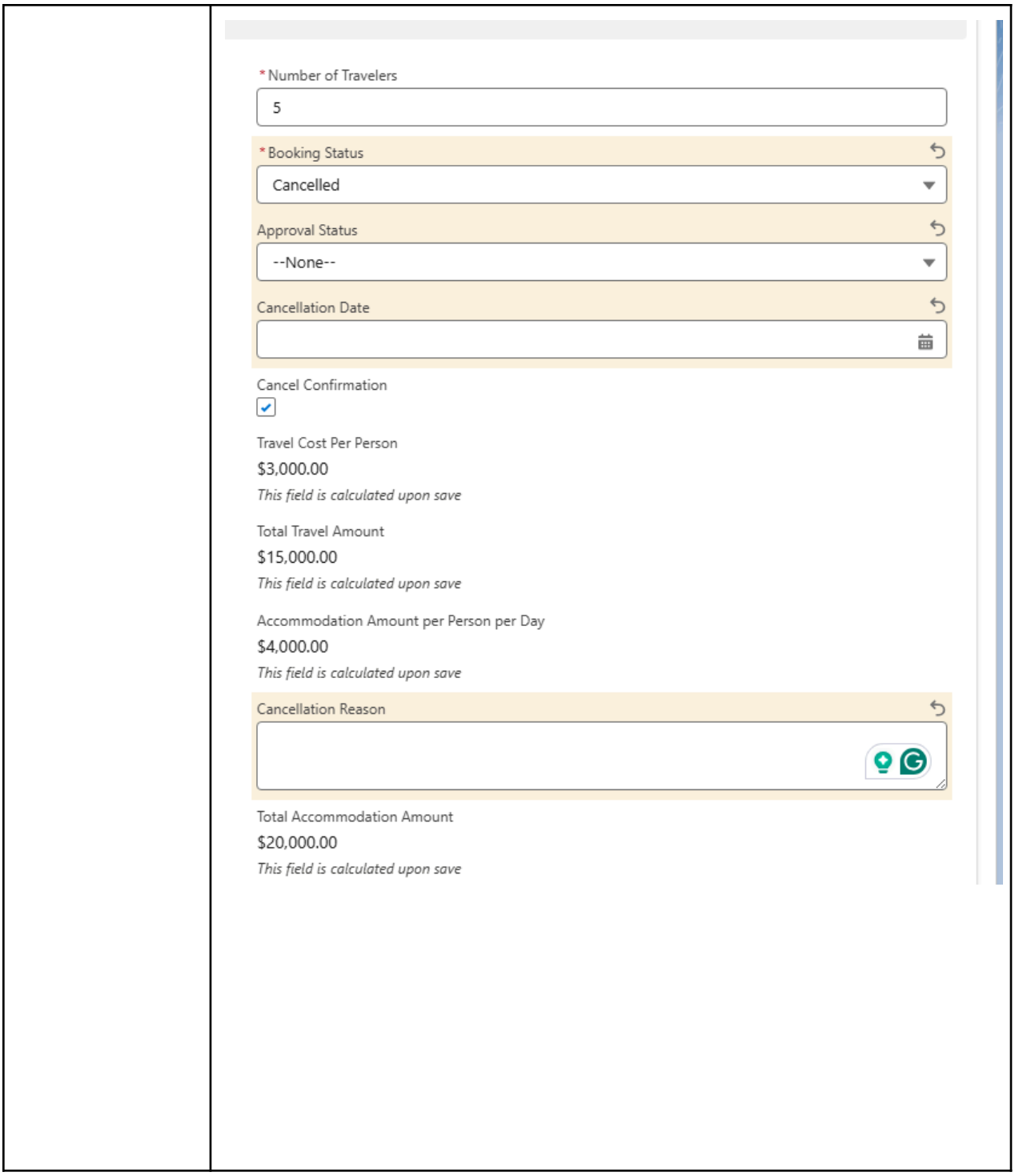

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Test Case 5: Customer Record Updates

Test Case	Verify that the Customer record is updated correctly when changes are made to the customer's details in the Customer Info Object.
Steps to Reproduce	**Test Steps:** ● Navigate to the Customer Object page. ● Select a customer record to update. ● Modify the any applicable fields ● Click Save.
Expected Result	● The Customer record should be updated successfully with the new values in the respective fields. ● The updated Customer record should reflect the modified data correctly. ● The system should validate the data (e.g., proper email format, phone number length) before saving the record. ● If any required fields are left empty or invalid, an error message should be shown.
Actual Result	● The Customer record is successfully updated with the new details. ● All data is validated correctly and saved without errors. ● If any fields are invalid, error messages are displayed for the respective fields.
Status	**PASSED**

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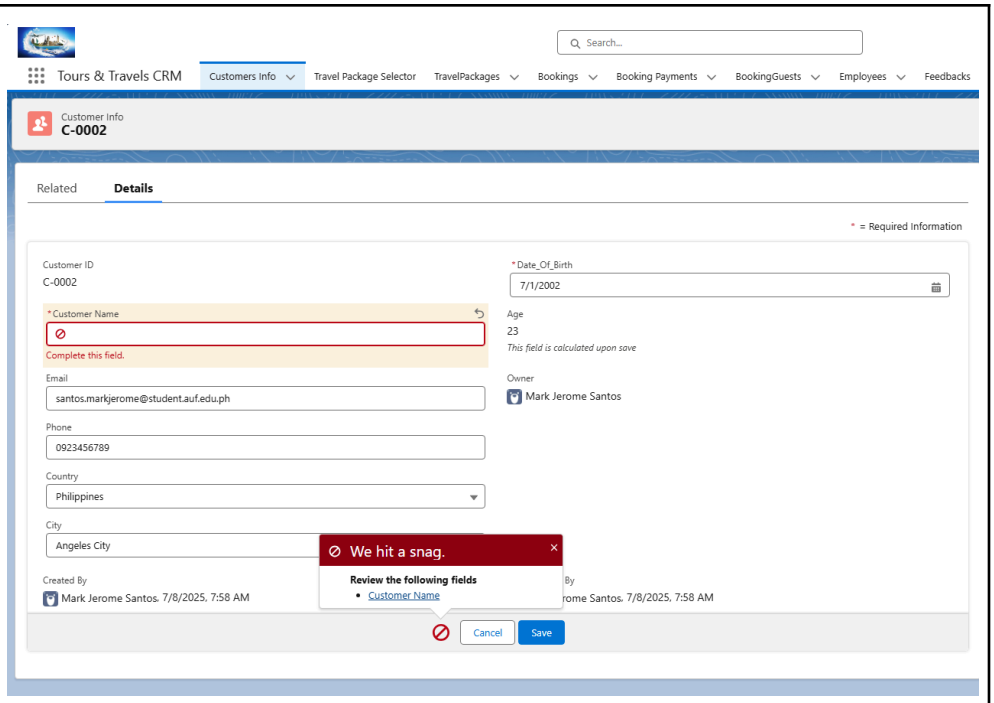
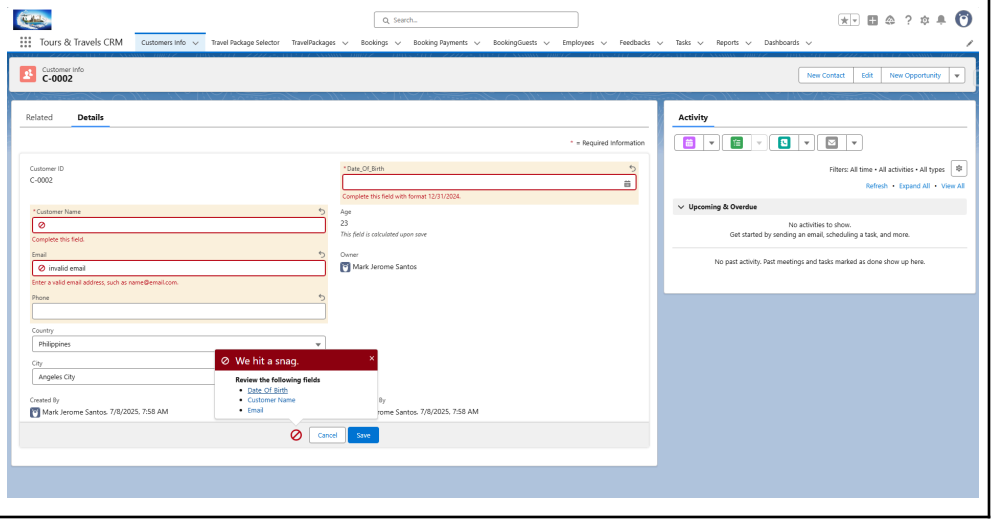
Test Evidences	 

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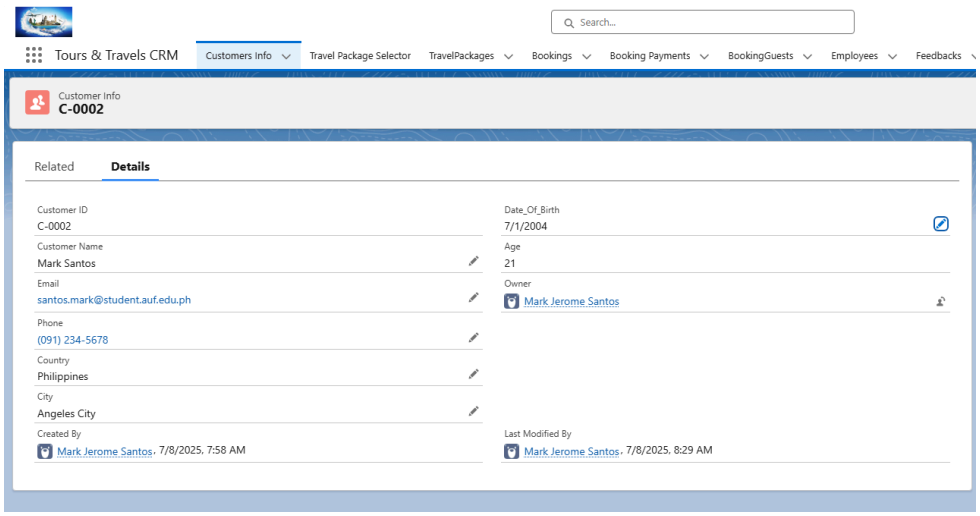

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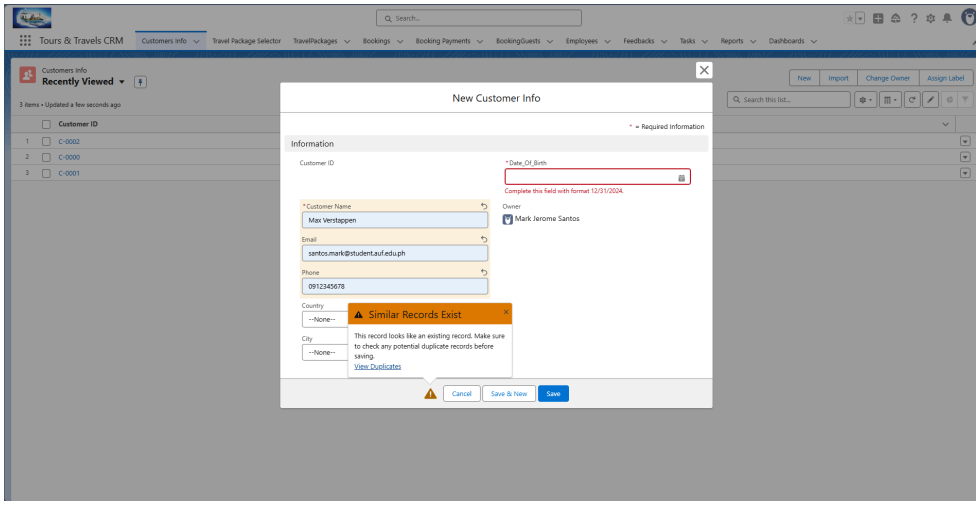
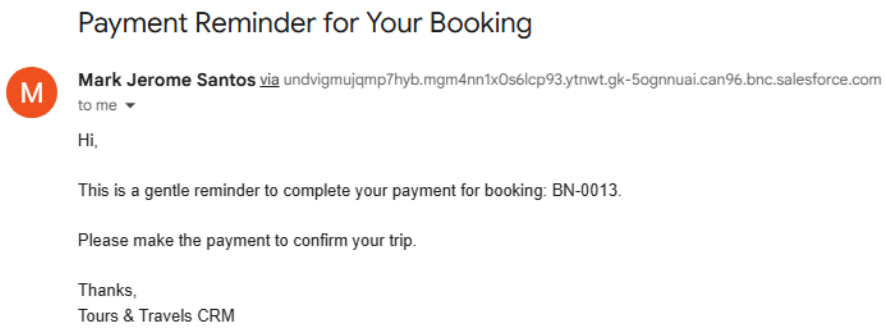
Test Case 6: Duplicate Prevention

Test Case	Verify that Duplicate and Matching Rules prevent creation of Customer records with duplicate Email or Phone
Steps to Reproduce	**Test Steps:** ● Navigate to the Customer Object page. ● Click "New" to create a new Customer record. ● Enter the Email Address and Phone Number that already exist in an existing Customer record.
Expected Result	● A warning or error message should be displayed, indicating a potential duplicate based on the configured Matching Rule (Email and/or Phone).
Actual Result	● A proper warning or error message is shown.
Status	**PASSED**
Test Evidences	

Test Case 7: Payment Reminder Notification

Test Case	Verify whether the custom receives an email regarding the payment on their booking
Steps to Reproduce	**Test Steps:** • Navigate to the Booking object Page • Create a new Booking Record
Expected Result	• An email regarding the payment of the trip must be sent before the starting travel date
Actual Result	• An email is sent successfuly
Status	**PASSED**
Test Evidences	

Test Case 8: Booking Update

Test Case	Verify whether the user is allowed to update the booking details (e.g., travel date or number of guests)
Steps to Reproduce	**Test Steps:** ● Navigate to the Booking object Page ● Create a new Booking Record with sample data (e.g., destination, travel date, number of guests) ● Save the record ● Open the newly created Booking Record ● Edit one or more fields (e.g., change travel date, number of guests) ● Save the changes
Expected Result	● The Booking Record must be updated with the new details without errors, and the updated values should be reflected accurately.
Actual Result	● Booking details are updated successfully and changes are reflected on the record.
Status	**PASSED**

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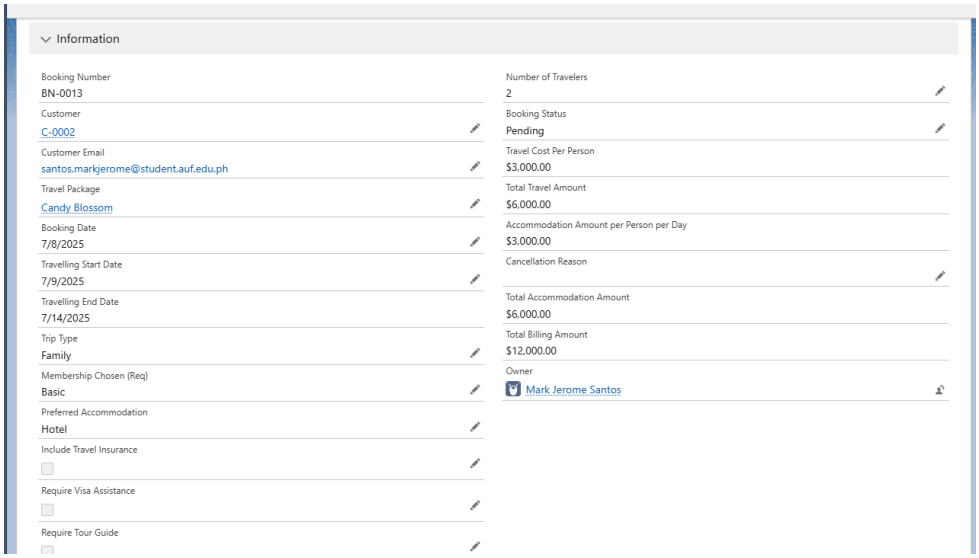
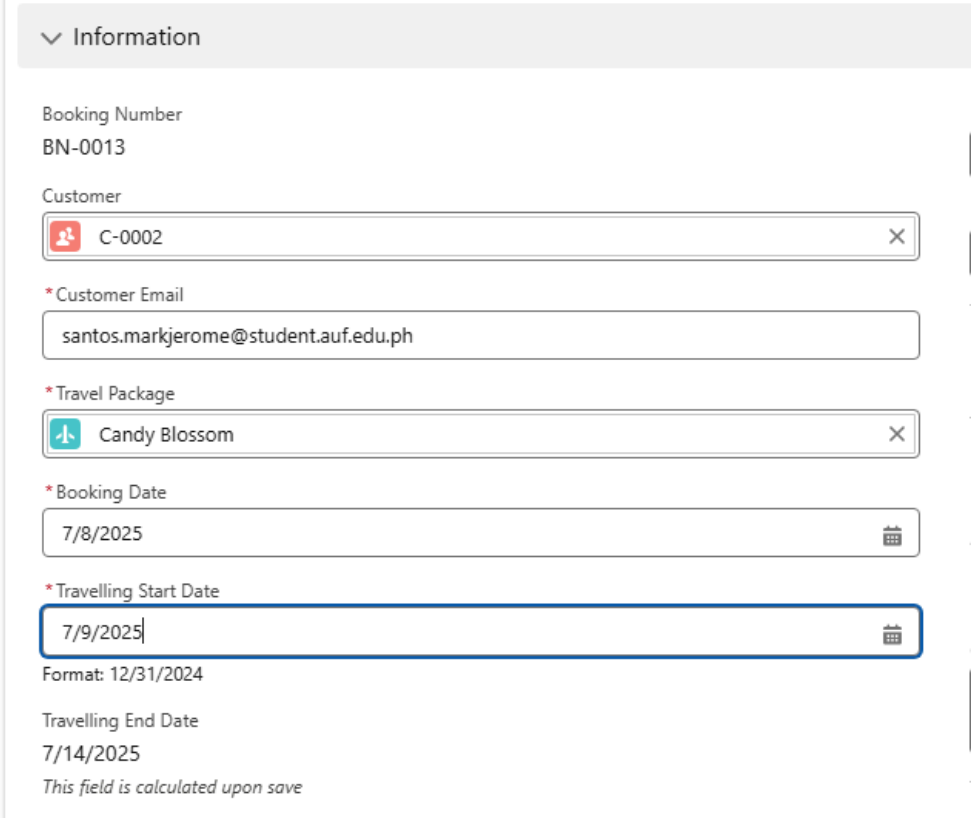
Test Evidences	





Test Case 9: Employee Creation

Test Case	Verify whether a new employee can be successfully created and stored in the system
Steps to Reproduce	**Test Steps:** ● Navigate to the Employee object Page ● Click on the "New" button to create a new Employee record ● Fill in the required fields ● Click Save
Expected Result	● A new Employee record must be created and visible in the Employee list view with all entered details correctly saved.
Actual Result	● The Employee record is successfully created and displays all provided information.
Status	**PASSED**

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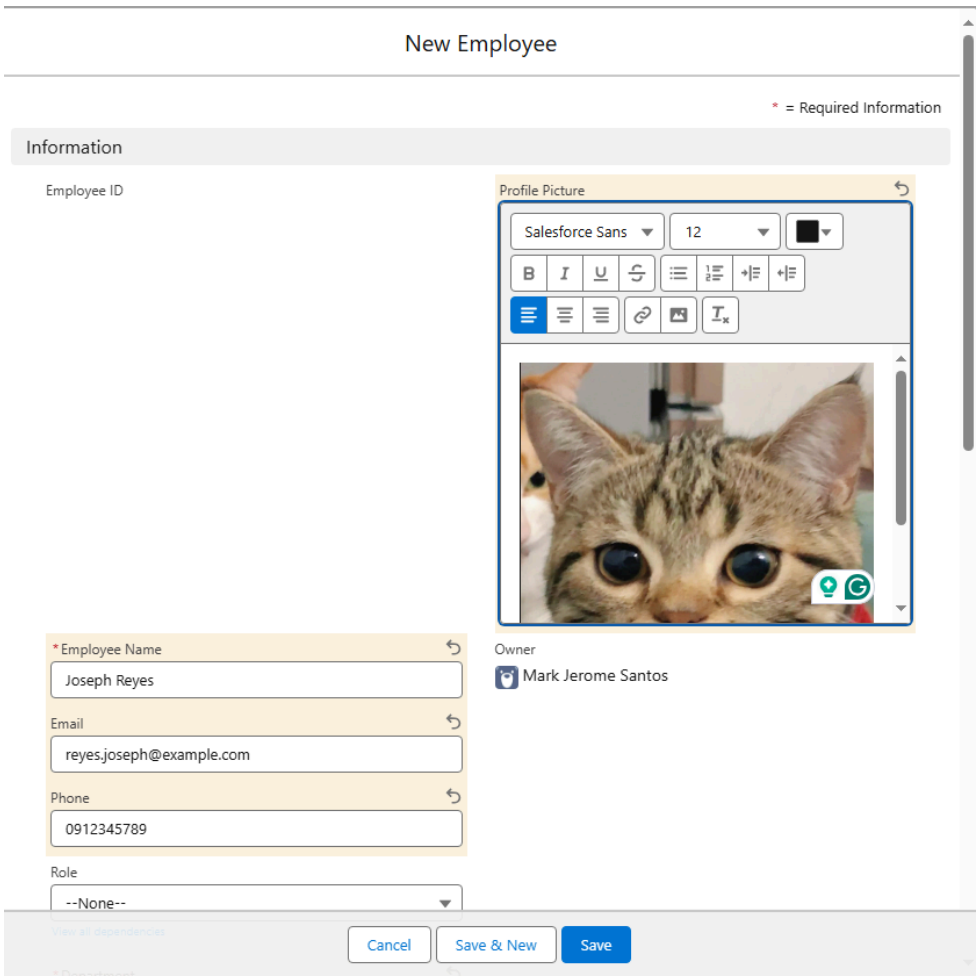
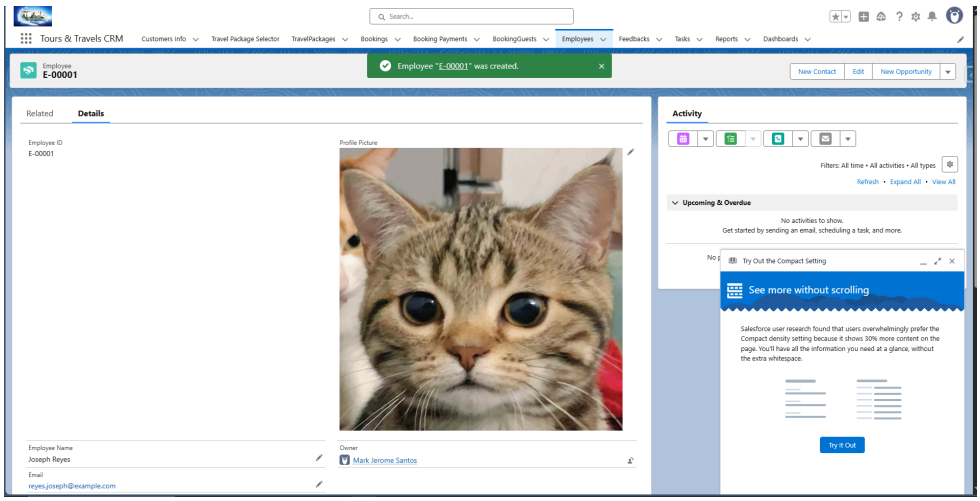
Test Evidences	





Test Case 10: Report Creation

Test Case	Verify whether a user can successfully create a custom report based on Booking data
Steps to Reproduce	**Test Steps:** ● Navigate to the "Reports" tab in Salesforce ● Click the "New Report" button ● Fill in the required fields ● Click Save
Expected Result	● The report should be created and saved successfully. The system should display data according to the applied filters and selected fields.
Actual Result	● Report is created, saved, and displays accurate booking data as configured.
Status	**PASSED**

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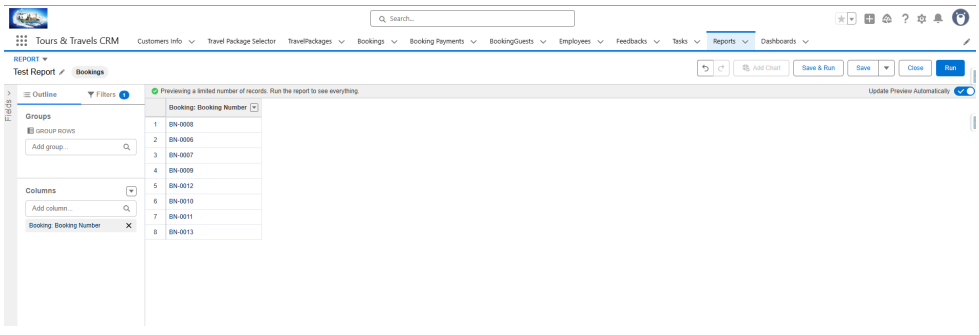
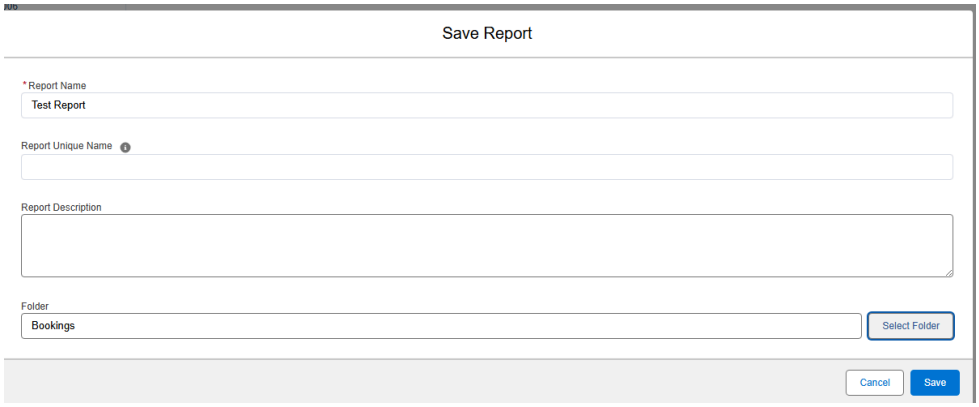
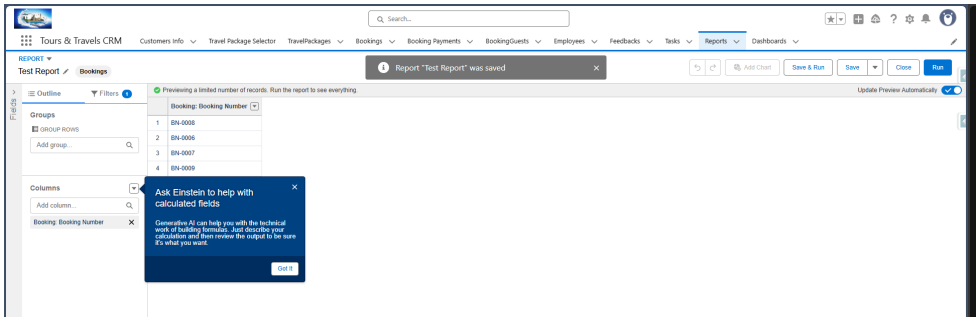
Test Evidences







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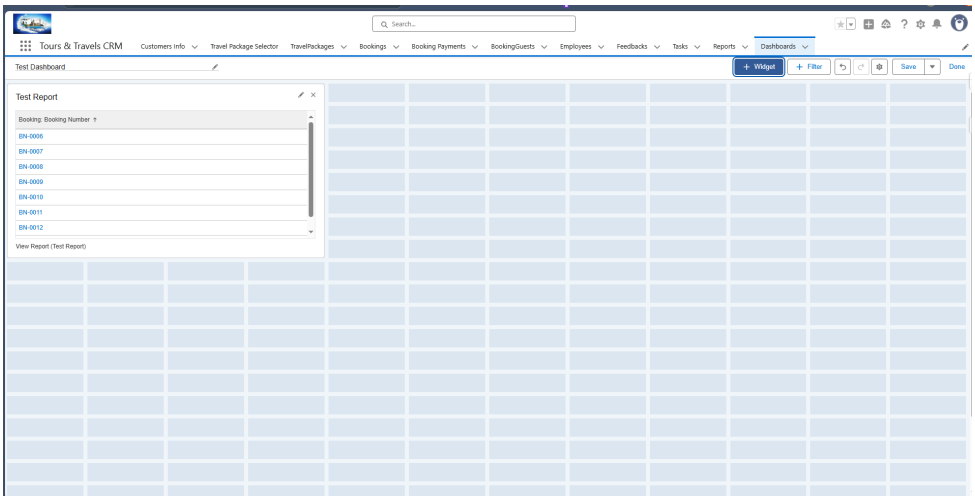
Test Case 11: Dashboard Creation

Test Case	Verify whether a user can successfully create a dashboard using existing reports
Steps to Reproduce	**Test Steps:** ● Navigate to the "Dashboards" tab in Salesforce ● Click the "New Dashboard" button ● Select a report (e.g., Test Report) ● Choose a widget ● Click “Save”
Expected Result	● The dashboard should be created successfully with all selected report components properly visualized and saved.
Actual Result	● Dashboard is created, saved, and displays data from reports as configured.
Status	**PASSED**
Test Evidences	

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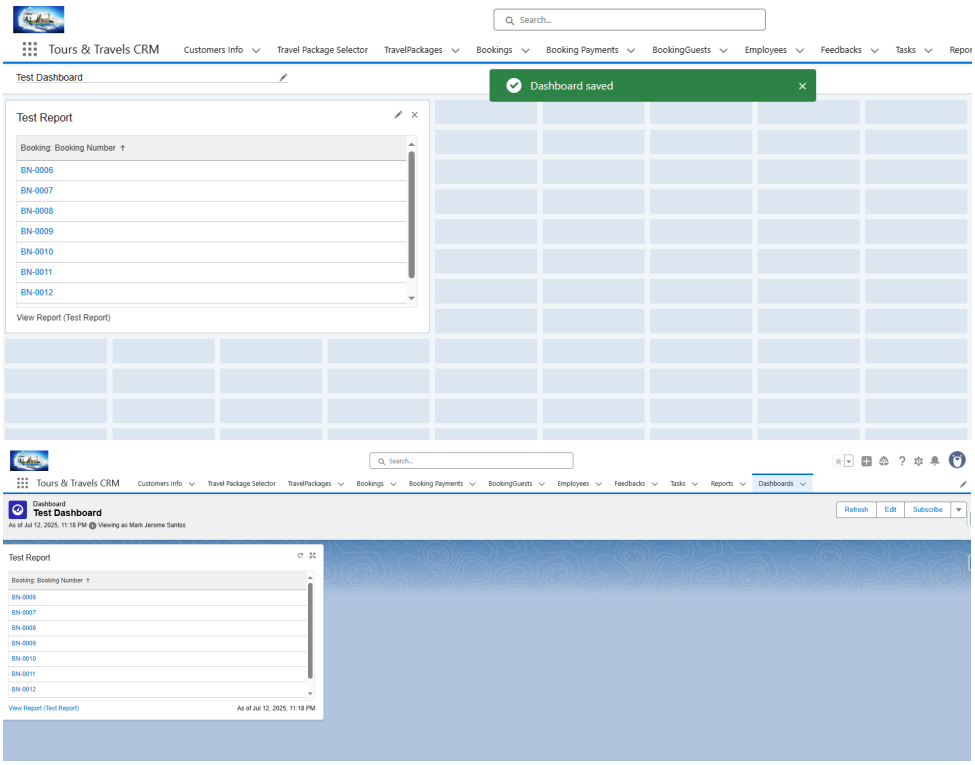

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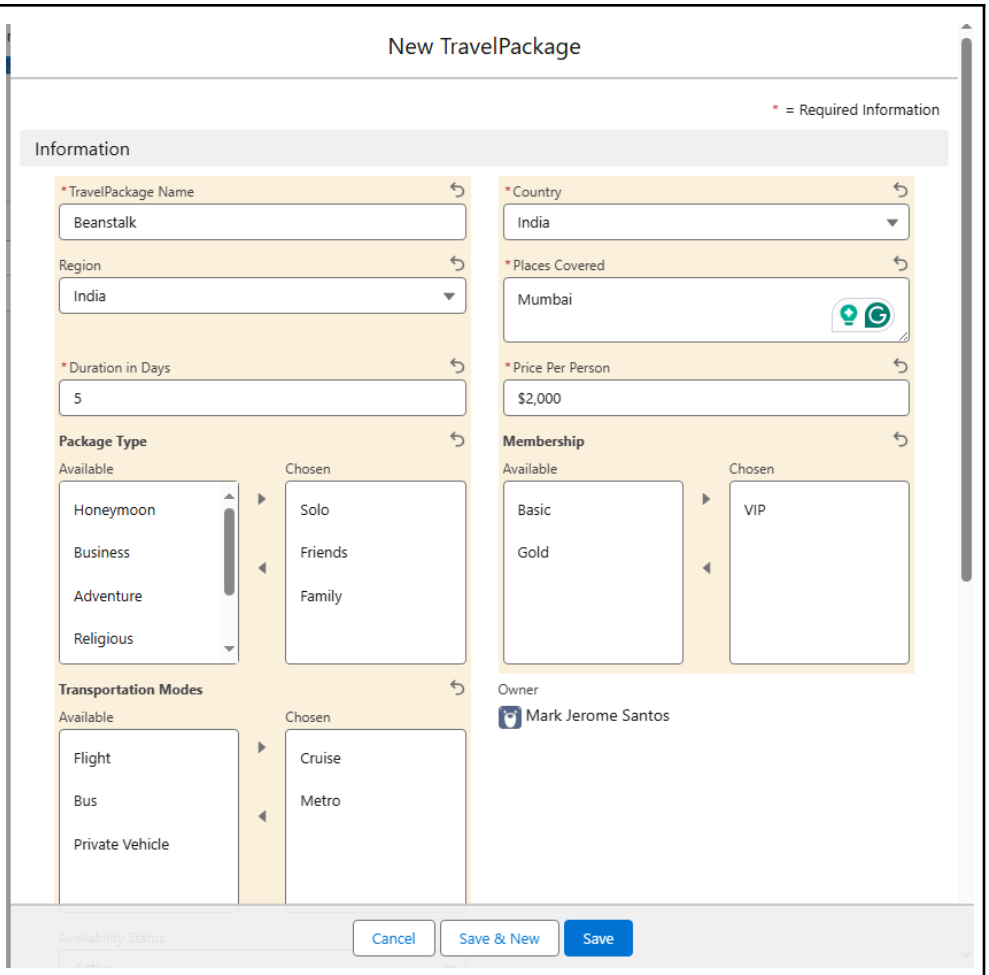
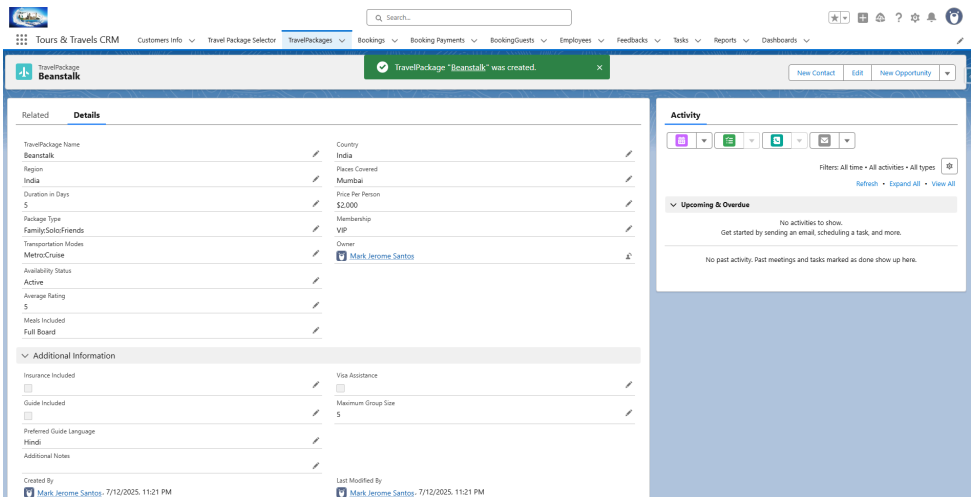
Test Case 12: Dashboard Creation

Test Case	Verify whether a new Travel Package can be successfully created and saved in the system
Steps to Reproduce	**Test Steps:** ● Navigate to the Travel Packages object tab ● Click the "New" button to create a new Travel Package ● Fill in the required fields ● Click "Save"
Expected Result	● A new Travel Package record should be successfully created and displayed with all the entered details.
Actual Result	● Travel Package record is saved and visible with correct values.
Status	**PASSED**

Mark Jerome B. Santos

Test Evidences	





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