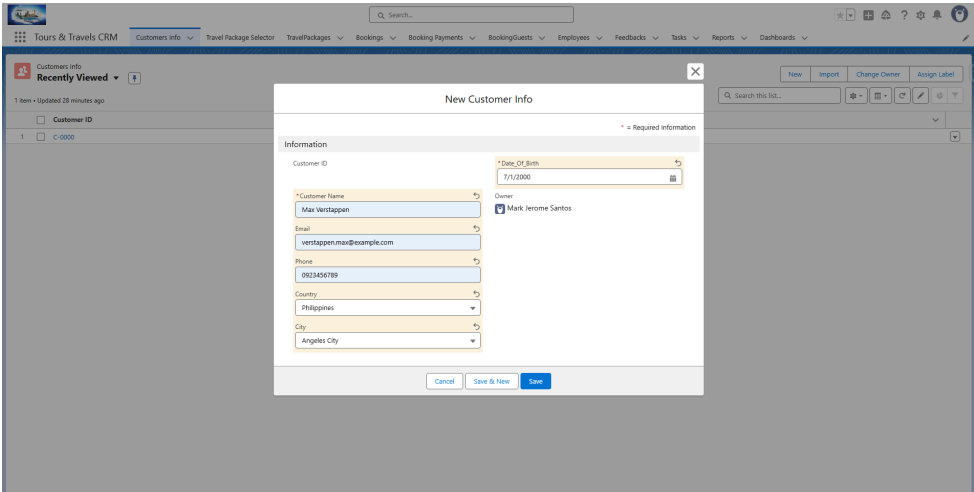



Test Case 1: Customer Creation


| | |
|---------------------------|---|
| Test Case | Customer Tab: |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none"> • Navigate to the Customer object page. • Fill in required fields. • Click Save. |
| Expected Result | <ul style="list-style-type: none"> • The Customer record should be saved successfully. • The record should appear on the Customers List page. |
| Actual Result | <ul style="list-style-type: none"> • Customer record saved successfully. • Record appears on Customers List Page |
| Status | PASSED |
| Test Evidences |  |

Mark Jerome B. Santos



Tours & Travels CRM

[Customers info](#)
[Travel Package Selector](#)
[Travel Packages](#)
[Bookings](#)
[Booking Payments](#)
[BookingGuests](#)
[Employees](#)
[Feedbacks](#)
[Tasks](#)
[Reports](#)
[Dashboards](#)



Customer info
C-0001

[New Contact](#)
[Edit](#)
[New Opportunity](#)

Related

Details

| | | | |
|---------------|--|------------------|--|
| Customer ID | C-0001 | Date Of Birth | 7/1/2000 |
| Customer Name | Max Ventapppen | Age | 25 |
| Email | ventapppen.max@example.com | Owner | Mark Jerome Santos |
| Phone | (992) 345-4789 | | |
| Country | Philippines | | |
| City | Angeles City | | |
| Created By | Mark Jerome Santos - 7/8/2025, 7:03 AM | Last Modified By | Mark Jerome Santos - 7/8/2025, 7:03 AM |


Activity

[Refresh](#) • [Expand All](#) • [View All](#)

Upcoming & Overview


No activities to show.
Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.



Tours & Travels CRM

[Customers info](#)
[Travel Package Selector](#)
[Travel Packages](#)
[Bookings](#)
[Booking Payments](#)
[BookingGuests](#)
[Employees](#)
[Feedbacks](#)
[Tasks](#)
[Reports](#)
[Dashboards](#)



Customer info
Recently Viewed

[New](#)
[Import](#)
[Change Owner](#)
[Assign Label](#)

2 items • Updated a few seconds ago

| | Customer ID |
|---|------------------------|
| 1 | C-0000 |
| 2 | C-0001 |

Test Case 2: Booking Creation

| | |
|---------------------------|---|
| Test Case | Booking Tab: |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Booking object page.• Fill in required fields.• Click Save. |
| Expected Result | <ul style="list-style-type: none">• The Booking record should be saved successfully.• The record should appear on the Booking List page.• A Record related to Booking must be created in the Booking Payments object with Payment Status pending.• BookingGuests records must be created and maintained to exactly match the Number of Travellers value specified in the related Booking record. |
| Actual Result | <ul style="list-style-type: none">• Booking record saved successfully.• Booking payment object related to Booking has been created successfully.• BookingGuest records were created and maintained to exactly match the Number of Travellers specified (5) |
| Status | PASSED |


Test Evidences

[illegible]

The screenshot displays the 'Booking BN-0009' details page. At the top, there's a navigation bar with tabs like 'Tours & Travels CRM', 'Customers Info', 'Travel Package Selector', 'Travel Packages', 'Bookings', 'Booking Payments', 'BookingGuests', 'Employees', 'Feedbacks', 'Tasks', 'Reports', and 'Dashboards'. A search bar is also present. Below the navigation bar, a green banner confirms 'Booking "BN-0009" was created.' To the right are links for 'New Contact', 'Edit', and 'New Opportunity'. The main content area has two tabs: 'Related' and 'Details', with 'Details' being active. Under the 'Information' section, a table lists booking details:

| Field | Value | Action |
|---|-------------------------------------|--------|
| Booking Number | BN-0009 | |
| Customer | C-0001 | |
| Customer Email | verstappen.mar@example.com | |
| Tour Package | Canary Blossom | |
| Booking Date | 7/7/2025 | |
| Travelling Start Date | 7/16/2025 | |
| Travelling End Date | 7/23/2025 | |
| Trip Type | Business | |
| Membership Chosen (Reg) | VIP | |
| Preferred Accommodation | Luxury Hotel | |
| Include Travel Insurance | <input checked="" type="checkbox"/> | |
| Require Visa Assistance | <input checked="" type="checkbox"/> | |
| Require Tour Guide | <input checked="" type="checkbox"/> | |
| Number of Travellers | 5 | |
| Booking Status | Pending | |
| Travel Cost Per Person | \$3,000.00 | |
| Total Travel Amount | \$15,000.00 | |
| Accommodation Amount per Person per Day | \$20,000.00 | |
| Cancellation Reason | | |
| Total Accommodation Amount | \$100,000.00 | |
| Total Billing Amount | \$115,000.00 | |
| Owner | Mark Jerome Santos | |


To the right of the table is an 'Activity' panel showing filters ('All time', 'All activities', 'All types') and a button to 'Refresh'. It indicates 'No activities to show' and provides instructions on how to start by sending an email or scheduling a task.



[Home](#) |
 [About Us](#) |
 [Contact Us](#) |
 [Privacy Policy](#)

Tours & Travels CRM


[Customers Info](#) |
 [Travel Package Selector](#) |
 [Travel Packages](#) |
 [Bookings](#) |
 [Booking Payments](#) |
 [BookingGuests](#) |
 [Employees](#) |
 [Feedbacks](#) |
 [Tasks](#) |
 [Reports](#) |
 [Dashboards](#)

 Booking
BN-0009

[New Contact](#) |
 [Edit](#) |
 [New Opportunity](#)


Related

Details

 BookingGuests (5)
New


| BookingGuest Name | |
|-------------------|---|
| Guest 1 | ▼ |
| Guest 2 | ▼ |
| Guest 3 | ▼ |
| Guest 4 | ▼ |
| Guest 5 | ▼ |


[View All](#)

 Booking Payments (1)
New

| Payment Number | |
|----------------|---|
| BP-0005 | ▼ |

[View All](#)

 Feedbacks (0)
New

 Approval History (0)

Activity

Filters:
All time •
 All activities •
 All types

9

[Refresh](#) •
 [Expand All](#) •
 [View All](#)

Upcoming & Overdue

No activities to show.

(Get started by sending an email, scheduling a task, and more.)

No past activity. Past meetings and tasks marked as done show up here.

Mark Jerome B. Santos

Tours & Travels CRM

Customers Info

Travel Package Selector

Travel Packages

Bookings

Booking Payments

Booking Guests

Employees

Feedbacks

Tasks

Reports

Dashboards

Search

Booking Payment

BP-0005

New Contact

Edit

New Opportunity

Related

Details

Payment Number

BP-0005

Payment Method

Customer Name

C-0001

Payment Reference Number

Booking

BN-0009

Payment Mode Details

Payment Date

Payment Receipt Sent

Total Bill Amount

\$115,000.00

Owner

Mark Jerome Santos

Payment Status

Pending

Notes

Created By

Mark Jerome Santos - 7/8/2025, 7:15 AM

Last Modified By

Mark Jerome Santos - 7/8/2025, 7:15 AM

Activity

Filters: All time • All activities • All types

Refresh

Expand All

View All

Upcoming & Overdue

No activities to show.


Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.

Test Case 3: Payment Status Update

| | |
|---------------------------|--|
| Test Case | Verify whether the Booking Status is Confirmed in Booking Object when Payment Status field is updated to completed in Booking Payment Object. And also verify whether the customer received the mail regarding Booking confirmation and payment completed. |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Booking Payment object page.• Update Payment Status field to Completed.• Click Save. |
| Expected Result | <ul style="list-style-type: none">• The Booking Payment record should be Updated successfully.• The Booking record should be Updated successfully and Booking Status must be Confirmed.• The customer must receive the mail regarding Booking Confirmation and Payment completion. |
| Actual Result | <ul style="list-style-type: none">• Booking Status is updated to “Confirmed” when Payment Status is updated to “Completed”• Customer received mail regarding Booking Confirmation and Payment completion |
| Status | PASSED |

Test Evidences




Tours & Travels CRMCustomers InfoTravel Package SelectorTravelPackagesBookingsBooking PaymentsBookingGuestsEmployeesFeedback


BookingBN-0010

RelatedDetails


Information

| | | | |
|----------------|---------|---------------------|---------|
| Booking Number | BN-0010 | Number of Travelers | 5 |
| Customer | C-0002 | Booking Status | Pending |






Tours & Travels CRM

Customers Info 


Travel



Booking
BN-0010

Related

Details



BookingGuests (5)

BookingGuest Name


[Guest 1](#)

[Guest 2](#)

[Guest 3](#)

[Guest 4](#)

[Guest 5](#)



Booking Payments (1)

Payment Number

[BP-0006](#)

Booking Payment

BP-0006

Related

Details

Payment Number

BP-0006

Customer Name

C-0002

Booking

[BN-0010](#)

Payment Date

Total Bill Amount

\$35,000.00

Payment Status

Pending

Notes

Booking Payment

BP-0006

Related

Details

Payment Number

BP-0006

Customer Name

C-0002

Booking

[BN-0010](#)

Payment Date

7/8/2025

Total Bill Amount


\$35,000.00

Payment Status

Completed

Notes

Mark Jerome B. Santos



Tours & Travels CRM

Customers info

Travel Package Selector

TravelPackages


Bookings

Booking Payments

BookingGuests

Employees

Feedbacks



Booking


BN-0010

Related

Details

Information

| | |
|----------------|---------------------|
| Booking Number | Number of Travelers |
| BN-0010 | 5 |
| Customer | Booking Status |
| C-0002 | Confirmed |



Mark Jerome Santos

via 3l70hz2nirocrsup.293az7vbaigwj8l4.bpmtr.gk-5ognnuai.can96.bnc.salesforce.com

to me

Why is this message in spam? This message is similar to messages that were identified as spam in the past.

Report not spam

Dear Customer,

Your booking has been confirmed. Please find the details below:

Booking ID: BN-0010


Total Bill Amount Paid: \$35000.00

Thank you for booking with us!

Test Case 4: Trip Cancellations

| | |
|---------------------------|---|
| Test Case | Verify whether the Approval Status, Cancellation Date, and Cancel Confirmation fields are shown when Booking Status is updated to "Cancelled" in the Booking Object. |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Booking Object page.• Set the Booking Status field to "Cancelled." |
| Expected Result | <ul style="list-style-type: none">• The Booking record should be updated successfully.• The Approval Status field should be displayed.• The Cancellation Date field should be displayed.• The Cancel Confirmation field should be displayed. |
| Actual Result | <ul style="list-style-type: none">• The required fields are displayed correctly when Booking Status is set to "Cancelled" |
| Status | PASSED |

Test Evidences



Tours & Travels CRMCustomers InfoTravel Package SelectorTravelPackagesBookingsBooking PaymentsBookingGuestsEmployeesFeedbacks

BookingBN-0010

RelatedDetails

Information

Booking Number
BN-0010

Customer
C-0002

*Customer Email
santos.markjerome@student.auf.edu.ph

*Travel Package
Candy Blossom

*Booking Date
7/8/2025

*Travelling Start Date
7/15/2025

Travelling End Date
7/20/2025
This field is calculated upon save

Trip Type
Group

Membership Chosen (Req)
Gold

[View all dependencies](#)

*Number of Travelers
5

*Booking Status
Pending

Travel Cost Per Person
\$3,000.00
This field is calculated upon save

Total Travel Amount
\$15,000.00
This field is calculated upon save

Accommodation Amount per Person per Day
\$4,000.00
This field is calculated upon save

Cancellation Reason
Personal reasons

Total Accommodation Amount
\$20,000.00
This field is calculated upon save

Total Billing Amount
\$35,000.00
This field is calculated upon save

**Preferred Accommodation

Owner
Mark Jerome Santos

CancelSave

| | |
|--|---|
| | <div><div>* Number of Travelers</div><div>5</div></div> <div><div>* Booking Status</div><div>Cancelled</div></div> <div><div>Approval Status</div><div>--None--</div></div> <div><div>Cancellation Date</div><div></div></div> <div><div>Cancel Confirmation</div><div><input checked="" type="checkbox"/></div></div> <div><div>Travel Cost Per Person</div><div>\$3,000.00</div><div><i>This field is calculated upon save</i></div></div> <div><div>Total Travel Amount</div><div>\$15,000.00</div><div><i>This field is calculated upon save</i></div></div> <div><div>Accommodation Amount per Person per Day</div><div>\$4,000.00</div><div><i>This field is calculated upon save</i></div></div> <div><div>Cancellation Reason</div><div></div></div> <div><div>Total Accommodation Amount</div><div>\$20,000.00</div><div><i>This field is calculated upon save</i></div></div> |
|--|---|

Test Case 5: Customer Record Updates

| | |
|---------------------------|---|
| Test Case | Verify that the Customer record is updated correctly when changes are made to the customer's details in the Customer Info Object. |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Customer Object page.• Select a customer record to update.• Modify the any applicable fields• Click Save. |
| Expected Result | <ul style="list-style-type: none">• The Customer record should be updated successfully with the new values in the respective fields.• The updated Customer record should reflect the modified data correctly.• The system should validate the data (e.g., proper email format, phone number length) before saving the record.• If any required fields are left empty or invalid, an error message should be shown. |
| Actual Result | <ul style="list-style-type: none">• The Customer record is successfully updated with the new details.• All data is validated correctly and saved without errors.• If any fields are invalid, error messages are displayed for the respective fields. |
| Status | PASSED |

Test Evidences

Tours & Travels CRM

Customers Info

Travel Package Selector

TravelPackages

Bookings

Booking Payments

BookingGuests

Employees

Feedbacks

Customer Info

C-0002

Related

Details

* = Required information

Customer ID

C-0002

*Date_Of_Birth

7/1/2002

*Customer Name

Complete this field.

Age

23

This field is calculated upon save

Email

santos.markjerome@student.auf.edu.ph

Owner

Mark Jerome Santos

Phone

0923456789

Country

Philippines

City

Angeles City

Created By

Mark Jerome Santos. 7/8/2025, 7:58 AM

By

rome Santos. 7/8/2025, 7:58 AM

We hit a snag.

Review the following fields

Customer Name

Cancel

Save

Tours & Travels CRM

Customers Info

Travel Package Selector

TravelPackages

Bookings

Booking Payments

BookingGuests

Employees

Feedbacks

Tasks

Reports

Dashboards

Customer Info

C-0002

Related

Details

* = Required information

Customer ID

C-0002

*Date_Of_Birth

Complete this field with format 12/31/2024

Age

23

This field is calculated upon save

*Customer Name

Complete this field.

Owner

Mark Jerome Santos

Email

invalid email

Enter a valid email address, such as name@email.com.

Phone

Country

Philippines

City

Angeles City

Created By

Mark Jerome Santos. 7/8/2025, 7:58 AM

By

rome Santos. 7/8/2025, 7:58 AM

We hit a snag.

Review the following fields

Date Of Birth

Customer Name

Email

Cancel

Save

Activity

Filter: All time • All activities • All types

Refresh

Expand All

View All

Upcoming & Overdue

No activities to show.

Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.

Mark Jerome B. Santos

Tours & Travels CRM

Customers Info

Travel Package Selector

Travel Packages

Bookings

Booking Payments

BookingGuests

Employees

Feedbacks

Customer info

C-0002

Related

Details

Customer ID

C-0002

Customer Name

Mark Santos

Email

santos.mark@student.auf.edu.ph

Phone

(091) 234-5678

Country

Philippines

City

Angeles City

Created By

Mark Jerome Santos · 7/8/2025, 7:58 AM

Date_Of_Birth

7/1/2004

Age

21

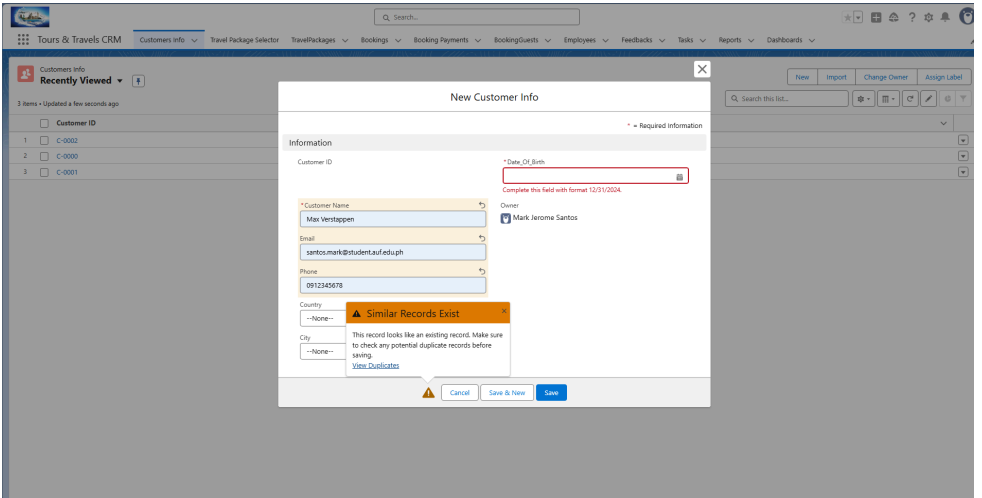
Owner

Mark Jerome Santos

Last Modified By


Mark Jerome Santos · 7/8/2025, 8:29 AM

Test Case 6: Duplicate Prevention

| | |
|---------------------------|---|
| Test Case | Verify that Duplicate and Matching Rules prevent creation of Customer records with duplicate Email or Phone |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Customer Object page.• Click "New" to create a new Customer record.• Enter the Email Address and Phone Number that already exist in an existing Customer record. |
| Expected Result | <ul style="list-style-type: none">• A warning or error message should be displayed, indicating a potential duplicate based on the configured Matching Rule (Email and/or Phone). |
| Actual Result | <ul style="list-style-type: none">• A proper warning or error message is shown. |
| Status | PASSED |
| Test Evidences |  |

| | |
|--|--|
| | |
|--|--|

Test Case 7: Payment Reminder Notification

| | |
|---------------------------|---|
| Test Case | Verify whether the custom receives an email regarding the payment on their booking |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Booking object Page• Create a new Booking Record |
| Expected Result | <ul style="list-style-type: none">• An email regarding the payment of the trip must be sent before the starting travel date |
| Actual Result | <ul style="list-style-type: none">• An email is sent successfully |
| Status | PASSED |
| Test Evidences | <p>Payment Reminder for Your Booking</p> <p> Mark Jerome Santos via undvigmujqmp7hyb.mgm4nn1x0s6lcp93.ytnwt.gk-5ognnuai.can96.bnc.salesforce.com to me ▾</p> <p>Hi,</p> <p>This is a gentle reminder to complete your payment for booking: BN-0013.</p> <p>Please make the payment to confirm your trip.</p> <p>Thanks, Tours & Travels CRM</p> |

| | |
|--|--|
| | |
|--|--|

Test Case 8: Booking Update

| | |
|---------------------------|--|
| Test Case | Verify whether the user is allowed to update the booking details (e.g., travel date or number of guests) |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Booking object Page• Create a new Booking Record with sample data (e.g., destination, travel date, number of guests)• Save the record• Open the newly created Booking Record• Edit one or more fields (e.g., change travel date, number of guests)• Save the changes |
| Expected Result | <ul style="list-style-type: none">• The Booking Record must be updated with the new details without errors, and the updated values should be reflected accurately. |
| Actual Result | <ul style="list-style-type: none">• Booking details are updated successfully and changes are reflected on the record. |
| Status | PASSED |

Test Evidences

Information

| | | | |
|--------------------------|--------------------------------------|---|--------------------|
| Booking Number | BN-0013 | Number of Travelers | 2 |
| Customer | C-0002 | Booking Status | Pending |
| Customer Email | santos.markjerome@student.auf.edu.ph | Travel Cost Per Person | \$3,000.00 |
| Travel Package | Candy Blossom | Total Travel Amount | \$6,000.00 |
| Booking Date | 7/8/2025 | Accommodation Amount per Person per Day | \$3,000.00 |
| Travelling Start Date | 7/9/2025 | Cancellation Reason | |
| Travelling End Date | 7/14/2025 | Total Accommodation Amount | \$6,000.00 |
| Trip Type | Family | Total Billing Amount | \$12,000.00 |
| Membership Chosen (Req) | Basic | Owner | Mark Jerome Santos |
| Preferred Accommodation | Hotel | | |
| Include Travel Insurance | <input type="checkbox"/> | | |
| Require Visa Assistance | <input type="checkbox"/> | | |
| Require Tour Guide | <input type="checkbox"/> | | |

Information

Booking Number

BN-0013

Customer

C-0002

* Customer Email

santos.markjerome@student.auf.edu.ph

* Travel Package

Candy Blossom

* Booking Date

7/8/2025

* Travelling Start Date

7/9/2025

Format: 12/31/2024

Travelling End Date

7/14/2025

This field is calculated upon save

| | |
|--|--|
| | <div><div>Booking Date</div><div>7/8/2025</div><div>Travelling Start Date</div><div>7/10/2025</div><div>Travelling End Date</div><div>7/15/2025</div><div>Trip Type</div><div>Family</div></div> |
|--|--|

Test Case 9: Employee Creation

| | |
|---------------------------|--|
| Test Case | Verify whether a new employee can be successfully created and stored in the system |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Employee object Page• Click on the "New" button to create a new Employee record• Fill in the required fields• Click Save |
| Expected Result | <ul style="list-style-type: none">• A new Employee record must be created and visible in the Employee list view with all entered details correctly saved. |
| Actual Result | <ul style="list-style-type: none">• The Employee record is successfully created and displays all provided information. |
| Status | PASSED |

Test Evidences

New Employee

* = Required Information


Information

Employee ID

Profile Picture

Salesforce Sans 12

B I U



*Employee Name

Joseph Reyes

Email

reyes.joseph@example.com

Phone

0912345789

Role

--None--

Owner

Mark Jerome Santos

[View all dependencies](#)

[Cancel](#) [Save & New](#) [Save](#)

Tours & Travels CRM Customers Info Travel Package Selector Travel Packages Bookings Booking Payments BookingGuests Employees Feedbacks Tasks Reports Dashboards


Employee E-00001 Employee "E-00001" was created.

New Contact Edit New Opportunity

Related Details

Employee ID E-00001

Profile Picture



Employee Name Joseph Reyes

Email reyes.joseph@example.com

Owner

Mark Jerome Santos

Activity

Filters: All time • All activities • All types

[Refresh](#) [Expand All](#) [View All](#)

Upcoming & Overdue

No activities to show.

Get started by sending an email, scheduling a task, and more.

No Try Out the Compact Setting

[See more without scrolling](#)

Salesforce user research found that users overwhelmingly prefer the Compact density setting because it shows 30% more content on the page. You'll have all the information you need at a glance, without the extra whitespace.

[Try It Out](#)

| | |
|--|--|
| | |
|--|--|

Test Case 10: Report Creation

| | |
|---------------------------|---|
| Test Case | Verify whether a user can successfully create a custom report based on Booking data |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the "Reports" tab in Salesforce• Click the "New Report" button• Fill in the required fields• Click Save |
| Expected Result | <ul style="list-style-type: none">• The report should be created and saved successfully. The system should display data according to the applied filters and selected fields. |
| Actual Result | <ul style="list-style-type: none">• Report is created, saved, and displays accurate booking data as configured. |
| Status | PASSED |

Test Evidences

Tours & Travels CRM

Customers infoTravel Package SelectorTravel PackagesBookingsBooking PaymentsBookingGuestsEmployeesFeedbacksTasksReportsDashboards

REPORTTest ReportBookings

OutlineFilters

GroupsAdd group

ColumnsAdd columnBooking: Booking Number

Previewing a limited number of records. Run the report to see everything.

Booking: Booking Number

1 EN-00082 EN-00063 EN-00074 EN-00095 EN-00126 EN-00107 EN-00118 EN-0013

Save Report

Report NameTest Report

Report Unique Name

Report Description

FolderBookings

Select Folder

CancelSave

Tours & Travels CRM

Customers infoTravel Package SelectorTravel PackagesBookingsBooking PaymentsBookingGuestsEmployeesFeedbacksTasksReportsDashboards

REPORTTest ReportBookings

OutlineFilters

GroupsAdd group

ColumnsAdd columnBooking: Booking Number

Previewing a limited number of records. Run the report to see everything.

Booking: Booking Number

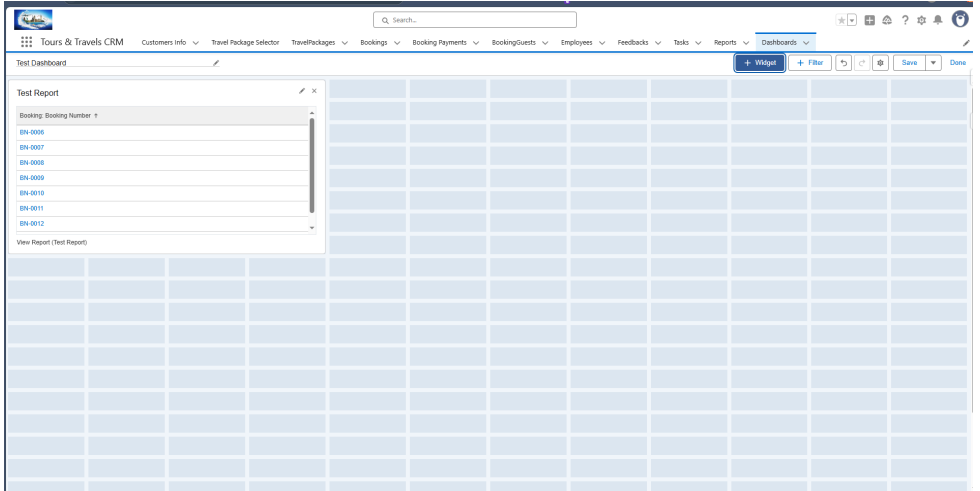
1 EN-00082 EN-00063 EN-00074 EN-0009

Ask Einstein to help with calculated fields


Generative AI can help you with the technical work of building formulas. Just describe your calculation and then review the output to be sure it's what you want.

Chat it

Test Case 11: Dashboard Creation

| | |
|---------------------------|---|
| Test Case | Verify whether a user can successfully create a dashboard using existing reports |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the "Dashboards" tab in Salesforce• Click the "New Dashboard" button• Select a report (e.g., Test Report)• Choose a widget• Click "Save" |
| Expected Result | <ul style="list-style-type: none">• The dashboard should be created successfully with all selected report components properly visualized and saved. |
| Actual Result | <ul style="list-style-type: none">• Dashboard is created, saved, and displays data from reports as configured. |
| Status | PASSED |
| Test Evidences |  A screenshot of the Salesforce interface showing the 'Dashboards' tab. A 'Test Report' is selected, and a 'Test Dashboard' is being created. The dashboard is a grid of widgets, with the 'Test Report' widget visible. The report shows a list of booking numbers (EN-0000 to EN-0012) and a 'View Report (Test Report)' button. The dashboard is titled 'Test Dashboard' and has a 'Filter' button. The interface includes a top navigation bar with various tabs like 'Customers Info', 'Travel Package Selector', 'Travel Packages', 'Bookings', 'Booking Payments', 'Booking Guests', 'Employees', 'Feedbacks', 'Tasks', 'Reports', and 'Dashboards'. The 'Dashboards' tab is currently active. |

Mark Jerome B. Santos



Tours & Travels CRM

Customers Info
Travel Package Selector
TravelPackages
Bookings
Booking Payments
BookingGuests
Employees
Feedbacks
Tasks
Reports

Test Dashboard

Test Report

Booking: Booking Number

BN-0005

BN-0007

BN-0008

BN-0009


BN-0010

BN-0011

BN-0012

View Report (Test Report)

Dashboard saved



Tours & Travels CRM

Customers Info
Travel Package Selector
TravelPackages
Bookings
Booking Payments
BookingGuests
Employees
Feedbacks
Tasks
Reports
Dashboards

Dashboard

Test Dashboard

As of Jul 12, 2025, 11:18 PM Viewing as Mark Jerome Santos

Refresh

Edit

Subscribe

Test Report

Booking: Booking Number

BN-0005

BN-0007

BN-0008

BN-0009

BN-0010

BN-0011

BN-0012

View Report (Test Report)

As of Jul 12, 2025, 11:18 PM

Test Case 12: Dashboard Creation

| | |
|---------------------------|--|
| Test Case | Verify whether a new Travel Package can be successfully created and saved in the system |
| Steps to Reproduce | Test Steps: <ul style="list-style-type: none">• Navigate to the Travel Packages object tab• Click the "New" button to create a new Travel Package• Fill in the required fields• Click "Save" |
| Expected Result | <ul style="list-style-type: none">• A new Travel Package record should be successfully created and displayed with all the entered details. |
| Actual Result | <ul style="list-style-type: none">• Travel Package record is saved and visible with correct values. |
| Status | PASSED |

Test Evidences

New TravelPackage

* = Required Information

Information

* TravelPackage Name

Beanstalk

Region

India

* Duration in Days

5

Package Type

Available

Honeymoon

Business

Adventure

Religious

Chosen

Solo

Friends

Family

Transportation Modes

Available

Flight

Bus

Private Vehicle

Chosen

Cruise

Metro

* Country

India

* Places Covered

Mumbai

* Price Per Person

\$2,000

Membership

Available

Basic

Gold

Chosen

VIP

Owner

Mark Jerome Santos

Availability Status

Cancel

Save & New

Save

Tours & Travels CRM

Customers Info

Travel Package Selector

TravelPackages

Bookings

Booking Payments

Booking Guests

Employees

Feedbacks

Tasks

Reports

Dashboards

TravelPackage

Beanstalk

TravelPackage "Beanstalk" was created

New Contact

Edit

New Opportunity

Related

Details

TravelPackage Name

Beanstalk

Country

India

Region

India

Places Covered

Mumbai

Duration in Days

5

Price Per Person

\$2,000

Package Type

Family/Solo/Friends

Membership

VIP

Transportation Modes

Metro/Cruise

Owner

Mark Jerome Santos

Availability Status

Active

Average Rating

5

Meals Included

Full Board

Additional Information

Insurance Included

Guide Included

Preferred Guide Language

Hindi

Additional Notes

Via Assistance

Maximum Group Size

5

Created By

Mark Jerome Santos

7/12/2025, 11:21 PM

Last Modified By

Mark Jerome Santos

7/12/2025, 11:21 PM

Activity

Filters

All time

All activities

All types

Refresh

Expand All

View All

Upcoming & Overdue

No activities to show.

Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.

Mark Jerome B. Santos

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|--|--|