

DRESS CODE STANDARD

WV - S - 6

Revision date:

January 2025

The Waves Dress Code is an important part of our brand; it communicates our professionalism to our customers. It is critical that everyone working on the floor observes the dress code. This includes operators and managers. Ensure to plan ahead to have your uniform clean and pressed when you are working. "I ran out of time to do laundry" is not an acceptable excuse.

1 Shirt

- Waves Logo shirt (supplied by owner) or solid black or navy blue shirt (polo or with collar). No logos, stripes or signs are permitted. T-shirts and hoodies are prohibited.
- Undershirts are permitted but must be solid black or navy blue (depends on the color of shirt). No visible logos or signs are permitted.

2 Name Badge

• Waves name badge with your name (or nickname) written with label maker (black letters on transparent tape)

3 Aprons

• Waves apron (provided at time of hiring). Must be worn behind the counter in front of customers view while serving the customers

4 Pants

- Solid black dress pants or solid black straight fit jeans (no rips, no washed jeans). Skinny, boyfriend, loose, flare, distressed, mom and wide legs jeans are prohibited.
- No athletic pants, sweat pants, sports pants, tights, or leggings

5 Shoes

- Flat, 90% black shoes, non-slip shoes that cover the entire foot.
- Solid black or white socks

6 Hair

- Hair must be tied back and off the shoulders. Yellow, pink, green and any other not natural hair colors are prohibited
- No hats or toques may be worn, unless provided by Waves Head Office or for a religious reason

7 Hygiene & Overall Appearance

- Good hygiene must be observed
- Midriff skin must not be visible while working (i.e. when bending over or reaching up)
- No perfumes may be worn on shift (they interfere with the coffee aroma)
- Uniform must be clean and pressed while on shift (barista's responsibility)
- No nail polish or acrylic nails



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8 Other

- No visible facial piercings (small nose or ear piercings are allowed, more than 3 piercing or big piercing should be covered with band-aid or hidden while on shift)
- No visible facial tattoos
- Jewelry must be minimal (so as not to get in the way)

Examples of the appearance of employees

