

Closer Pilot AI Services Agreement

Customer Information

Customer Name: _____

Business Name: _____

Service Address: _____

City/State/ZIP: _____

Phone: _____

Email: _____

Covered Services

☐ AI Outbound Lead Generation System Setup

☐ AI Caller/Phone Agent System Setup

☐ AI Content Creation System Setup

☐ AI User-Generated Content System Setup

Notes: _____

Frequency & Billing

1. Billing Frequency: ☐ Monthly ☐ Quarterly ☐ Annual ☐ Other: _____

Initial & Recurring Charges

- Initial Service Quote: \$ _____
- Discounted Initial Setup: \$ _____
- Tax Rate: _____%
- Total Due Today: \$ _____
- Recurring Payment: \$ _____

Customer Responsibilities

- Provide timely access to CRM, email accounts, and business systems needed for integration.
- Cooperate in providing accurate business data (contacts, offers, pricing, etc.).

- Notify Closer Pilot of any technical issues or access restrictions.

Closer Pilot Commitments

- Deliver setup and ongoing services as scheduled.
- Monitor system performance and provide support within reasonable timeframes.
- Use compliant AI tools and adhere to applicable state and federal regulations.

Performance Guarantee

Closer Pilot AI guarantees delivery of qualified leads and functioning AI communication systems as outlined in this agreement.

If Closer Pilot AI fails to provide the agreed level of leads or functioning AI calls, we will continue working at no additional charge until that standard is met.

This guarantee applies only if the following conditions are met:

1. **Client Responsibility:** The client provides timely access to systems, data, accounts, and other resources required for service delivery.
2. **Implementation:** The client follows recommendations made by Closer Pilot AI and does not alter or disable systems without prior notice.
3. **Follow-Up:** The client agrees that this guarantee does not extend to sales performance, closing ratios, or internal follow-up processes once leads are delivered.
4. **Market Demand:** The guarantee covers the proper functioning of AI caller systems and lead delivery, but does not guarantee the volume of inbound calls if no advertising, outreach, or lead generation campaigns are being run to drive those calls.

This guarantee demonstrates our confidence in delivering results while ensuring responsibility is shared fairly between both parties.

Exclusions & Limitations of Liability

- Agreement does not guarantee specific revenue or lead conversion results.
- Closer Pilot AI is not liable for incidental, indirect, or consequential damages, including lost revenue, downtime, or reputational harm.
- Customer waives claims for damages except those arising from gross negligence on the part of Closer Pilot AI.

Payment Terms & Late Fees

- Payment due at time of service unless otherwise agreed in writing.
 - Late payments subject to 1.5% monthly finance charge and \$35 returned payment fee.
 - Closer Pilot reserves the right to suspend services for accounts more than 30 days past due.
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Cancellation & Termination

- Agreement may be terminated by either party after the initial term with 30 days' written notice.
 - Early cancellation within the first _____ months may result in a \$689 early termination fee and repayment of any discounts applied, whichever is greater.
 - Closer Pilot may terminate this agreement immediately for abuse, nonpayment, or denial of required access.
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Buyer's Right to Cancel

You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction.

Acknowledgment

I have read and agreed to the terms and conditions of this agreement. I authorize Closer Pilot AI to charge the agreed payment method for services under this agreement.

This agreement is for an initial term of _____ months and will auto-renew on a month-to-month basis unless canceled in writing with 30 days' notice by either party.

Customer Signature: _____ Date: _____

Closer Pilot AI Representative: _____ Date: _____