

SIMAT 2.0 Registration & Login

Agile Business Requirements Document

V0.1

SIMAT 2.0 Registration & Login- Agile Business Requirements Document

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1. Glossary of Terms & Abbreviations

Terms

Abbreviation	Description
THIQAH	Saudi business-verification authority providing ownership and registration details via the Wathiq Platform.

Abbreviations

Abbreviation	Description
UNN	Unified National Number
ID	National ID
CR	Company Registration

2. Introduction

2.1. Project Overview

SIMAT 2.0 is a complete revamp of the older version SIMAT 1.0. This ABR document describes the requirements for the “Registration & Login” component and addresses the major changes compared to the older version mainly in terms of process flow and user journey.

2.2 Business Drivers

The requirement and the need for a complete revamp is centered on fulfilling the following objectives:

- More user-friendly & secure interface for businesses.
- Further resemblance to the new MOLIM & SIMAH brand values.
- Facility to allow multiple users and manage multiple companies with a seamless user journey for the owners/managers to administer their respective companies.

3. Scope of Work

3.1 Scope Overview

Requested Service Already Exists?					
<input type="checkbox"/> Yes, as is	<input type="checkbox"/> Yes, need enhancement	<input type="checkbox"/> Yes, but not in the portal	<input checked="" type="checkbox"/> No, it is a new service		
Affected SIMAT Services					
<input type="checkbox"/> Alert	<input type="checkbox"/> Appointment	<input type="checkbox"/> Credit Report	<input type="checkbox"/> Dispute		
<input type="checkbox"/> Enquiry	<input type="checkbox"/> Finance	<input checked="" type="checkbox"/> User Management	<input type="checkbox"/> Narrative		
<input type="checkbox"/> Packages	<input type="checkbox"/> Salary Certificate	<input type="checkbox"/> Others			
Affected System Integration					
<input type="checkbox"/> ITSM	<input type="checkbox"/> CRM	<input type="checkbox"/> Core System	<input type="checkbox"/> Molim Website	<input type="checkbox"/> Molim Application	<input checked="" type="checkbox"/> Simat



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3.2 In Scope

The scope of this requirement will cover all the SIMAT 2.0 user flows & journeys. They are:

- New Company & User Registration.
- NAFATH validation for registration & password reset.
- THIQAH authorization for owners/managers during registration.
- New User Registration for existing companies.
- Migration of SIMAT 1.0 companies to SIMAT 2.0 & the corresponding onboarding activity.

3.3 Out of Scope

The following are out of scope of this document:

As this document describes the new initial registration and login process which is entirely different from the existing SIMAT 1.0 process, other aspects like dashboard, credit reports and SIMAT 2.0 features are out of scope here and will be covered in separate document module wise.

4. System User Roles

User Role	Role Description
SIMAT	
Registering User	A user who is registering for SIMAT 2.0.
Authorized User	A user registered through the THIQAH / AUTHORIZATION letter method.
Invited User	A user registered through invitation.
Active User	Authorized user / Invited user with active login
SIMAT 1.0 User	User who has SIMAT 1.0 account.

5. Business Process

5.1. Current Process

Currently, SIMAT 1.0 user journey is a single login for a company with the CR number used to login and authenticated through OTP received to the registered mobile number.

Registration is also through THIQAH, validated through NAFATH. Registration can also be done through Authorized Letter process in SIMAT 1.0.

5.2. Proposed Process

SIMAT 2.0 shall have the registration process different from SIMAT 1.0 since each user profile can have multiple companies linked and a company itself can have multiple user access. The way users are registered in the new system is almost like that in SIMAT 1.0.

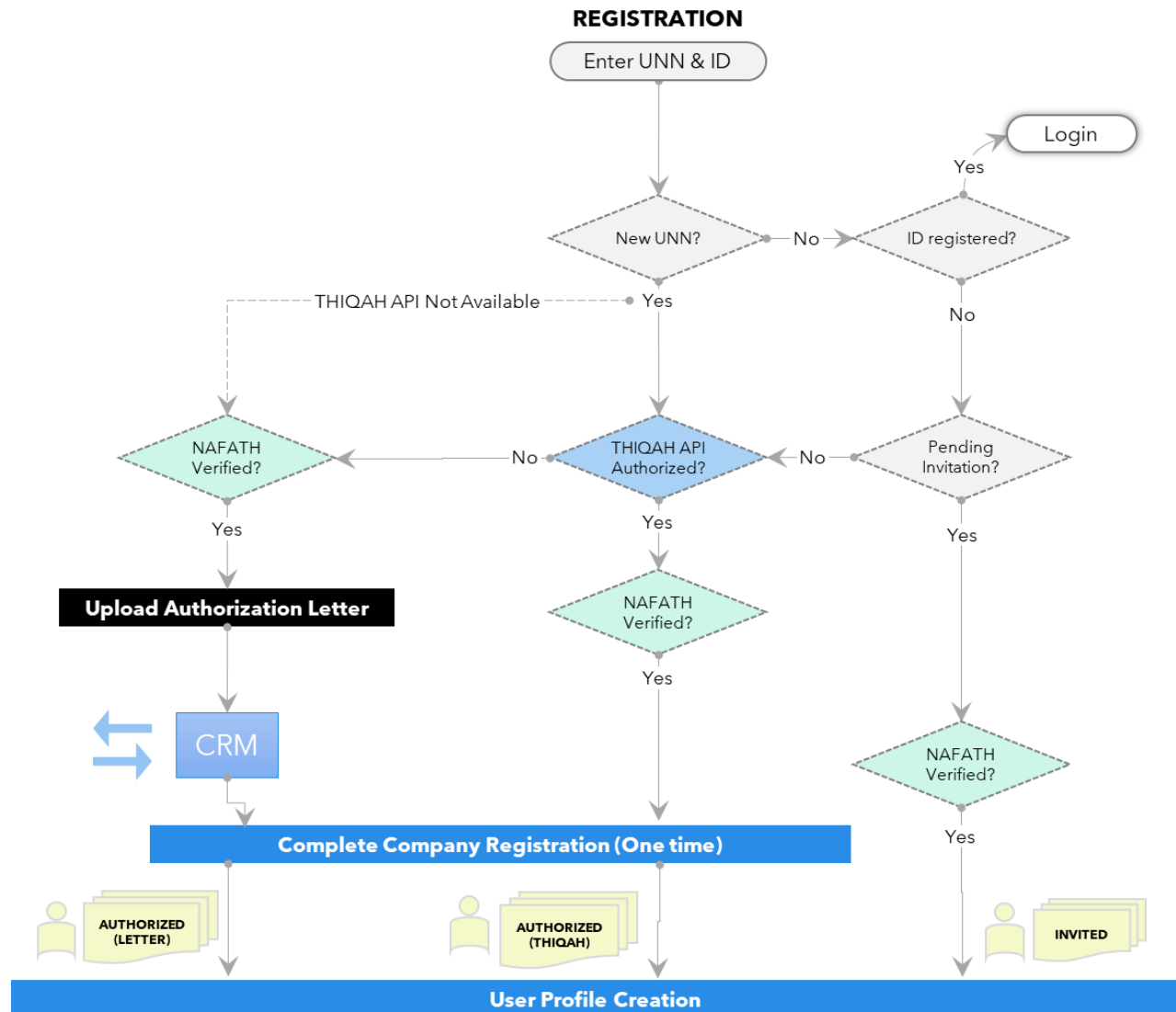
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Figure 1: High level flow for a new registration in SIMAT 2.0

User types

REGISTRATION METHOD	DESCRIPTION	USER ROLE
THIQAHA API	Users registering & Authorized through THIQAHA API.	AUTHORIZED
Authorization Letter	Users registering through Authorized Letter.	AUTHORIZED
Invitation	Users registering through an invitation link received from Authorized users.	INVITED

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Multi-user and Multi-company Organization.

SIMAT 2.0 shall support multi-user per company and multi-company per user. Below given is a conceptual representation.

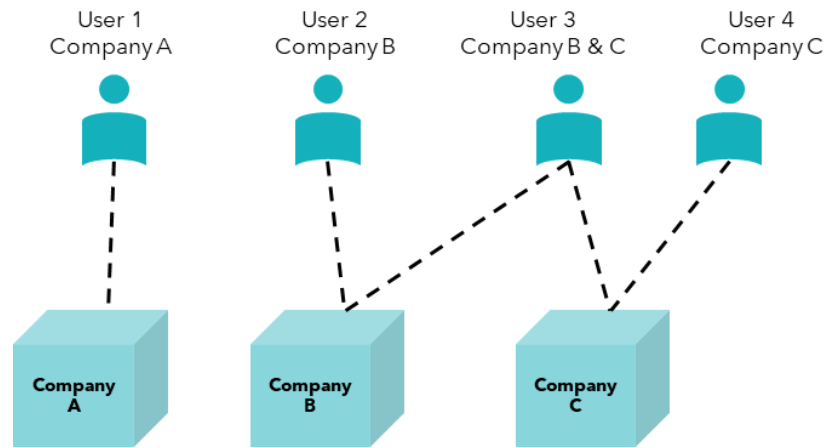


Figure 2: Multicompany and multi-user sample diagram.

Packages & user limit

The packages available in SIMAT 2.0 and their respective users allowed for the package are given below. Each of these are applicable to each company. A free user is allocated that is not connected to any subscription plans. The subscribed users have a link to the subscription and depends upon the company's subscription.

PACKAGE	ALLOCATED USERS	TOTAL USERS ALLOWED
Inactive	2 Free Users	2
Free Plan	2 Free Users	2
Monthly Plan	2 Free Users	2
Quarterly Plan	2 Free Users + 3 Subscribed Users	5
Yearly Plan	2 Free Users + 8 Subscribed Users	10

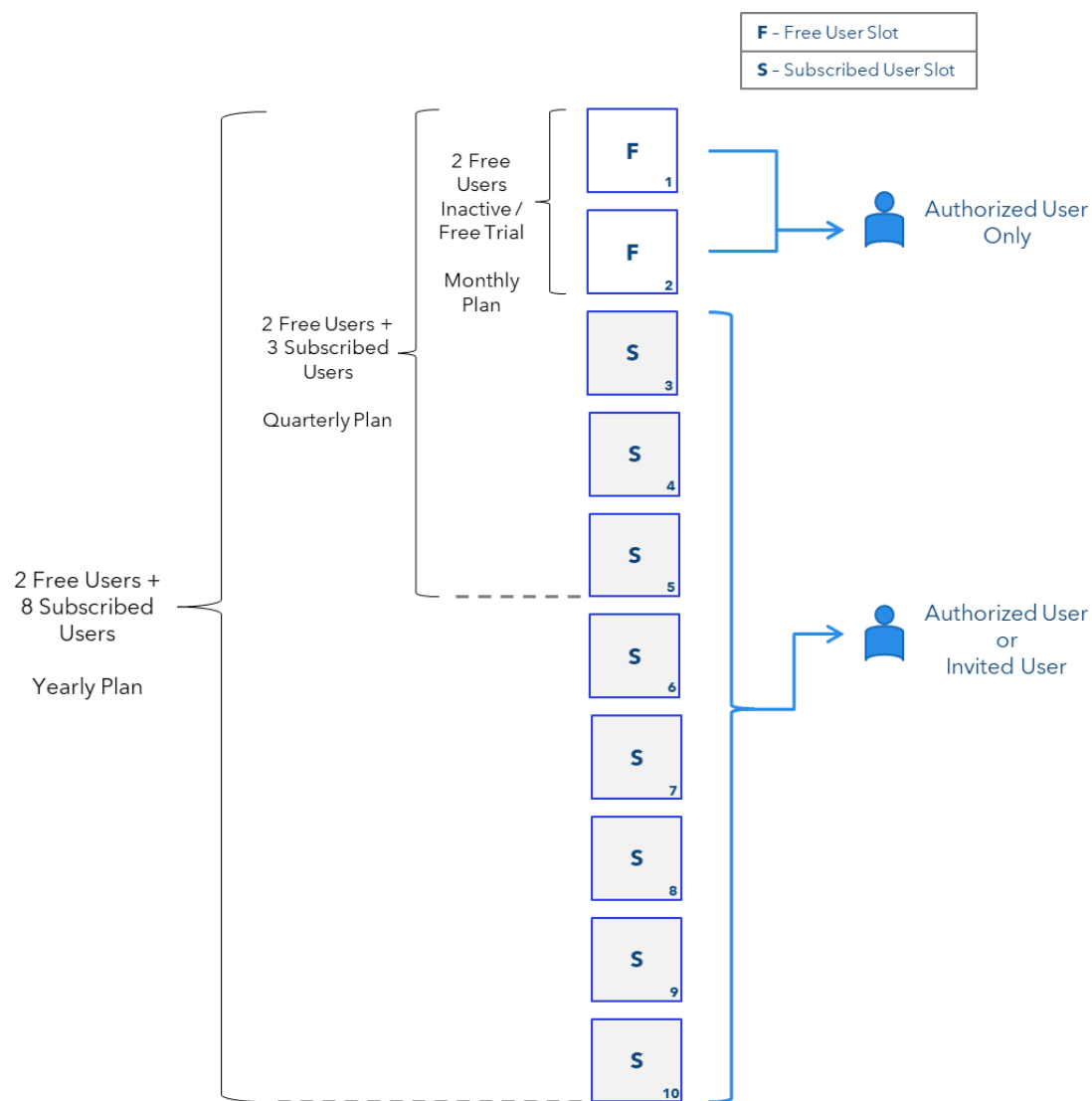
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Figure 3: Users allocated per company for different subscription packages.

6. Business Requirements

6.1. Functional Requirements

No.	System Features	Description
F01.	Registration	The registration process comprising of company registration and user registration.
F02.	User Activation	All scenarios covering user activation for a company as per the rules and subscription plans.
F03.	Login	Logging in and scenarios covering password reset.
F04.	Migration	Migration of SIMAT 1.0 companies to SIMAT 2.0.

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6.2. User Stories

Feature	ID	User Story	Acceptance Criteria																		
Registration	US01	<p>As a Registering User,</p> <p>I want to register my business with my company's UNN and my ID to get authorized by THIQAH,</p> <p>So that I can proceed with <u>new business registration</u> in the SIMAT 2.0 system.</p>	<ul style="list-style-type: none">- Registering user navigates to registration page and chooses “Register by UNN”.- Registering-user enters the UNN & ID on the registration page.- System verifies that UNN does not exist in the database.- THIQAH verification is done on the ID and validated to be under the UNN and identified as owner/manager. If ID is not listed, then user cannot register through THIQAH method (Needs to choose Authorization letter method).- NAFATH verification is done for the user & appropriate messages are shown after validation.- User is shown a business registration page and can verify company details fetched from THIQAH. <table><tr><th>Fields</th><th>Source</th></tr><tr><td>UNN</td><td>User input</td></tr><tr><td>Entity Name</td><td>THIQAH</td></tr><tr><td>Business Activity</td><td>THIQAH</td></tr><tr><td>Legal Form</td><td>THIQAH</td></tr><tr><td>UNN Registration Date</td><td>THIQAH</td></tr><tr><td>Number of Employees</td><td>User Input</td></tr><tr><td>Annual Revenue</td><td>User Input</td></tr><tr><td>VAT Account Number</td><td>User input (if available)</td></tr></table>	Fields	Source	UNN	User input	Entity Name	THIQAH	Business Activity	THIQAH	Legal Form	THIQAH	UNN Registration Date	THIQAH	Number of Employees	User Input	Annual Revenue	User Input	VAT Account Number	User input (if available)
	Fields	Source																			
UNN	User input																				
Entity Name	THIQAH																				
Business Activity	THIQAH																				
Legal Form	THIQAH																				
UNN Registration Date	THIQAH																				
Number of Employees	User Input																				
Annual Revenue	User Input																				
VAT Account Number	User input (if available)																				
	US02	<p>As a Registering User,</p> <p>I want to register my business with company's UNN, my ID and Upload Authorization documents,</p> <p>So that I can proceed with the <u>new business registration</u> process as an Authorized User in SIMAT 2.0.</p>	<ul style="list-style-type: none">- Registering user navigates to registration page and chooses “Register by UNN”.- Registering-user enters the UNN & ID on the registration page.- System verifies that UNN does not exist in the database.- THIQAH verification is done on the ID and is not available in the list of owners/managers for the UNN.- User is redirected to register via Authorization Letter method.- NAFATH verification is done for the user.- User uploads 2 documents through Authorization letter upload section.																		

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		<ul style="list-style-type: none">- Authorization Letter- CR Registration. <ul style="list-style-type: none">- User submits the documents for review to SIMAH CRM.- The user can see an under-review page.- If the application is rejected, the user can see a rejected page.- If the application requires more information from the user, the page is shown to upload more required documents.- If the application is approved, the user shall see the business registration page with details below.- <table><tr><th>Fields</th><th>Source</th></tr><tr><td>UNN</td><td>Verified from input and THIQAH</td></tr><tr><td>Entity Name</td><td>THIQAH</td></tr><tr><td>Business Activity</td><td>THIQAH</td></tr><tr><td>Legal Form</td><td>THIQAH</td></tr><tr><td>UNN Registration Date</td><td>THIQAH</td></tr><tr><td>Number of Employees</td><td>User Input</td></tr><tr><td>Annual Revenue</td><td>User Input</td></tr><tr><td>VAT Account Number</td><td>User input (if available)</td></tr></table>	Fields	Source	UNN	Verified from input and THIQAH	Entity Name	THIQAH	Business Activity	THIQAH	Legal Form	THIQAH	UNN Registration Date	THIQAH	Number of Employees	User Input	Annual Revenue	User Input	VAT Account Number	User input (if available)
Fields	Source																			
UNN	Verified from input and THIQAH																			
Entity Name	THIQAH																			
Business Activity	THIQAH																			
Legal Form	THIQAH																			
UNN Registration Date	THIQAH																			
Number of Employees	User Input																			
Annual Revenue	User Input																			
VAT Account Number	User input (if available)																			
US03	<p>As a Registering User,</p> <p>I want to register my company when THIQAH service is not available and upload the Authorization documents,</p> <p>So that I can proceed with <u>new business registration</u> process as an Authorized user.</p>	<ul style="list-style-type: none">- Registering user navigates to registration page and chooses “Register by UNN”.- Registering-user enters the UNN & ID on the registration page.- System verifies that UNN does not exist in the database.- THIQAH verification API is not available, and the user is redirected to register via Authorization Letter method.- NAFATH verification is done for the user.- User uploads 2 documents through Authorization letter upload section.<ul style="list-style-type: none">- Authorization Letter- CR Certificate.- User submits the documents for review to SIMAH CRM.- The user can see an under-review page.- If the application is rejected, the user can see a rejected page.- If the application requires more information from the user, the page is shown to upload more required documents.																		

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			<ul style="list-style-type: none">- If the application is approved, the user shall see the business registration page and the details to be entered by user.-<table><tr><th>Fields</th><th>Source</th></tr><tr><td>UNN</td><td>Input from registration page.</td></tr><tr><td>Entity Name</td><td>SIMAH entry (can update)</td></tr><tr><td>Business Activity</td><td>User input (Selection)</td></tr><tr><td>Legal Form</td><td>User input</td></tr><tr><td>UNN Registration Date</td><td>User Input</td></tr><tr><td>Number of Employees</td><td>User Input</td></tr><tr><td>Annual Revenue</td><td>User Input</td></tr><tr><td>VAT Account Number</td><td>User input (if available)</td></tr></table>	Fields	Source	UNN	Input from registration page.	Entity Name	SIMAH entry (can update)	Business Activity	User input (Selection)	Legal Form	User input	UNN Registration Date	User Input	Number of Employees	User Input	Annual Revenue	User Input	VAT Account Number	User input (if available)
Fields	Source																				
UNN	Input from registration page.																				
Entity Name	SIMAH entry (can update)																				
Business Activity	User input (Selection)																				
Legal Form	User input																				
UNN Registration Date	User Input																				
Number of Employees	User Input																				
Annual Revenue	User Input																				
VAT Account Number	User input (if available)																				
	US04	<p>As a Registering User,</p> <p>I want to register my user in an existing company through THIQAH,</p> <p>So that I can create my user as an Authorized user under the UNN mentioned.</p>	<ul style="list-style-type: none">- Registering user navigates to registration page and chooses “Register by UNN”.- Registering-user enters the UNN & ID on the registration page.- System verifies that UNN exists in the database.- System verifies that the user is new and does not exist in the database.- THIQAH verification is done on the ID and identified as owner/manager.- NAFATH verification is done for the user.- After NAFATH the user is shown the entity details (business details).- User verifies information such as Full Name, ID number.- Mobile number and Email are validated (US06).- Since the business already exists, the user profile is temporarily created and checked for user activation based on user slots available. (refer USXX)																		
	US05	<p>As a Registering User,</p> <p>I want to register my user in an existing company by uploading Authorization documents,</p>	<ul style="list-style-type: none">- Registering user navigates to registration page and chooses “Register by UNN”.- Registering-user enters the UNN & ID on the registration page.- System verifies that UNN exists in the database.- System verifies that the user is new and does not exist in the database.																		

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		<p>So that I can create my user as an Authorized user under the UNN mentioned.</p>	<ul style="list-style-type: none">- THIQAH verification is done on the ID and is not available in the list of owners/managers for the UNN.- User redirected to authorization letter method registration, uploads 2 documents through Authorization letter upload section.<ul style="list-style-type: none">- Authorization Letter- CR Registration.- User submits the documents for review to SIMAH CRM.- The user can see an under-review page.- If the application is rejected, the user can see a rejected page.- If the application requires more information from the user, the page is shown to upload more required documents.- If the application is approved, the user shall see the business registration page with details already saved.- User verifies information such as Full Name, ID number.- Mobile number and Email are validated (US06)														
	US06	<p>As a Registering User,</p> <p>I want to validate my mobile number and email via OTP during the registration process,</p> <p>So that I can complete my user registration.</p>	<ul style="list-style-type: none">- User completes the business registration from THIQAH or Authorized Letter- User can find user information in the bottom section with the following details. <table border="1"><thead><tr><th>Fields</th><th>Source</th></tr></thead><tbody><tr><td>Full Name</td><td>NAFATH</td></tr><tr><td>ID Number</td><td>User input & verified from NAFATH.</td></tr><tr><td>Email</td><td>User Input (validated with OTP)</td></tr><tr><td>Mobile Number</td><td>User Input (validated with OTP)</td></tr><tr><td>Password</td><td>User Input</td></tr><tr><td>Confirm Password</td><td>User Input</td></tr></tbody></table> <ul style="list-style-type: none">- After validating Mobile and Email OTPs, if the business registration is first time, then the business account is activated for trial period & the user can access dashboard.- If the business already exists, then the user profile is temporarily created and checked for user activation based on user slots available.	Fields	Source	Full Name	NAFATH	ID Number	User input & verified from NAFATH.	Email	User Input (validated with OTP)	Mobile Number	User Input (validated with OTP)	Password	User Input	Confirm Password	User Input
Fields	Source																
Full Name	NAFATH																
ID Number	User input & verified from NAFATH.																
Email	User Input (validated with OTP)																
Mobile Number	User Input (validated with OTP)																
Password	User Input																
Confirm Password	User Input																
User Activation	US07	<p>As a Registering Authorized User,</p>	<ul style="list-style-type: none">- Registering-user completes the registration process and completes the OTP verifications.- System checks if a free slot is available.														

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	<p>I want my user to be activated as a free user under the UNN specified,</p> <p>So that I can access my company dashboard.</p>	<ul style="list-style-type: none">- Systems assigns the Authorized user a free slot. <table><tr><td>Context</td><td><p>→ Company being registered newly.</p><p>→ Company has at least one free user slot available.</p></td></tr><tr><td>Event</td><td>Authorized user completes registration.</td></tr><tr><td>Result</td><td>Authorized user is activated as a free user.</td></tr></table> <ul style="list-style-type: none">-	Context	<p>→ Company being registered newly.</p> <p>→ Company has at least one free user slot available.</p>	Event	Authorized user completes registration.	Result	Authorized user is activated as a free user.
Context	<p>→ Company being registered newly.</p> <p>→ Company has at least one free user slot available.</p>							
Event	Authorized user completes registration.							
Result	Authorized user is activated as a free user.							
US08	<p>As a Registering Authorized User,</p> <p>I want to request to revoke another authorized user,</p> <p>So that I can get my user activated as a free user and access company dashboard.</p>	<ul style="list-style-type: none">- Registering-user completes the registration process and completes the OTP verifications.- System checks if a free slot is available and confirms all 2 free user slots are filled.- Registering Authorized user is shown 2 options – Request to Revoke / Subscribe for additional user slot.- Registering Authorized user chooses to send a request to revoke existing Authorized user.- The registering Authorized users status is pending.- The existing authorized user gets the request to revoke and chooses to self-revoke.- Systems assigns the registering Authorized user the free slot. <table><tr><td>Context</td><td><p>→ Company already registered.</p><p>→ Company not on an active subscription.</p><p>→ Company has no free user slot available.</p></td></tr><tr><td>Event</td><td>Authorized user completes registration and requested to revoke an existing authorized user.</td></tr><tr><td>Result</td><td>Existing user self-revokes & Authorized user is activated as a free user.</td></tr></table>	Context	<p>→ Company already registered.</p> <p>→ Company not on an active subscription.</p> <p>→ Company has no free user slot available.</p>	Event	Authorized user completes registration and requested to revoke an existing authorized user.	Result	Existing user self-revokes & Authorized user is activated as a free user.
Context	<p>→ Company already registered.</p> <p>→ Company not on an active subscription.</p> <p>→ Company has no free user slot available.</p>							
Event	Authorized user completes registration and requested to revoke an existing authorized user.							
Result	Existing user self-revokes & Authorized user is activated as a free user.							
US09	<p>As a Registering Authorized User,</p>	<ul style="list-style-type: none">- Registering-user completes the registration process and completes the OTP verifications.						

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	<p>I want to subscribe to a package for my company account,</p> <p>So that I can get my user activated as a subscribed user in the entity & access the dashboard.</p>	<ul style="list-style-type: none">- System checks if a free slot is available and confirms all 2 free user slots are filled.- Authorized user is shown 2 options – Request to Revoke / Subscribe for additional user slot.- Registering authorized user choose to subscribe and purchase a package.- After successfully subscribing, the registering user is assigned a subscribed slot and can access the company dashboard.- <table><tr><td>Context</td><td>→ Company already registered. → Company not on an active subscription. → Company has no free user slot available.</td></tr><tr><td>Event</td><td>Authorized user completes registration and subscribes to a new package.</td></tr><tr><td>Result</td><td>Subscription activated & Authorized user is activated as a subscribed user.</td></tr></table>	Context	→ Company already registered. → Company not on an active subscription. → Company has no free user slot available.	Event	Authorized user completes registration and subscribes to a new package.	Result	Subscription activated & Authorized user is activated as a subscribed user.
Context	→ Company already registered. → Company not on an active subscription. → Company has no free user slot available.							
Event	Authorized user completes registration and subscribes to a new package.							
Result	Subscription activated & Authorized user is activated as a subscribed user.							
US10	<p>As a Registering Authorized User,</p> <p>I want my user to be activated as a subscribed user,</p> <p>So that I can access my company dashboard.</p>	<ul style="list-style-type: none">- Registering-user completes the registration process and completes the OTP verifications.- System checks if a free slot is available and confirms all 2 free user slots are filled.- System checks if the company has an active subscription and confirms there is an active subscription.- System checks if a subscription slot is available and confirms all subscription user slots are filled.- Registering Authorized user is shown 2 options – Request to Revoke / Subscribe for additional user slot.- Registering Authorized user chooses to revoke existing Invited user.- Systems assigns the registering Authorized user the subscribed slot and able to access the dashboard. <table><tr><td>Context</td><td>→ Company already registered. → Company is on an active subscription. → Company has at least one subscribed user slot available.</td></tr><tr><td>Event</td><td>Authorized user completes registration.</td></tr></table>	Context	→ Company already registered. → Company is on an active subscription. → Company has at least one subscribed user slot available.	Event	Authorized user completes registration.		
Context	→ Company already registered. → Company is on an active subscription. → Company has at least one subscribed user slot available.							
Event	Authorized user completes registration.							

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			<table><tr><td>Result</td><td>Authorized user is activated as a subscribed user.</td></tr></table>	Result	Authorized user is activated as a subscribed user.				
Result	Authorized user is activated as a subscribed user.								
	US11	<p>As a Registering Authorized User,</p> <p>I want to revoke an invited user,</p> <p>So that I can get my user activated as a subscribed user.</p>	<ul style="list-style-type: none">- Registering-user completes the registration process and completes the OTP verifications.- System checks if a free slot is available and confirms all 2 free user slots are filled.- System checks if the company has an active subscription and confirms there is an active subscription.- System checks if a subscription slot is available and confirms all subscription user slots are filled.- Registering Authorized user is shown 2 options – Request to Revoke / Subscribe for additional user slot.- Registering Authorized user chooses to revoke existing Invited user.- Systems assigns the registering Authorized user the subscribed slot and able to access the dashboard. <table><tr><td>Context</td><td><p>→ Company already registered.</p><p>→ Company on an active subscription.</p><p>→ Company has no subscribed user slot available.</p></td></tr><tr><td>Event</td><td>Authorized user completes registration & revokes an invited user.</td></tr><tr><td>Result</td><td>Authorized user is activated as a subscribed user.</td></tr></table>	Context	<p>→ Company already registered.</p> <p>→ Company on an active subscription.</p> <p>→ Company has no subscribed user slot available.</p>	Event	Authorized user completes registration & revokes an invited user.	Result	Authorized user is activated as a subscribed user.
Context	<p>→ Company already registered.</p> <p>→ Company on an active subscription.</p> <p>→ Company has no subscribed user slot available.</p>								
Event	Authorized user completes registration & revokes an invited user.								
Result	Authorized user is activated as a subscribed user.								
Login	US12	<p>As an Authorized user,</p> <p>I want to log in to SIMAT 2.0 with my credentials,</p> <p>So that I can access the dashboard and other features of SIMAT 2.0.</p>	<ul style="list-style-type: none">- Registered Authorized user navigates to the SIMAT 2.0 login page and enters the mobile number / email and password.- System authenticates the user with the credentials.- System identifies the user as Authorized user.- Systems verifies that at logging in user is active in at least one company.- If the user does not have any company active, then the user is shown as blocked.						
	US13	<p>As an Invited user,</p>							

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		<p>I want to log in to SIMAT 2.0 with my credentials,</p> <p>So that I can access the dashboard and other features of SIMAT 2.0.</p>	<ul style="list-style-type: none"> - Registered invited user navigates to the SIMAT 2.0 login page and enters the mobile number / email and password. - System authenticates the user with the credentials. - System identifies the user as an invited user. - Systems verifies that when logging in user is active in at least one company with active subscription. - If the user does not have any company active with an active subscription, then the user is shown as blocked.
	US14	<p>As a registered user,</p> <p>I want to reset my password from the login page,</p> <p>so that I can regain access to my account.</p>	<ul style="list-style-type: none"> - The user clicks the "Forgot Password" link on the login page. - A password reset page is displayed. - The user submits the ID number and the mobile number. - System checks if the ID and mobile number matches else a message is shown that the ID and mobile number does not match. - The user is redirected to verify the mobile number with the OTP sent to the registered mobile number. - User taken to a page where they can create a new password. - The user successfully creates and confirms a new password. - The user can log in with the new password.
Migration	US15	<p>As a SIMAT 1.0 user,</p> <p>I want to do an initial login in to SIMAT 2.0,</p> <p>So that I can see the new dashboard and use the new features.</p>	<ul style="list-style-type: none"> - The user navigates to SIMAT 2.0 login and enters the ID with the password that was used in SIMAT 1.0. - If there are multiple companies available for the ID, then the latest password and the latest mobile number used in SIMAT 1.0 is migrated and validated with login. - The user then receives OTP and enters the OTP to authenticate. - Completes NAFATH verification. - User is shown to add email if email is not found for the account. - User adds email and verifies it with OTP received to the email. - If there was a registration through THIQAH done soon after migration, then this migration flow is not to be proceeded.

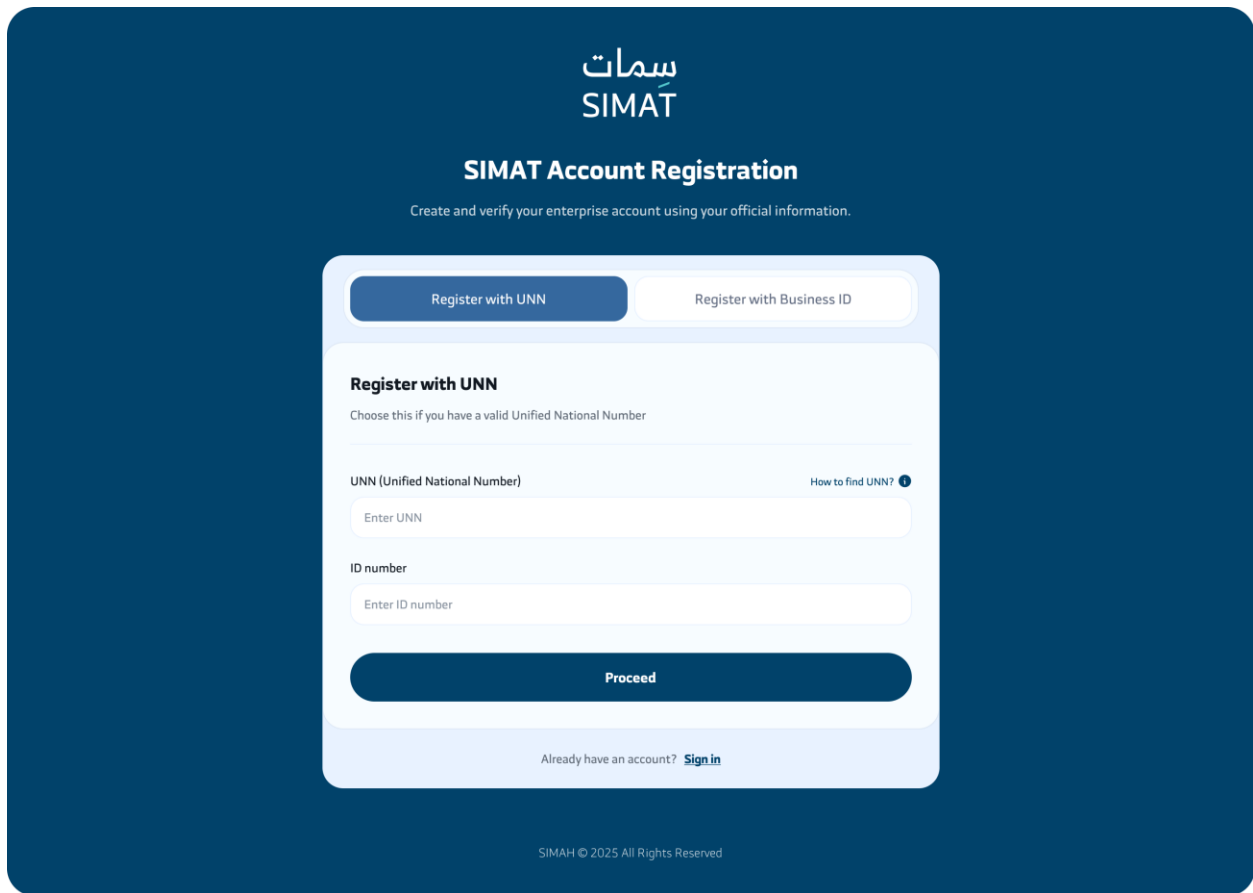
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7. General Business Rules

No.	Rule
BR.01	Only companies with active subscription packages will be allowed to create invited users.
BR.02	Authorized users can revoke an invited user directly without any approval process.
BR.03	Block Authorization Letter registration if the 2 free seats are already filled and company is inactive (without subscription)
BR.04	

8. Appendix

Appendix A:



The image shows a screenshot of the SIMAT Account Registration form. The form is set against a dark blue background. At the top, the SIMAT logo is displayed in white. Below the logo, the title "SIMAT Account Registration" is centered in white, followed by the subtitle "Create and verify your enterprise account using your official information." in a smaller font. The form itself is a light blue rounded rectangle. It features two tabs at the top: "Register with UNN" (selected) and "Register with Business ID". Under the "Register with UNN" tab, the heading "Register with UNN" is followed by the instruction "Choose this if you have a valid Unified National Number". There are two input fields: "UNN (Unified National Number)" with a placeholder "Enter UNN" and a link "How to find UNN?", and "ID number" with a placeholder "Enter ID number". A large blue "Proceed" button is at the bottom of the form. Below the button, there is a link "Already have an account? Sign in". At the very bottom of the page, the copyright notice "SIMAH © 2025 All Rights Reserved" is visible.