

# Silence AI Terms of Use

Effective Date: 22.09.2025

## 1. About These Terms

### 1.1 Agreement Scope

These Terms of Use ("Terms") govern your access to and use of the Silence AI platform and services provided by Silence AI LLC ("Silence AI," "we," "us," or "our"). These Terms apply to you, the individual or entity accessing our services ("you" or "your"), and your employer or principal if you are acting on their behalf.

### 1.2 Authority and Acceptance

If you are entering into these Terms on behalf of a company, organization, or other entity, you represent that you have the authority to bind such entity to these Terms. By accessing or using our services, you agree to be bound by these Terms. If you do not agree with these Terms, you must discontinue use of our services immediately.

### 1.3 Component-Specific Terms

Our platform consists of three main components: Global Shield, Email Protector, and Security Tester. Privacy policies and specific terms appear for each system component individually. You are only required to accept terms for the components you choose to activate and use.

## 2. Service Description and Pricing

### 2.1 Global Shield

Global Shield provides web application protection, real-time traffic monitoring, country blacklisting, and port closing features. Global Shield protects against all types of web attacks including DDoS, SQL injection, and other common web vulnerabilities, except business logic vulnerabilities.

**Pricing:** *\$0.06 per GB of traffic processed, with no limits and no additional fees.*

### 2.2 Email Protector

Email Protector offers AI-based email protection with advanced email flow visualization, phishing and spoofing defense, malware scanning, and spam filtering. The service includes a secure webmail client that supports Outlook and Gmail-based accounts only.

**Pricing:** *\$10 per month per email account, including up to 10 emails per day. Additional emails are charged at \$0.035 each.*

## **2.3 Security Tester**

Security Tester provides dynamic and static application security testing, AI-powered code analysis, and vulnerability assessment reporting.

***Pricing:** \$25 per month, including up to 50 full vulnerability checks. Additional full vulnerability checks are charged at \$0.5 each.*

## **2.4 Pricing Changes**

We reserve the right to modify our pricing at any time. Price changes will be communicated through our platform and will take effect for new billing cycles after the notification period.

## **3. Service Level Agreement and Availability**

### **3.1 100% SLA Guarantee**

We provide a 100% Service Level Agreement (SLA) for service availability. In the event of any downtime that affects your use of our services, we will provide a full refund for the amount spent on system usage during the period of downtime.

### **3.2 Service Availability**

While we strive to maintain continuous service availability, we may suspend or terminate access to our services for maintenance, updates, or other operational requirements with advance notice when possible.

## **4. User Responsibilities and Acceptable Use**

### **4.1 Account Security**

You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

### **4.2 Lawful Use**

You agree to use our services only for lawful purposes and in compliance with all applicable laws and regulations.

### **4.3 Vulnerability Testing Scope and Responsibility**

When using our Security Tester component:

- You are solely responsible for ensuring you have authorization to conduct penetration testing on all targeted systems.
- We are not responsible for any unauthorized penetration testing activities you may conduct. On somebody else's system
- You acknowledge that you are responsible for any actions taken through our vulnerability testing tools.

## **4.4 AI-Based Vulnerability Scanner**

Our AI-based vulnerability scanner conducts comprehensive vulnerability tests based on the IP address or domain name provided during dynamic vulnerability testing. Users may store up to 200 vulnerability reports. To conduct additional vulnerability checks beyond this limit, existing vulnerability reports must be deleted first.

## **4.5 Prohibited Activities**

You agree not to:

- Use our services to conduct unauthorized security testing on systems you do not own or have explicit permission to test
- Attempt to interfere with the proper functioning of our services
- Use automated tools to access our services except as explicitly permitted
- Engage in any activity that could harm our infrastructure or other users

# **5. Data Processing and Infrastructure**

## **5.1 Privacy Policy**

Our collection, use, and protection of your information is governed by our Privacy Policy, which is incorporated into these Terms by reference and available at <https://silenceai.net/policies/privacy/>

# **6. Service Activation and Free Trials**

## **6.1 Component Activation**

Each service component requires individual activation. Before activation, you will have access to system demonstrations, pricing videos, and informational content. The activation process is free, and you only pay for actual usage such as vulnerability checks, which you must explicitly initiate.

## **6.2 Consent Process**

When you click "Activate" for any service component, a popup window will appear containing the relevant privacy policy and terms specific to that component. You must provide consent before the service becomes fully accessible.

# **7. Intellectual Property Rights**

## **7.1 Our Rights**

We retain all intellectual property rights in our platform, services, technologies, and content. Nothing in these Terms grants you any rights to our intellectual property except as necessary to use our services as intended.

## **7.2 Your Content**

You retain ownership of any content you provide to our services. By using our services, you grant us a limited license to process, analyze, and store your content solely for the purpose of delivering our services to you.

## **8. Privacy and Data Protection**

### **8.1 Privacy Policy**

Our collection, use, and protection of your personal information is governed by our Privacy Policy, which is incorporated into these Terms by reference and available at <https://silenceai.net/policies/privacy/>.

### **8.2 Data Security**

We implement industry-standard security measures to protect your data and maintain the confidentiality of your information.

## **9. Limitation of Liability**

### **9.1 Service Limitations**

Except for our SLA guarantee regarding service availability, our services are provided "as is" without warranties of any kind. We do not guarantee that our services will meet all your security requirements or detect all possible vulnerabilities.

### **9.2 Liability Cap**

Our total liability to you for any claims arising from these Terms or your use of our services shall not exceed the amount you paid to us in the twelve months preceding the claim.

### **9.3 Excluded Damages**

We shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or business opportunities.

## **10. Version Updates and Support**

### **10.1 Service Updates**

We may release new versions of our services from time to time. When a new version is released, we reserve the right to discontinue support for previous versions with reasonable notice.

### **10.2 Compatibility**

You are responsible for ensuring compatibility with supported versions of our services and updating to current versions as needed.

## **11. Termination**

### **11.1 Termination by You**

You may terminate your use of our services at any time by discontinuing use and closing your account.

### **11.2 Termination by Us**

We may suspend or terminate your access to our services if you violate these Terms or engage in activities that harm our services or other users.

## **12. Indemnification**

You agree to indemnify and hold harmless Silence AI from any claims, damages, or expenses arising from your use of our services, including any unauthorized security testing or violation of these Terms.

## **13. Governing Law and Disputes**

### **13.1 Applicable Law**

These Terms are governed by the laws of the United Arab Emirates, without regard to conflict of law principles.

### **13.2 Dispute Resolution**

If You have any concern or dispute about the Service, You agree to first try to resolve the dispute informally by contacting us.

## **14. Changes to Terms**

We reserve the right to modify these Terms at any time. We will notify you of material changes through our platform or via email. Your continued use of our services after such modifications constitutes acceptance of the updated Terms.

## **15. Contact Information**

For questions about these Terms or our services, please contact us at:

**Silence AI LLC**

Email: [info@silenceai.net](mailto:info@silenceai.net)

Website: [silenceai.net](https://silenceai.net)

Business registration location: Media City Free Zone, Al Messaned, Sharjah, UAE

## **16. Miscellaneous**

### **16.1 Severability**

If any provision of these Terms is found to be unenforceable, the remaining provisions will continue in full force and effect.

### **16.2 Entire Agreement**

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Silence AI regarding your use of our services.

### **16.3 Assignment**

We may assign these Terms or our rights hereunder without your consent. You may not assign these Terms without our prior written consent.

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Last Updated: 22.09.2025