# **Zach Smith**

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### **Summary**

Experienced software engineer with 7 years of expertise in full-stack and back-end application development, adept in **Node.js**, using **JavaScript and TypeScript**, and front-end frameworks such as **Vue.js** and **Angular**. Specialization in **creating and maintaining APIs** with focus on customer experience and empowerment. Proficient in **working with teams** in a **leadership position**, driving team-level and organization-level goals. Experience with tools such as **AWS**, **Swagger**, **Docker**, **Datadog**, **gRPC**, and **Mongo Compass**.

History of working closely with Product, UX/UI, and Leadership teams to ensure deliverables are completed on time and up-to-spec. My passion is writing clean, readable, discoverable, and maintainable code, and fostering a friendly and cohesive team environment.

Let's push your project along!

#### **Work Experience**

### **JumpCloud**

Software Engineer II - Software Engineer III, Augusta, GA (remote) 12/2021 - Present

- Spearhead redesign of legacy Node.js List/Search APIs by implementing unit, functional, and E2E tests to ensure
  accurate functionality tracking, mitigating production incident risk and decreasing related customer churn by
  70%
- Excel in multiple Feature Lead roles, planning out feature implementation from concept to execution and aligning with stakeholders on deliverables and timelines
  - **Develop** Miro **flow maps**, Figma **mock ups**, and **work closely with Product and UX/Design** teams to ensure timely progression of feature work and adherence to target dates
- Make contributions in JumpCloud UI design system repository for use across all front-end Vue code bases, going above and beyond accessibility requirements
  - Deliver key components and improvements, including a screen reader-accessible and keyboard-friendly Combobox component, and resolve critical bugs in widely-used UI components
- Actively participate in internal UI/API councils, driving the adoption of best practices and promoting consistent standards across both front-end and API layers.
- Participate in internal mentorship programs, guiding junior developers to enhance both their technical expertise and soft skills, empowering them to prosper in their careers going forward

## Sparq (Rural Sourcing, Inc)

Junior Analyst - Associate Analyst I, Augusta, GA 06/2018 - 12/2021

- Gained crucial experience in contributing to and maintaining enterprise-level code bases, where high code quality, readability, and test coverage are expected
- Led the development and Angular implementation of several high-impact ad campaigns, collaborating with ad design and Google Tag Manager teams to deliver innovative solutions that increased home page hero ad engagement
- Engineered a **dynamic email scheduling service** that enabled the client to send emails at times tailored to their customers' time zones, **increasing email visibility and relevance**
- Held a leadership position in Rural Sourcing's "Cultural Ambassadors" council and helped create a fun & casual workplace culture by planning and hosting office events

#### **Skills**

Vue.js, REST API, JavaScript/TypeScript, MongoDB, Code Quality, Best Practices, Cross-Functional Team Leadership

### **Education**

# **Bachelor of Science in Information Technology**

Augusta University, Augusta, GA **Minor in Computer Science** 

**Relevant Coursework:** Principles of Programming I & II, Data Structures, TCP/IP Protocol Analysis, Applications Programming, Web Programming, User Interface Design, Intro to Cyber Security