

Privacy Policy & Terms of Service

Effective Date: 17.03.2025

Privacy Policy

1. Introduction

Be Still Haven is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services. By accessing or using our website, you agree to the terms of this policy.

2. Information We Collect

We collect the following types of information:

- **Personal Information:** Name, email address, phone number, payment information, and booking details.
- **Non-Personal Information:** IP address, browser type, device information, and website usage statistics.
- **Cookies and Tracking Technologies:** We use cookies to enhance your experience and analyze website traffic.

3. How We Use Your Information

We use your information to:

- Process bookings and payments.
- Provide customer support.
- Improve our website and services.
- Send promotional and service-related communications.
- Comply with legal requirements.

4. How We Share Your Information

We do not sell your personal information. However, we may share your data with:

- Service providers (e.g., payment processors, customer support platforms) to facilitate our services.
- Legal authorities if required by law or to protect our rights.
- Third-party analytics tools to monitor website traffic.

5. Data Security

We implement security measures to protect your data from unauthorized access, disclosure, or loss. However, no method of transmission over the internet is 100% secure.

6. Your Rights and Choices

You have the right to:

- Access, update, or delete your personal information.
- Opt out of marketing communications.
- Disable cookies through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices, so we encourage you to review their policies.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at [insert contact email or phone number].

Terms of Service

1. Acceptance of Terms

By using our website and services, you agree to comply with these Terms of Service. If you do not agree, please do not use our website.

2. Booking & Payments

- All bookings are subject to availability and confirmation.
- Payments must be made in full at the time of booking unless otherwise specified.
- Cancellations and refunds are subject to our cancellation policy.

3. Guest Responsibilities

- Guests must follow all house rules outlined in the booking confirmation.
- Any damage caused to the property must be reported immediately, and guests may be held financially responsible.
- Noise levels must be kept to a minimum to respect neighbors.

4. Prohibited Activities

Users and guests are prohibited from:

- Using the property for illegal activities.
- Hosting unauthorized events or parties.
- Violating local laws or ordinances.

5. Limitation of Liability

We are not liable for:

- Loss, theft or damage to personal belongings during your stay.
- Injuries, deaths or accidents that occur on the property.
- Service interruptions due to factors beyond our control (e.g., weather, power outages).

6. Changes to These Terms

We may update these Terms of Service from time to time. Continued use of our services constitutes acceptance of the revised terms.

7. Contact Information

For any questions regarding these Terms of Service, please contact us at bestillhaven@gmail.com