**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| **Date:** March 10th 2025 | **Entry:**  2 |
| Description | This journal contains |
| Tool(s) used | No tools were utilized. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? An organized group of unethical hackers * **What** happened? Many employees were unable to use their computer to access files and software needed to do their job due to a ransomware attack by unethical hackers that led to the encryption of company’s files. The unethical hackers demanded a large sum of money in exchange of the decryption keys. * **When** did the incident occur? Tuesday at 9 am * **Where** did the incident happen? At a small U.S healthcare clinic delivering primary-care services.   **Why** did the incident happen? The incident happened due to several employees unknowingly clicking on targeted phishing emails that contained a malicious attachment that installed malware on the employee’s computer once it was downloaded. |
| Additional notes | Once this incident is resolved. All employees from this primary-care health clinic needs to take trainings that helps them recognize what a phishing email looks like. The cybersecurity team of this company should also run simulations regularly that mimics what an attack could look like. |

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| Additional notes | Include any additional thoughts, questions, or findings. |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |