KYAW SOE THET

kyawsoe.thet27@gmail.com

https://github.com/ZenoOps/

kyawsoethetportfolio.com/

https://linkedin.com/in/kyaw-soe-thet

SUMMARY

A Cloud Native Technologies and Networking enthusiastic with over 2 years of experience in Network and Operation at an ISP. I'm passionate about experiencing new technologies and challenges. I thrive in collaborative environments and enjoy solving complex problems. Looking to contribute to an innovative team where I can further grow and help to align with my skills sets.

WORK EXPERIENCES

Senior Network Operations Center Engineer   **Jun 2023 - Aug 2024**

- Troubleshoot and resolve network incidents to minimize downtime and impact.
- Work with cross teams for seamless operations and problem-solving.
- Monitor network performance to ensure there are no intermittent performances in the infrastructure.
- Document incident reports and give network status to Manager and Chief Technology Officer.
- Train and mentor junior NOC engineers to enhance team skills.

Junior Network Operations Center Engineer   **Sep 2022 - Jun 2023**

- Assign customer complaint tickets to related LSP and FE team.
- Document incident and perform network analysis for reporting and further network optimizations.
- Monitor the network infrastructure.

EDUCATION

Singapore-Myanmar Vocational Training Institute

- Electronic and Computer & Networking   **2019 - 2021**

Krirk University

- Information and Communication Technology   **2024 - Present**

SKILL SET

- **TechnicalSkills:** CCNA, CCNP, Mikrotik, Python, Bash, Linux, IAC (Terraform, Cloud formation, Ansible), Docker, AWS, Git, HTML, CSS

- **Certifications:** AWS CCP, Automation with Ansible

- **Awards:** AWSre/Start program graduate