



# KYAW SOE THET



kyawsoe.thet27@gmail.com



<https://github.com/ZenoOps/>



[kyawsoethetportfolio.com/](http://kyawsoethetportfolio.com/)



<https://linkedin.com/in/kyaw-soe-thet>

## SUMMARY

A Cloud Native Technologies and Networking enthusiastic with over 2 years of experience in Network and Operation at an ISP. I'm passionate about experiencing new technologies and challenges. I thrive in collaborative environments and enjoy solving complex problems. Looking to contribute to an innovative team where I can further grow and help to align with my skills sets.

## WORK EXPERIENCES

### Senior Network Operations Center Engineer

Jun 2023 - Aug 2024

- Troubleshoot and resolve network incidents to minimize downtime and impact.
- Work with cross teams for seamless operations and problem-solving.
- Monitor network performance to ensure there are no intermittent performances in the infrastructure.
- Document incident reports and give network status to Manager and Chief Technology Officer.
- Train and mentor junior NOC engineers to enhance team skills.

### Junior Network Operations Center Engineer

Sep 2022 - Jun 2023

- Assign customer complaint tickets to related LSP and FE team.
- Document incident and perform network analysis for reporting and further network optimizations.
- Monitor the network infrastructure.

## EDUCATION

### Singapore-Myanmar Vocational Training Institute

- Electronic and Computer & Networking 2019 - 2021

### Krirk University

- Information and Communication Technology 2024 - Present

## SKILL SET

- **TechnicalSkills:** CCNA, CCNP, Mikrotik, Python, Bash, Linux, IAC (Terraform, Cloud formation, Ansible), Docker, AWS, Git
- **Certifications:** AWS CCP, Automation with Ansible
- **Awards:** AWSre/Start program graduate