

# WT Project Proposal

## Title: Travel Agency Management System

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### Description:

The Travel Agency Management System is a comprehensive digital platform designed to streamline travel planning and management for both administrators and clients. This system provides an intuitive and user-friendly interface to manage travel-related services, including resort bookings, travel package customization, and transport reservations. It caters to two primary user types: Admins and Clients, each with distinct roles and functionalities.

### For Clients:

#### 1. User Registration and Profile Management:

- Clients can register with the system by providing necessary details.
- They can manage their profiles, view booking history, and track upcoming trips.

#### 2. Travel Package Selection and Customization:

- Clients can explore various travel packages created by the admin.
- Packages can be customized to suit personal preferences, such as selecting the number of days, destinations, and additional services.

#### 3. Resort Selection and Booking:

- Clients can browse a list of resorts, view details like amenities, pricing, and availability, and book their preferred options.
- Stay duration can be customized based on the client's preferences.

#### 4. Transport Reservation:

- Clients can book transportation options, including buses, trains, and flights, based on their travel schedules and destinations.
- Real-time availability and pricing information enhance the booking experience.

#### 5. Reviews and Ratings:

- Clients can provide reviews and ratings for resorts, packages, and services they have used.
- This feedback system helps improve the quality of services offered.

### For Admins:

#### 1. User Verification:

- Admins have the authority to verify and approve new user registrations to ensure secure access.

#### 2. Travel Package Management:

- Admins can create, update, and delete travel packages based on market trends and

customer preferences.

- Packages can include details such as destinations, pricing, available dates, and additional services.

**3. Resort and Transport Partner Management:**

- Admins can manage partnerships with resorts and transport providers to ensure up-to-date availability and pricing.
- Verified partnerships provide clients with reliable options.

**4. System Monitoring and Analytics:**

- Admins can monitor user activity, booking trends, and system performance.
- Analytics tools provide insights for improving services and designing targeted marketing campaigns.

**5. Customer Support Management:**

- Admins can resolve client inquiries and complaints to enhance user satisfaction.