

MINH THONG NGUYEN

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SUMMARY

Experienced and certified professional in web development with a background in network security. Certified in IBM technologies, including Python, cloud computing, HTML, CSS, JavaScript, React, and Git. Created promotional websites and volunteered as a Front-End Developer (WordPress) at Get2Know, Sydney.

WORK EXPERIENCE

CYBER SECURITY SOLUTION SPECIALIST

06/2022 – 07/2023

Leader Computer, Adelaide

- Constructed dynamic promotional websites using web languages, including HTML, CSS, and JavaScript, driving engagement and brand awareness for Kaspersky across the Pacific region.
- Proficiently navigated Bitrix and Salesforce platforms, enabling seamless collaboration and streamlining business operations.
- Devised and delivered training programs, equipping colleagues with effective tools to harness Bitrix and Salesforce capabilities for enhanced productivity.
- Utilized Microsoft Office Suite, including Outlook, for effective email communication and documentation management.

ADMINISTRATOR MANAGER | OPERATION ADMINISTRATOR

04/2021 – 06/2022

Comfresh Group, Adelaide

- Backed up, automating repetitive tasks, data analysis, and resolved Excel file issues while utilizing macros to enhance planning accuracy.
- Formulated strategic and operational objectives to guide company growth and development.
- Assisted and resolved customer issues, building strong relationships, and ensuring satisfaction via email and phone.
- Supervised and managed production and safety activities, ensuring a secure and efficient workplace.

VOLUNTEERING

WEB DEVELOPER

09/2021 – 01/2022

Get2Know Organization, Sydney

- Collaborated with a team of volunteers to design, build, and launch dynamic commercial websites using WordPress, focusing on front-end development.
- Utilized WordPress expertise to create visually engaging and responsive interfaces, enhancing user experience and interaction.
- Played a key role in content creation and layout design, ensuring websites effectively conveyed the desired message and brand identity.

TECHNICAL SKILLS

- Programming: Macro Excel, HTML (Bootstrap), PHP, CSS, Python (NumPy, Pandas), JavaScript (jQuery), SQL, React, Angular.

SOFT SKILLS

- **Adaptability:** Successfully transitioned between diverse roles, quickly acquiring new technical skills, and adjusting to changing responsibilities.
- **Teamwork:** Collaborated effectively with cross-functional teams, both internally and with clients, to achieve shared goals.
- **Problem Solving:** Analysed complex cybersecurity challenges, identified vulnerabilities, and implemented effective solutions.
- **Time Management:** Precisely met deadlines and efficiently prioritized tasks across various roles.
- **Critical Thinking:** Employed critical thinking to streamline administrative procedures and enhance operational efficiency.
- **Communication:** Demonstrated strong communication skills through managing high volumes of emails and phone calls, focusing on empathetic issue resolution and customer satisfaction.

ACADEMIC PROJECT

Water Monitoring VPN System

Melbourne Polytechnic University, Preston

08/2020 – 11/2022

- **Objective:** Build a system to control the operation of household water tanks. This system uses the VPN network to connect the user's mobile device to the controller (the controller is a Raspberry Pi 4 machine).
- **Hardware:** Raspberry Pi 4, Water tank, water sensors, actuators, mobile phone.
- **Software:** Raspbian OS, PfSense, OpenVPN, Notepad ++, JavaScript.
- **Duties:** I played a crucial role in the design and implementation of a computer system. My responsibilities included analysing the system's operational diagram, writing code for programs, establishing a VPN connection on a Raspberry Pi, developing the user interface for a web page, constructing the physical system, and conducting system simulations on virtual machines and the Raspberry Pi.
- **Outcome:** Users can use a web browser to monitor and control the water system by using a VPN connection. Besides that, the user can allow the system to refill the water tank automatically by an auto mode.
- **Result:** After about six months of waiting for approval, the project was successfully published on the Multidisciplinary Digital Publishing Institute (MDPI) library. <https://www.mdpi.com/2079-8954/9/4/77/htm>.

EDUCATION

BACHELOR OF IT: NETWORK SECURITY

06/2018 - 12/2020

Melbourne Polytechnic

DIPLOMA OF BUSINESS

03/2015 - 04/2016

Latrobe University

CERTIFICATIONS

System Engineer: Kaspersky Security Center. Scaling

12/2022

Kaspersky

Accomplishment Technical: Kaspersky Security Center Cloud Console (AT402.12)

12/2022

Kaspersky

Python for Data Science, AI & Development

04/2023

IBM

Introduction to Cloud Computing

05/2023

IBM

Introduction to Web Development with HTML, CSS, JavaScript

05/2023

IBM

Developing Front-End Apps with React

06/2023

IBM

Getting Started with Git and GitHub

07/2023

IBM

REFERENCES

Mrs. Wendy Nguyen

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