U_FCT_CUSTOMER_CONCERN

REQUEST_ID: NUMBER(7)

STATUS: VARCHAR2(10)
ORGANIZATION_NAME: VARCHAR2(30)
CATEGORY: VARCHAR2(20)
DESCRIPTION: VARCHAR2(60)
OPEN_DATE: DATE
DUE_DATE: DATE
CLOSE_DATE: DATE
RESOLVE_DATE: DATE
REOPEN_DATE: DATE
AVG_DAYS_LATE: NUMBER(8)
CLOSURE_CODE: VARCHAR2(50)
COMMENTS: CLOB
FIRST_NAME: VARCHAR2(25)
LAST_NAME: VARCHAR2(30)
LEGAL_ACTION: NUMBER(7)
PHONE_NUMBER: VARCHAR2(15)
REASON: VARCHAR2(69)
REASON_CODE: VARCHAR2(10)
REDUE_DATE: DATE
REASON_CODE_NEW: VARCHAR2(10)
REASON_NEW: VARCHAR2(69)
CATEGORY_NEW: VARCHAR2(50)
MODIFIED_DATE: TIMESTAMP(6)