

## U\_FCT\_CUSTOMER\_CONCERN

REQUEST_ID: NUMBER(7)
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STATUS: VARCHAR2(10) ORGANIZATION_NAME: VARCHAR2(30) CATEGORY: VARCHAR2(20) DESCRIPTION: VARCHAR2(60) OPEN_DATE: DATE DUE_DATE: DATE CLOSE_DATE: DATE RESOLVE_DATE: DATE REOPEN_DATE: DATE AVG_DAYS_LATE: NUMBER(8) CLOSURE_CODE: VARCHAR2(50) COMMENTS: CLOB FIRST_NAME: VARCHAR2(25) LAST_NAME: VARCHAR2(30) LEGAL_ACTION: NUMBER(1) PHONE_NUMBER: VARCHAR2(15) REASON: VARCHAR2(69) REASON_CODE: VARCHAR2(10) REDUE_DATE: DATE
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